



- The driver will wait 5 minutes for you to come out for your ride. When you have scheduled a return trip, the driver will wait no more than 5 minutes. This is in consideration of the driver and their schedule. After such the 5 minutes you will be considered a no-show. After 2 No-Show incidents a 5 day suspension policy will be implemented. This is only to ensure that the next person on the schedule receives the same courtesy you expect.
- Scheduled trips are to be cancelled within two (2) hours prior to the of the trip request. Any scheduled trip not cancelled within that window will be considered a no-show.