



Mountain Rides Transportation Authority

PUBLIC NOTICE

Agenda for the Regular Meeting of the Board of Directors

Wednesday, July 15, 2020, 10:00am

Via teleconference: (786) 535-3211, Access Code: 375-085-821

Or from your computer, tablet or smartphone: <https://global.gotomeeting.com/join/375085821>

***Members:** Chair Tom Blanchard (Bellevue), Vice-Chair Kathleen Kristenson (Blaine County), Secretary Grant Gager (Ketchum), Kristin Derrig (Ketchum), Juan Martinez (Hailey), Rick Webking (Sun Valley), Peter Hendricks (Sun Valley) and Melody Mattson (at-large)*

1. **Call to Order**
2. **Comments from the Chair, Members and Staff**
3. **Public comment re: items not on the Agenda (and questions from the press)**
4. **Action item:** Consent Agenda (p.2)
 - a. Approve: Minutes of Regular Board Meeting, June 17, 2020 (p.3-5)
 - b. Receive/file: Performance Dashboard Report for June 2020 (p.6-9)
 - c. Receive/file: Financial Statements and Bills Paid Reports for May 2020 (p.10-15)
 - d. Receive/file: Minutes of Planning & Marketing Committee Meeting, July 1, 2020 (p.16)
 - e. Receive/file: Minutes of Finance & Performance Committee Meeting, July 1, 2020 (p.17-18)
 - f. Receive/file: Reports from Director, Community Development; Director, Transit Operations; Director, Finance & Administration; Safe Routes Coordinator; Executive Director (p.19-25)
5. **Action item:** Approve/authorize Executive Director's executing contract with **Ride Systems, LLC** for the procurement of Intelligent Transportation Systems' hardware; software; and services, training, and support for up to five (5) years, at a cost of up to \$285,000 (p.26-106)
6. **Executive Session:** Per Idaho Code 74-206(b), to discuss a personnel matter, and per Idaho Code 74-206(c), to discuss a real estate acquisition (p.107)
7. **Reconvene Open/Public Session**
8. **Action item(s):** Per Executive Session if any
9. **Adjourn**

NOTE: Public information regarding agenda items is available from the Mountain Rides' office at 800 1st Ave. North, Ketchum, or 208-788-7433. Any person needing special accommodation to attend the above noticed meeting should contact Mountain Rides two days prior to the meeting at 208-788-7433.

Mountain Rides Consent Agenda Item Summary

Date:

July 15, 2020

From:

MRTA Staff

Action Item:

4. Consent Agenda

Committee Review:

☒ Yes ☐ No

Committee
Purview:

Finance & Performance; Planning & Marketing

Previously
discussed at board
level:

☐ Yes ☒ No

Recommended
Motion:

I move to approve, receive, file, and adopt the Consent Agenda.

Fiscal Impact:

NA

Related Policy or
Procedural Impact:

NA

Background:

- a. Approve: Minutes of Regular Board Meeting, June 17, 2020
- b. Receive/file: Performance Dashboard Report for June 2020
- c. Receive/file: Financial Statements and Bills Paid Reports for May 2020
- d. Receive/file: Minutes of P&M Committee Meeting, July 1, 2020
- e. Receive/file: Minutes of F&P Committee Meeting, July 1, 2020
- f. Receive/file: Report per:
 - 1) Director, Community Development (Kim MacPherson)
 - 2) Director, Transit Operations (Ben Varner)
 - 3) Director, Finance & Administration (Tucker Van Law)
 - 4) Safe Routes Coordinator (Cece Osborne)
 - 5) Executive Director (Wally Morgus)



RECORDED

**REGULAR MEETING MINUTES
MOUNTAIN RIDES TRANSPORTATION AUTHORITY
Wednesday, June 17, 2020, 10:00 a.m.
Conference Call**

The Mountain Rides Transportation Authority's Board of Directors met in a Regular Meeting on a conference call.

PRESENT: Chair Tom Blanchard (Bellevue), Vice-chair Kathleen Kristenson (Blaine County), Melody Mattson (at-large), Kristin Derrig (Ketchum), Juan Martinez (Hailey), Peter Hendricks (Sun Valley) and Rick Webking (Sun Valley)

ABSENT: Secretary Grant Gager (Ketchum)

ALSO PRESENT: Mountain Rides Executive Director, Wally Morgus
Mountain Rides Director, Finance & Administration, Tucker Van Law
Mountain Rides Director, Transit Operations, Ben Varner
Mountain Rides Director, Community Development, Kim MacPherson
Safe Routes Coordinator, Cece Osborn

1. CALL TO ORDER

Chair Tom Blanchard called to order the meeting of Wednesday, June 17, 2020 at 10:00am via conference call, took roll and determined that a quorum was present.

2. COMMENTS FROM THE CHAIR, BOARD MEMBERS and STAFF

Tom Blanchard wanted to thank everyone for the work that's being done and that we are being enormously successful in so many ways.

Kristin Derrig gave an update that town (Ketchum) was really picking up and they have seen a lot of tourists. She said she is getting a lot of questions about when the Blue route will be running late. Staff answered that the Blue route started running later on Monday, June 15th.

3. PUBLIC COMMENT PERIOD FOR ITEMS NOT ON THE AGENDA (incl. questions from Press)

There were none.

4. ACTION ITEM: Approve Consent Calendar items

- a. Approve: Minutes of Special board meeting, March 16 and Regular board meeting, April 15, 2020
- b. Receive/file: Performance Dashboard report for April 2020
- c. Receive/file: Financial Statements and Bills Paid Reports for Mar 2020
- d. Receive/file: Planning & Marketing Committee, May 6, 2020, Minutes
- g. Receive/file: Finance & Performance Committee, May 6, 2020, Minutes

- h. Receive/file: Reports from Director, Community Development; Director, Transit Operations; Director, Finance & Administration; Safe Routes Coordinator; Executive Director

Rick Webking asked about the minutes and in paragraph 8 needs to be edited. Kim MacPherson will take care of that. Rick Webking asked about the cost of town ridership in the dashboard.

Tucker Van law said he would look into it, but he said it could be a timing issue and sometimes we have maintenance spikes.

Both Tom Blanchard and Rick Webking commented on how low ridership is currently.

Wally Morgus said we are at about 45-50% of last year's ridership at this point.

Peter Hendricks said there were a lot of cars with license plates from Washington and Montana. He also mentioned there were a lot of second homeowners and people looking for long term rentals for several months.

Peter Hendricks moved to approve, receive, file, and adopt the Consent Agenda with amendments that Kim MacPherson will make to the minutes. Kristin Derrig seconded. The motion passed.

5. DISCUSSION ITEM:

FY20 Grant Cycle & Awards

Wally Morgus said he wanted to see in total where we are with respect to grants. He also stated that when you look down at the bottom line and basically 90% of our funding, for capital, and operations over the next 2 to 5 years is coming from grant awards and 8% of that funding is coming from the local joint powers match of that of that funding. He sees that as an infusion of stimulus money in the economy. We as Mountain Rides should be proud and happy to be able to do that for our community.

Rick Webking said that a lot of the money is going to other states.

Tom Blanchard said that the purpose of the stimulus fund is to stimulate across the national economy. So by getting that, even though that money is going out of the community, its going into the national economy, and if that occurs in every little community, what we see is an enhancement of that hope for the recovery. I think we are playing an important national role there, even though the local component is much smaller.

Rick Webking said the local component is still important and the local economy has been enhanced and that is not true.

Wally Morgus said because there is at least 6.5 million of local economy money, 5311, and the cares funding. 92% is coming from grants and 8% is coming from local funding. Our total funding of the organization is the 92%/8%.

- 6. EXECUTIVE SESSION:** Per Idaho Code 74-206(b), to consider the evaluation of a staff member; and Idaho Code 74-206(c), to discuss a real estate acquisition

Kristen Derrig made a motion that the Mountain Rides' Board of Directors enter Executive Session as authorized by Idaho Code 74-206 (b) and 74-206 (c). Melody Mattson seconded. The motion passed. Roll call: Kathleen Kristensen, Kristin Derrig, Juan Martinez, Peter Hendricks, Rick Webking, Melody Mattson, and Tom Blanchard.

- 7. Chair Tom Blanchard stated we will return to open/public session**

8. ACTION ITEM:

Per Executive Session

There was none.

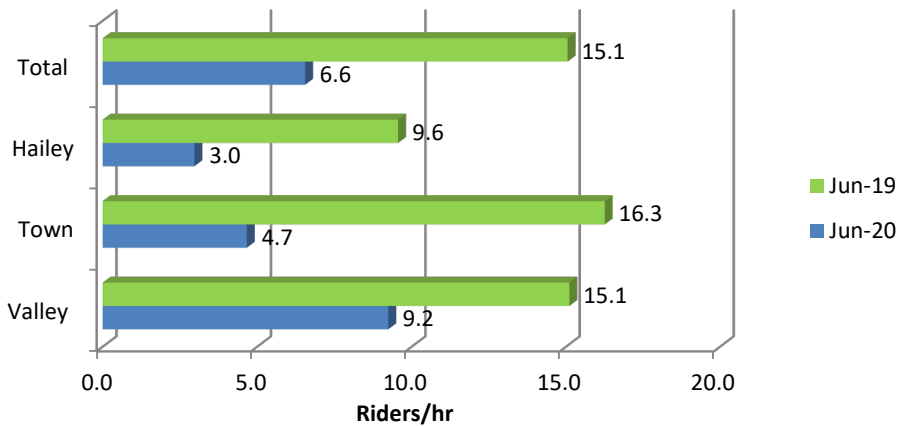
9. ADJOURNMENT

**Tom Blanchard moved to adjourn the meeting at 11:30am. Peter Hendricks seconded.
The motion carried unanimously.**

Chair Tom Blanchard

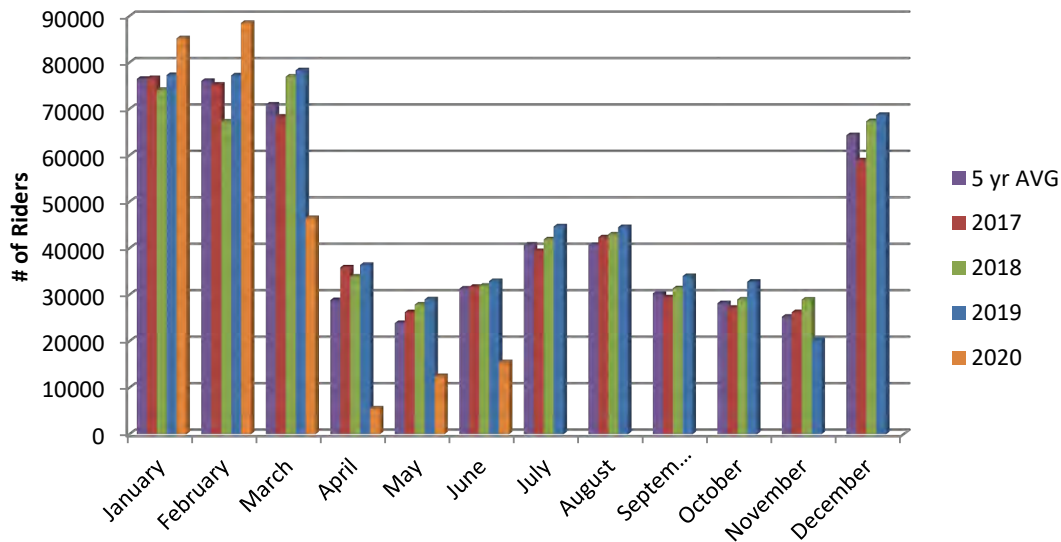
PERFORMANCE DASHBOARD - RIDERSHIP, JUNE 2020

Ridership per hour



Definition: One way rides for the month divided by the number of bus revenue service hours for the month (aka productivity) - being higher than goal is good. 15 is reasonable goal for a resort-rural fixed route system.

Total Ridership by Month



Third Full Month of COVID-19

2020 YTD Ridership 251607

2019 YTD Ridership 331328

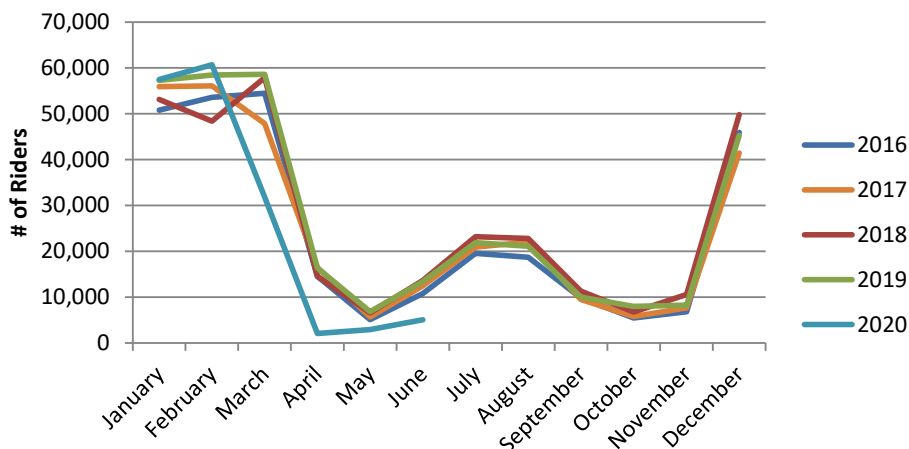
2018 YTD Ridership 312117

2017 YTD Ridership 314030

2016 YTD Ridership 299470

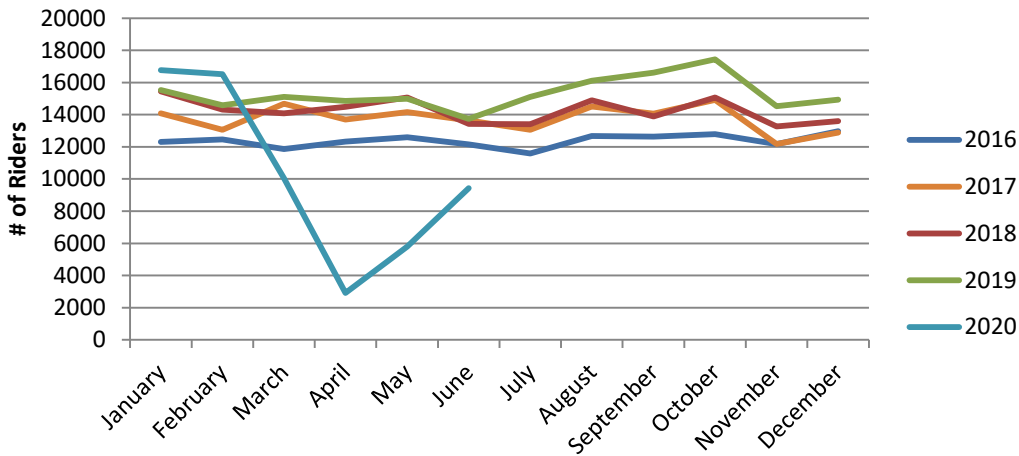
Definition: Monthly ridership compared with one year ago, two years ago and the 5 year average.

Town Routes

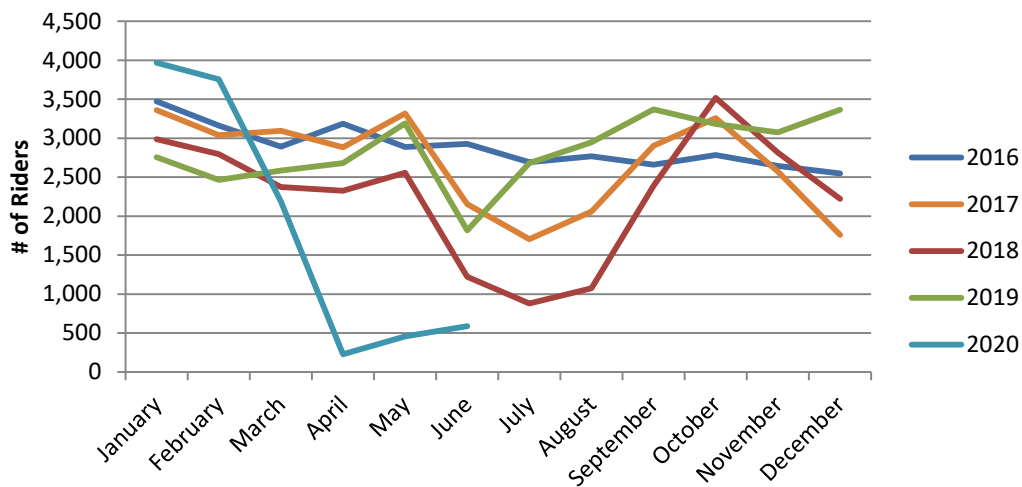


PERFORMANCE DASHBOARD - RIDERSHIP BY ROUTE, JUNE 2020

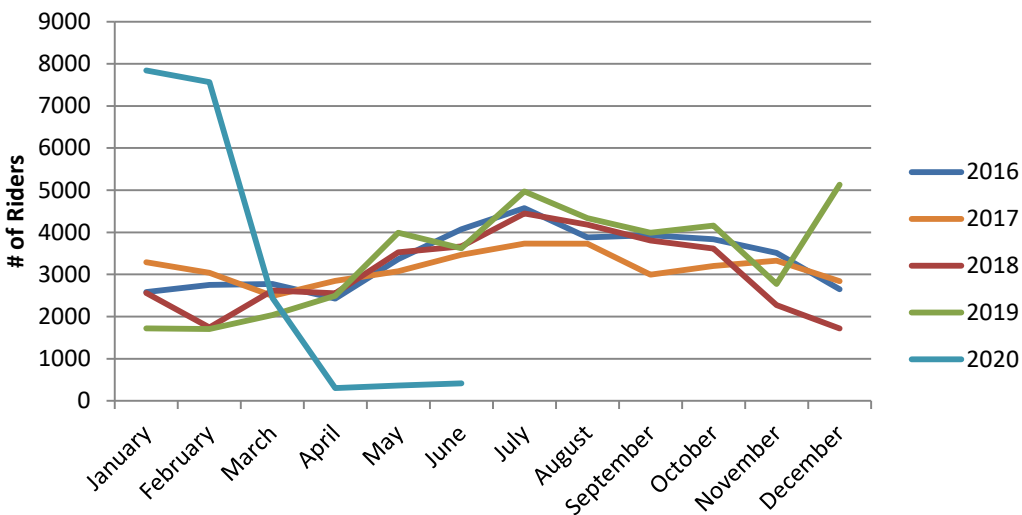
Valley Route



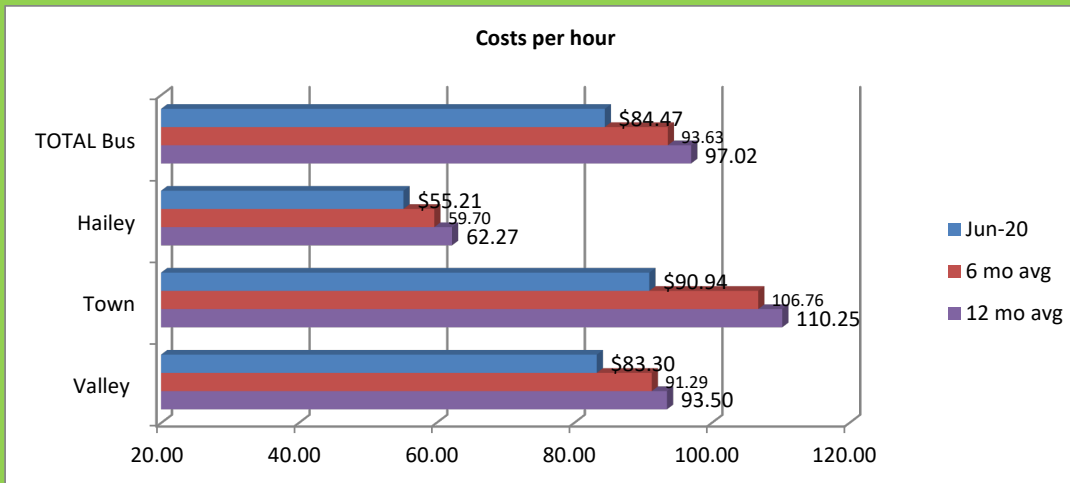
Hailey Route



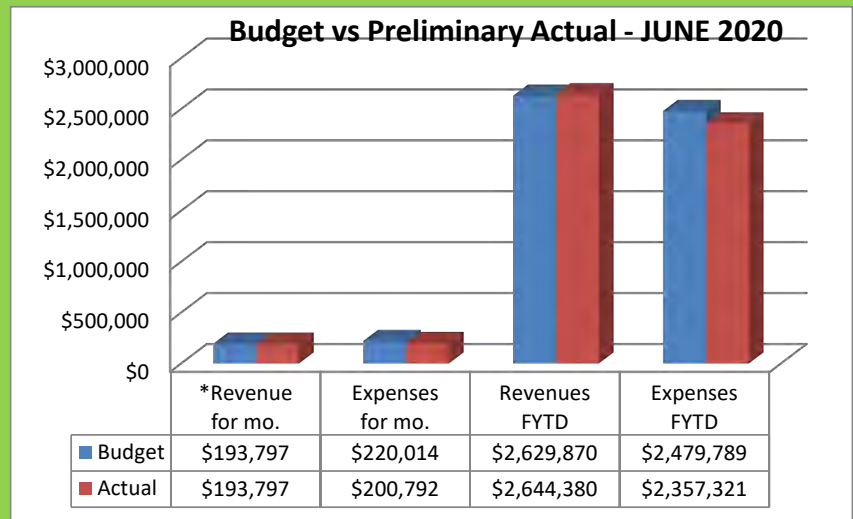
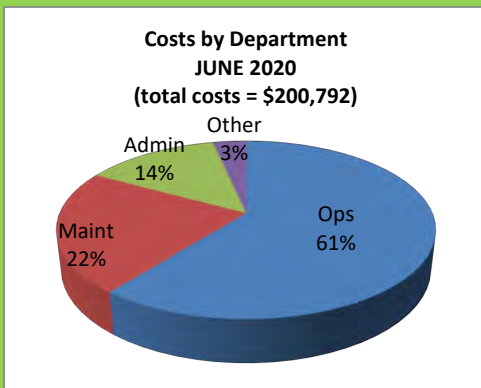
Vanpool



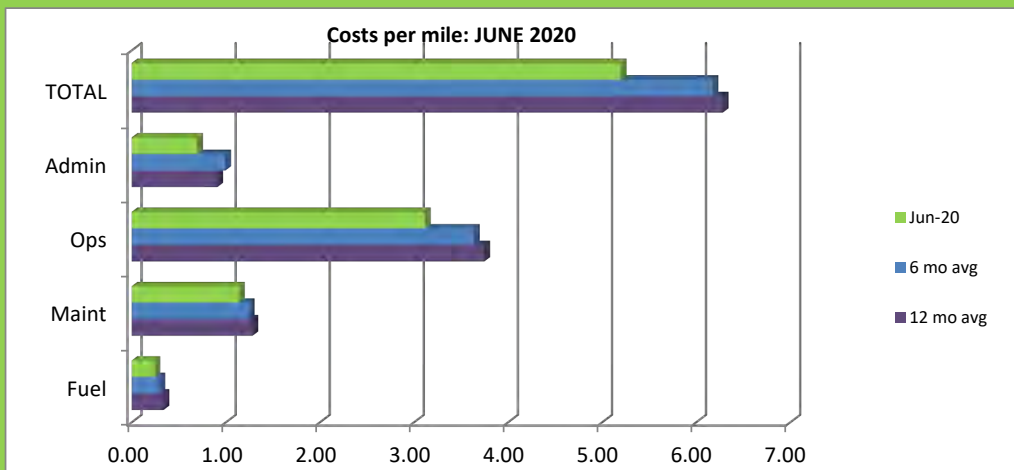
PERFORMANCE DASHBOARD - FINANCIAL, JUNE 2020



Definition: Monthly costs divided by the number of bus revenue service hours operated for the month. Being lower than goal is good. Monthly numbers are compared to 6 and 12 month averages in order to give a longer time period for reference (monthly fluctuations can be great).



***Revenues reflect budgeted amounts**



Definition: Costs for services are taken in total for the month and then divided by the mileage operated for the month. Costs are also calculated for each department to show the contribution to costs per mile. The budget is established based on historical averages and what is reasonable on a statewide basis for a rural fixed route system.

PERFORMANCE DASHBOARD - SAFETY, JUNE 2020



Definition: This is the rate at which these safety related items are happening at a rate that is consistent with industry

Safety	Apr-20	May-20	Jun-20
Incidents	0	0	0
Accidents	0	0	0
Road Calls	2	0	0

Incident is defined as an event that involved a minor collision, injury or altercation that may have caused physical damage or injury (less than \$200) to MRTA property or persons only. No outside parties involved.

Accident is defined as an event that caused damage to one or more MR vehicles or property in excess of \$200 OR damage to vehicles, property or persons unrelated to MRTA in any amount.

Road Call is defined as a vehicle that is taken out of revenue service because of a need for unscheduled maintenance.

**MAINTENANCE DAYS WITHOUT
A LOSS TIME ACCIDENT OR
INJURY: Current**

413

Includes June
Previous record 1996 days

MRTA - Operations Main
Revenue & Expenditures Budget Performance
May 2020

	May 20	Budget	% of Budget	Oct '19 - May 20	YTD Budget	% of Budget	Annual Budget
Ordinary Income/Expense							
Income							
41000 · Federal Funding							
41200 · Federal - 5311	99,611.00	100,000.00	99.6%	1,194,898.00	1,155,000.00	103.5%	1,268,065.00
41600 · Federal - SRTS	4,955.00	7,000.00	70.8%	32,325.00	37,000.00	87.4%	60,000.00
41800 · Federal - RTAP	0.00	1,500.00	0.0%	7,955.81	12,000.00	66.3%	20,000.00
Total 41000 · Federal Funding	104,566.00	108,500.00	96.4%	1,235,178.81	1,204,000.00	102.6%	1,348,065.00
43000 · Local Funding							
43100 · Local - Ketchum	45,808.34	45,808.34	100.0%	366,466.72	366,466.72	100.0%	549,700.00
43200 · Local - Hailey	6,016.67	6,016.67	100.0%	48,133.38	48,133.36	100.0%	72,200.00
43300 · Local - Bellevue	0.00			5,700.00	5,700.00	100.0%	5,700.00
43400 · Local - Blaine County	11,291.67	11,291.67	100.0%	90,333.38	90,333.36	100.0%	135,500.00
43500 · Local - Sun Valley	25,850.00	25,850.00	100.0%	206,800.00	206,800.00	100.0%	310,200.00
43600 · Local - Sun Valley Company	0.00	0.00	0.0%	185,500.00	176,000.00	105.4%	176,000.00
43700 · Local - Other Business	0.00	0.00	0.0%	18,300.00	19,000.00	96.3%	19,000.00
Total 43000 · Local Funding	88,966.68	88,966.68	100.0%	921,233.48	912,433.44	101.0%	1,268,300.00
44000 · Fares							
44100 · Fares - Valley Cash	0.00	5,500.00	0.0%	23,997.75	44,000.00	54.5%	66,000.00
44200 · Fares - Valley Passes	2,795.00	11,960.00	23.4%	80,084.41	95,960.00	83.5%	135,960.00
44250 · Fares- Hailey Route- Cash	0.00	0.00	0.0%	0.00	5,000.00	0.0%	5,000.00
44300 · Fares - Vanpool	1,100.00	10,000.00	11.0%	104,251.68	97,000.00	107.5%	165,000.00
44400 · Fares - ADA	0.00			122.00	0.00	100.0%	0.00
44500 · Fares- Galena Service	0.00	0.00	0.0%	5,134.45	4,000.00	128.4%	4,000.00
Total 44000 · Fares	3,895.00	27,460.00	14.2%	213,590.29	245,960.00	86.8%	375,960.00
45000 · Revenue							
45100 · Rev - Advertising	1,925.00	2,500.00	77.0%	59,840.00	62,000.00	96.5%	72,000.00
45500 · Rev - Charter/Special Event	0.00	0.00	0.0%	2,215.00	0.00	100.0%	15,300.00
45600 · Rev - Bike Share- Bike Swap	0.00	0.00	0.0%	0.00	0.00	0.0%	0.00
Total 45000 · Revenue	1,925.00	2,500.00	77.0%	62,055.00	62,000.00	100.1%	87,300.00
47000 · Private Donations							
47100 · Priv. Donation - Foundations	0.00	0.00	0.0%	3,500.00	1,000.00	350.0%	1,000.00
Total 47000 · Private Donations	0.00	0.00	0.0%	3,500.00	1,000.00	350.0%	1,000.00
48000 · Transfers							
48400 · Transfer - Housing Fund	1,250.00	1,250.00	100.0%	10,000.00	10,000.00	100.0%	15,000.00
Total 48000 · Transfers	1,250.00	1,250.00	100.0%	10,000.00	10,000.00	100.0%	15,000.00
49000 · Interest Income	669.49	80.00	836.9%	5,001.02	680.00	735.4%	1,000.00
49800 · Excess Operating Funds	0.00	0.00	0.0%	0.00	0.00	0.0%	144,572.00
49810 · Returned Check Charges	0.00			25.00	0.00	100.0%	0.00
Total Income	201,272.17	228,756.68	88.0%	2,450,583.60	2,436,073.44	100.6%	3,241,197.00
Gross Profit	201,272.17	228,756.68	88.0%	2,450,583.60	2,436,073.44	100.6%	3,241,197.00
Expense							
51000 · Payroll Expenses							
51100 · Salaries and Wages	148,506.20	118,230.00	125.6%	1,142,959.66	1,143,310.00	100.0%	1,631,230.00
51300 · FICA Expense	9,157.88	7,094.00	129.1%	68,383.65	68,600.00	99.7%	97,870.00
51350 · Medicare Tax Expense	2,141.74	1,655.00	129.4%	15,992.92	16,005.00	99.9%	22,840.00
51400 · Retirement Plan Expenses	0.00	0.00	0.0%	66,742.69	69,200.00	96.4%	136,210.00
51500 · Workers Comp Expense	9,721.00	15,000.00	64.8%	24,353.00	45,000.00	54.1%	60,000.00
51600 · SUI Expense	1,002.95	828.00	121.1%	6,325.12	8,006.00	79.0%	11,420.00
51700 · Medical Ins. Expense	24,448.60	25,350.00	96.4%	189,414.38	202,800.00	93.4%	304,400.00
51950 · Employee Performance Bonus	4,178.75	5,000.00	83.6%	4,678.75	5,000.00	93.6%	6,000.00
51000 · Payroll Expenses - Other	0.00			0.00	0.00	0.0%	0.00

MRTA - Operations Main
Revenue & Expenditures Budget Performance
May 2020

	May 20	Budget	% of Budget	Oct '19 - May 20	YTD Budget	% of Budget	Annual Budget
Total 51000 · Payroll Expenses	199,157.12	173,157.00	115.0%	1,518,850.17	1,557,921.00	97.5%	2,269,970.00
52000 · Insurance Expense							
52100 · Ins. - Vehicles	10,375.44	10,375.00	100.0%	83,003.55	83,000.00	100.0%	124,505.00
52150 · Ins- Deductibles/claims	972.00	400.00	243.0%	6,153.92	3,400.00	181.0%	5,000.00
Total 52000 · Insurance Expense	11,347.44	10,775.00	105.3%	89,157.47	86,400.00	103.2%	129,505.00
53000 · Professional Fees							
53100 · Accounting & Audit	1,200.00	1,120.00	107.1%	18,375.00	17,960.00	102.3%	22,440.00
53200 · IT Systems	77.50	350.00	22.1%	3,176.25	3,600.00	88.2%	5,000.00
53400 · Legal Fees	0.00	350.00	0.0%	2,078.00	2,100.00	99.0%	3,500.00
53475 · Medical	206.00	500.00	41.2%	3,542.05	4,900.00	72.3%	6,900.00
53500 · Other Professional Fees	183.00	250.00	73.2%	3,482.71	2,100.00	165.8%	3,100.00
Total 53000 · Professional Fees	1,666.50	2,570.00	64.8%	30,654.01	30,660.00	100.0%	40,940.00
54000 · Equipment/ Tool Expense							
54100 · Shop Equipment/ Tools	8.06	515.00	1.6%	1,254.90	4,120.00	30.5%	6,180.00
54300 · Office Equipment	0.00	70.00	0.0%	3,077.91	2,720.00	113.2%	3,000.00
54000 · Equipment/ Tool Expense - Other	0.00			9.00			
Total 54000 · Equipment/ Tool Expense	8.06	585.00	1.4%	4,341.81	6,840.00	63.5%	9,180.00
55000 · Rent and Utilities							
55200 · Utilities	1,262.18	1,200.00	105.2%	16,297.53	17,640.00	92.4%	22,440.00
Total 55000 · Rent and Utilities	1,262.18	1,200.00	105.2%	16,297.53	17,640.00	92.4%	22,440.00
56000 · Supplies							
56200 · Janitorial & Safety Supplies	10,155.07	680.00	1,493.4%	19,128.53	5,440.00	351.6%	8,160.00
56300 · Department & Office Supplies	8.85	400.00	2.2%	1,158.94	3,200.00	36.2%	5,000.00
56400 · Uniforms	182.08	200.00	91.0%	6,624.73	6,400.00	103.5%	8,000.00
56500 · Postage and Delivery	11.00	70.00	15.7%	763.65	560.00	136.4%	850.00
Total 56000 · Supplies	10,357.00	1,350.00	767.2%	27,675.85	15,600.00	177.4%	22,010.00
57000 · Repairs and Maintenance							
57100 · Equipment Repairs/Maintenance	620.99	160.00	388.1%	3,618.72	1,280.00	282.7%	2,000.00
57200 · Building Repairs/Maintenance	1,651.44	1,000.00	165.1%	8,510.08	8,000.00	106.4%	12,000.00
57250 · Bus Stop Repairs/Maint	0.00	1,000.00	0.0%	1,902.44	3,400.00	56.0%	4,500.00
57300 · Grounds Repairs/Maintenance	381.64	250.00	152.7%	3,850.39	6,000.00	64.2%	7,000.00
57400 · Bike Share Repairs/Maintenance	0.00			0.00	0.00	0.0%	0.00
57500 · Janitorial Services	582.00	372.00	156.5%	11,413.88	6,012.00	189.9%	7,500.00
Total 57000 · Repairs and Maintenance	3,236.07	2,782.00	116.3%	29,295.51	24,692.00	118.6%	33,000.00
58000 · Communications Expense							
58100 · Office Phone Expense	317.76	380.00	83.6%	2,562.69	3,040.00	84.3%	4,600.00
58200 · Cell & Two-Way Mobile	958.55	1,250.00	76.7%	7,931.54	10,000.00	79.3%	15,000.00
58300 · Internet/Website	1,653.69	330.00	501.1%	4,398.77	2,640.00	166.6%	4,000.00
58400 · On-Board Vehicle Computers	0.00	270.00	0.0%	14,968.00	16,890.00	88.6%	18,000.00
Total 58000 · Communications Expense	2,930.00	2,230.00	131.4%	29,861.00	32,570.00	91.7%	41,600.00
59000 · Travel and Training							
59100 · Vehicle/Airfare	46.16	550.00	8.4%	5,843.79	4,400.00	132.8%	6,700.00
59200 · Lodging	-230.98	420.00	-55.0%	1,513.69	3,360.00	45.1%	5,080.00
59300 · Food/Meals/Entertainment	0.00	300.00	0.0%	772.86	2,400.00	32.2%	3,650.00
59400 · Training/Education	0.00	800.00	0.0%	7,925.00	6,400.00	123.8%	9,640.00
59500 · Safety Curriculum	0.00	520.00	0.0%	0.00	520.00	0.0%	520.00
Total 59000 · Travel and Training	-184.82	2,590.00	-7.1%	16,055.34	17,080.00	94.0%	25,590.00
60000 · Business Expenses							
60100 · Vehicle Registration Fees	0.00	55.00	0.0%	46.00	440.00	10.5%	700.00
60400 · Membership,Dues & Subscriptions	150.45	380.00	39.6%	4,891.61	3,040.00	160.9%	7,500.00
60500 · Bank Fees	0.00	40.00	0.0%	84.56	320.00	26.4%	500.00

MRTA - Operations Main
Revenue & Expenditures Budget Performance
May 2020

	May 20	Budget	% of Budget	Oct '19 - May 20	YTD Budget	% of Budget	Annual Budget
60700 · Bad Debt	0.00			0.00	0.00	0.0%	0.00
Total 60000 · Business Expenses	150.45	475.00	31.7%	5,022.17	3,800.00	132.2%	8,700.00
61000 · Advertising							
61100 · Print Advertising	614.50	900.00	68.3%	4,333.07	7,200.00	60.2%	11,000.00
61200 · Radio Advertising	0.00	80.00	0.0%	975.00	640.00	152.3%	1,000.00
61300 · Online Advertising	31.29	80.00	39.1%	1,308.39	640.00	204.4%	1,000.00
61400 · Vehicle Graphics	0.00	580.00	0.0%	0.00	4,640.00	0.0%	7,000.00
Total 61000 · Advertising	645.79	1,640.00	39.4%	6,616.46	13,120.00	50.4%	20,000.00
62000 · Marketing and Promotion							
62100 · Info. Displays-Stop Signage	76.00	330.00	23.0%	1,701.81	2,640.00	64.5%	4,000.00
62200 · Graphic Design	0.00	580.00	0.0%	2,826.55	4,640.00	60.9%	7,000.00
62300 · Promotional Items	0.00	330.00	0.0%	0.00	2,640.00	0.0%	4,000.00
62400 · Customer Events and Misc.	0.00	80.00	0.0%	175.00	640.00	27.3%	1,000.00
62500 · Staff Appreciation/ Events	1,085.27	200.00	542.6%	5,510.32	4,200.00	131.2%	5,000.00
Total 62000 · Marketing and Promotion	1,161.27	1,520.00	76.4%	10,213.68	14,760.00	69.2%	21,000.00
63000 · Printing and Reproduction							
63100 · Copies, Passes & Flyers	60.09	250.00	24.0%	1,913.40	2,000.00	95.7%	3,000.00
63200 · Schedules, Maps & Brochures	0.00	0.00	0.0%	6,817.48	6,500.00	104.9%	7,500.00
Total 63000 · Printing and Reproduction	60.09	250.00	24.0%	8,730.88	8,500.00	102.7%	10,500.00
64000 · Fuel Expense	8,640.72	22,000.00	39.3%	158,079.26	197,000.00	80.2%	294,190.00
65000 · Vehicle Maintenance							
65100 · Parts Expense							
65150 · Vehicle Maintenance- freight	0.00	200.00	0.0%	786.75	1,600.00	49.2%	2,500.00
65100 · Parts Expense - Other	3,947.35	9,500.00	41.6%	64,175.53	77,000.00	83.3%	115,000.00
Total 65100 · Parts Expense	3,947.35	9,700.00	40.7%	64,962.28	78,600.00	82.6%	117,500.00
65200 · Fluids Expense	2,400.30	1,550.00	154.9%	14,120.99	12,400.00	113.9%	19,000.00
65300 · Tires Expense	233.18	1,300.00	17.9%	25,841.01	32,100.00	80.5%	38,000.00
65400 · Purchased Services	0.00	830.00	0.0%	1,146.17	6,640.00	17.3%	10,000.00
65500 · Vehicle Computer/Diagnostic	0.00	330.00	0.0%	1,707.94	2,640.00	64.7%	4,000.00
65600 · Vehicle Glass/Windshield Repai	0.00	450.00	0.0%	291.04	3,600.00	8.1%	5,500.00
65700 · Shop Supplies	227.37	330.00	68.9%	3,034.51	2,640.00	114.9%	4,000.00
Total 65000 · Vehicle Maintenance	6,808.20	14,490.00	47.0%	111,103.94	138,620.00	80.2%	198,000.00
69500 · Contribution to Fund Balance	0.00	0.00	0.0%	94,572.00	94,572.00	100.0%	94,572.00
69810 · Bank Service Charges	0.00			2.00			
Total Expense	247,246.07	237,614.00	104.1%	2,156,529.08	2,259,775.00	95.4%	3,241,197.00
Net Ordinary Income	-45,973.90	-8,857.32	519.0%	294,054.52	176,298.44	166.8%	0.00
Net Income	-45,973.90	-8,857.32	519.0%	294,054.52	176,298.44	166.8%	0.00

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Accrual Basis

MRTA - Operations Main Checks Issued

As of May 31, 2020

Type	Date	Num	Name	Memo	Amount	Balance
11100 - Mountain West Checking						
Check	05/01/2020	9518	Ill-A Trust	Billing Period 04/01/2020 - 04/30/2020 Health Ins	-29,608.00	201,997.67
Liability Check	05/04/2020	ACH	Idaho State Tax Commission	000186434	-6,131.00	172,389.67
Bill Pmt -Check	05/04/2020	ACH	Intermtn Gas Co #826 580 3000 0	#826 580 3000 0	-244.77	166,258.67
Bill Pmt -Check	05/04/2020	9519	Napa Auto Parts	3752	-2,869.83	166,013.90
Bill Pmt -Check	05/04/2020	9520	Cummins Rocky Mountain LLC		-3,145.93	163,144.07
Bill Pmt -Check	05/04/2020	9521	GEM State Paper & Supply Co.	105020	-130.61	159,998.14
Bill Pmt -Check	05/04/2020	9522	Gillig, LLC	36869601	-492.76	159,867.53
Bill Pmt -Check	05/04/2020	9523	Integrated Technologies		-31.05	159,374.77
Bill Pmt -Check	05/04/2020	9524	Ketchum Computers, Inc.		-77.50	159,343.72
Bill Pmt -Check	05/04/2020	9525	Kimberly L Richmond	4/16/20 - 4/30/20	-550.00	159,266.22
Bill Pmt -Check	05/04/2020	9526	Les Schwab	117-00888	-1,723.12	158,716.22
Bill Pmt -Check	05/04/2020	9527	Michael Pogue Law, PC		-696.50	156,993.10
Bill Pmt -Check	05/04/2020	9528	Schaeffer Mfg Co	1140316	-2,939.51	156,296.60
Bill Pmt -Check	05/04/2020	9529	United Oil	38068	-4,964.79	153,357.09
Bill Pmt -Check	05/04/2020	9530	UPS Store - 2444 (Ketchum)		-29.30	148,392.30
Bill Pmt -Check	05/04/2020	9531	Warfield Distillery		-440.00	148,363.00
Bill Pmt -Check	05/04/2020	9532	BengalWorks, LLC	Hand Sanitizer	-1,180.32	147,923.00
Bill Pmt -Check	05/04/2020	9533	Clear Mind Graphics, Inc	Bus 417 graphics fix	-920.25	146,742.68
Bill Pmt -Check	05/04/2020	9534	Greyhound Design		-552.50	145,822.43
Bill Pmt -Check	05/04/2020	9535	Johnny G's Sub Shack		-120.31	145,269.93
Bill Pmt -Check	05/04/2020	9536	RouteMatch Software, Inc		-300.00	145,149.62
Bill Pmt -Check	05/04/2020	9537	Perry's Baker & Eatery	Driver lunches	-418.61	144,849.62
Bill Pmt -Check	05/04/2020	9538	L.L. Green's Hardware		-219.99	144,431.01
Deposit	05/04/2020			422	5.00	144,211.02
Check	05/05/2020	ACH	Capital Equipment Fund	local fund Jan-Mar	-50,718.15	144,216.02
Deposit	05/06/2020			Deposit	135,990.00	93,497.87
Deposit	05/06/2020			Deposit	50.00	229,487.87
Liability Check	05/08/2020	9539	Eric Humbach	CU32-18-00167 Payroll deduction refund	-1,102.96	229,537.87
Bill Pmt -Check	05/11/2020	9540	City of Ketchum		-356.84	228,434.91
Bill Pmt -Check	05/11/2020	9541	Gem State Welders Supply Inc	MOUNTB 0	-7.80	228,078.07
Bill Pmt -Check	05/11/2020	9542	Gillig, LLC	36869601	-236.21	228,070.27
Bill Pmt -Check	05/11/2020	9543	Chateau Drug & True Value Hard..	111	-13.93	227,834.06
Bill Pmt -Check	05/11/2020	9544	Cintas	Cust #16952	-57.82	227,820.13
Bill Pmt -Check	05/11/2020	9545	Cummins Rocky Mountain LLC		-128.69	227,762.31
Bill Pmt -Check	05/11/2020	9546	GEM State Paper & Supply Co.	105020	-145.98	227,633.62
Bill Pmt -Check	05/11/2020	9547	White Cloud Communications Inc.		-336.00	227,487.64
Bill Pmt -Check	05/11/2020	9548	Fire Services of Idaho, Inc		-165.00	227,151.64
Bill Pmt -Check	05/11/2020	9549	L.L. Green's Hardware	422	-91.95	226,986.64
Liability Check	05/12/2020	E-pay	United States Treasury	82-0382250 QB Tracking # 1892775142	-14,522.48	226,894.69
Bill Pmt -Check	05/12/2020	ACH	Idaho Power Acc#2204788885	Acc# 2204788885	-229.26	212,372.21
Bill Pmt -Check	05/12/2020	ACH	Verizon Wireless	942013229	-59.45	212,142.95
Bill Pmt -Check	05/12/2020	9552	Schaeffer Mfg Co	1140316	-1,877.25	212,083.50
Bill Pmt -Check	05/12/2020	9553	State Insurance Fund	Policy # 495600 Worker's Comp	-9,721.00	210,206.25
Bill Pmt -Check	05/12/2020	9554	Sterling Urgent Care		-123.00	200,485.25
Bill Pmt -Check	05/12/2020	9555	Wienhoff Drug Testing	Acct Code - MTRNIDES	-55.00	200,362.25
Bill Pmt -Check	05/12/2020	9556	Wells Fargo	4856200370127790 See Wells Fargo Statement	-997.52	200,307.25
Bill Pmt -Check	05/12/2020	9557	AmeriPride Services, Inc	240001334	-379.18	199,309.73
Liability Check	05/12/2020	ACH	Mountain Rides Transportation	WFF Apt Rent Transfer to WFF	-4,800.00	198,930.55
Deposit	05/12/2020			Deposit	439.30	194,130.55
Liability Check	05/13/2020		QuickBooks Payroll Service	Created by Payroll Service on 05/12/2020	-46,020.76	194,569.85
Paycheck	05/14/2020	DD	Wahlgren, Allan	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Baker, Pamela	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Cerron Calderon, Franz	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Hoehtl, Gerhard	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Humbach, Eric	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	MacPherson, Kim	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Morgus, Wallace	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Osborn, Cecelia	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Perez, Jose	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Tellez, Carlos	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Van Law, Tucker G	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Varner, Benjamin N	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Walsh, Murray S	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Aguilar, Hortencia	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Canfield, James	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Conlago, Maira P.	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Cosio-Tamayo, Jeronimo	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Garcia-Izarraras, Gerardo	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Glasscock, David T	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Gray, Stuart	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Juarez, Felimon	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Kelbert, Ashley	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Kelly, David W	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Knudson, Michael W	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Leon, Teofilo O	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Nestor, Robert A	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Obland, Bryan	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Parker, Michael J	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Romanchuk, Ryan	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Romero-Campos, Raul	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Russell, Tiffany	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Schultz, Margaret	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Selisch, Kurt	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Sproule, William	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Uberuaga, Richard S	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Victorino, Jose L	Direct Deposit	0.00	148,549.09
Paycheck	05/14/2020	DD	Ward, Douglas B	Direct Deposit	0.00	148,549.09
Liability Check	05/14/2020	9550	Blaine County Collectors	20716	-75.00	148,474.09
Liability Check	05/14/2020	9551	Idaho Child Support Receipting	326231	-200.76	148,273.33
Bill Pmt -Check	05/18/2020	9558	Gillig, LLC	36869601	-9.54	148,263.79
Bill Pmt -Check	05/18/2020	9559	Kimberly L Richmond	5/1/20 - 5/15/20	-650.00	147,613.79
Bill Pmt -Check	05/18/2020	9560	Lawson Products, Inc.	Acc# 10140112 Face Masks	-1,787.50	145,826.29

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Accrual Basis

MRTA - Operations Main Checks Issued

As of May 31, 2020

Type	Date	Num	Name	Memo	Amount	Balance
Bill Pmt -Check	05/18/2020	9562	St Luke's Clinic - Hailey	940000328	-151.00	145,675.29
Bill Pmt -Check	05/18/2020	9563	Superior Door Co.		-300.00	145,375.29
Bill Pmt -Check	05/18/2020	9564	United Oil	38068	-3,992.39	141,382.90
Check	05/18/2020	9561	Void	VOID:	0.00	141,382.90
Deposit	05/20/2020			Deposit	3,996.00	145,378.90
Deposit	05/21/2020			Deposit	108,625.00	254,003.90
Bill Pmt -Check	05/25/2020	9565	Northwest Lift & Equipment, LLC		-350.00	253,653.90
Bill Pmt -Check	05/25/2020	ACH	CenturyLink	208-726-1690 623B	-41.95	253,611.95
Bill Pmt -Check	05/25/2020	ACH	Cox Communications	Acct #0012401205184001	-236.11	253,375.84
Bill Pmt -Check	05/25/2020	ACH	Idaho Power Acct#2221850114	Acct #2221850114	-175.74	253,200.10
Bill Pmt -Check	05/25/2020	ACH	Intermtn Gas #450 916 6521 1	Acct # 45091665211	-88.07	253,112.03
Bill Pmt -Check	05/25/2020	9566	AC Houston Lumber Company	16203-1	-38.56	253,073.47
Bill Pmt -Check	05/25/2020	9567	Certified Folder Display Service, Inc	14-0086946	-76.00	252,997.47
Bill Pmt -Check	05/25/2020	9568	Cummins Rocky Mountain LLC		-135.70	252,861.77
Bill Pmt -Check	05/25/2020	9569	Integrated Technologies		-23.93	252,837.84
Bill Pmt -Check	05/25/2020	9570	Jackson Group Peterbilt	3551	-4.90	252,832.94
Bill Pmt -Check	05/25/2020	9571	Ketchum Computers, Inc.		-77.50	252,755.44
Bill Pmt -Check	05/25/2020	9572	Lawson Products, Inc.	Acc# 10140112	-1,632.00	251,123.44
Bill Pmt -Check	05/25/2020	9573	Lutz Rental	1100000151	-17.60	251,105.84
Bill Pmt -Check	05/25/2020	9574	Sardo Bus & Coach Upholstery		-4,136.50	246,969.34
Liability Check	05/26/2020	E-pay	United States Treasury	82-0382250 QB Tracking # -1994973154	-23,355.76	223,613.58
Liability Check	05/26/2020	ACH	Aflac	DQR88	-241.92	223,371.66
Deposit	05/26/2020			Deposit	54,908.34	278,280.00
Liability Check	05/27/2020		QuickBooks Payroll Service	Created by Payroll Service on 05/26/2020	-66,726.99	211,553.01
Liability Check	05/27/2020	Transfer	III-A Trust		0.00	211,553.01
Deposit	05/27/2020			Deposit	770.00	212,323.01
Paycheck	05/28/2020	DD	Aguilar, Hortencia	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Canfield, James	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Baker, Pamela	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Cerron Calderon, Franz	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Conlago, Maira P.	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Cosio-Tamayo, Jeronimo	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Garcia-Izarraras, Gerardo	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Glasscock, David T	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Gray, Stuart	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Hoechtl, Gerhard	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Humbach, Eric	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Kelbert, Ashley	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Kelly, David W	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Knudson, Michael W	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Leon, Teofilo O	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	MacPherson, Kim	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Morgus, Wallace	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Nestor, Robert A	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Obland, Bryan	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Osborn, Cecelia	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Parker, Michael J	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Perez, Jose	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Romero-Campos, Raul	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Romanchuk, Ryan	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Russell, Tiffany	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Schultz, Margaret	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Selisch, Kurt	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Sproule, William	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Tellez, Carlos	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Uberuaga, Richard S	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Van Law, Tucker G	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Varner, Benjamin N	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Victorino, Jose L	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Wahlgren, Allan	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Walsh, Murray S.	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Ward, Douglas B	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Woodworth, Scott	Direct Deposit	0.00	212,323.01
Paycheck	05/28/2020	DD	Juarez, Felimon	Direct Deposit	0.00	212,323.01
Liability Check	05/28/2020	9576	Blaine County Collectors	20716	-75.00	212,248.01
Liability Check	05/28/2020	9577	Idaho Child Support Receipting	326231	-200.76	212,047.25
Deposit	05/31/2020			Interest	1.97	212,049.22
Total 11100 · Mountain West Checking					10,051.55	212,049.22
TOTAL					10,051.55	212,049.22

Rate Information

Your rate may vary according to the terms of your agreement.

TYPE OF BALANCE	ANNUAL INTEREST RATE	DAILY FINANCE CHARGE RATE	AVERAGE DAILY BALANCE	PERIODIC FINANCE CHARGES	TRANSACTION FINANCE CHARGES	TOTAL FINANCE CHARGES
PURCHASES	14.240%	.03901%				
CASH ADVANCES	23.990%	.06572%	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL			\$0.00	\$0.00	\$0.00	\$0.00

Summary of Sub Account Usage

Name	Sub Account Number Ending In	Monthly Spending Cap	Spend This Period
KIMBERLY MACPHERSON	2287	7,500	\$997.52

Transaction Details

The transactions detailed on this Consolidated Billing Control Account Statement contain transactions made directly to this Control Account plus all transactions made on Sub Accounts. If there were no transactions made by a Sub Account that Sub Account will not appear.

Trans	Post	Reference Number	Description	Credits	Charges
04/23	04/23	7485620G30A8WREAV	Branch Payment - Check		
			TOTAL 4856200370127790 \$1,049.14	1,049.14	

Transaction Summary For **KIMBERLY MACPHERSON**
Sub Account Number Ending In **2287**

04/03	04/03	2449398FF0RKH6YM	8X8 INC 888-898-8733 408-654-0850 CA		
04/06	04/06	2469216FH2XKMSD TD	SQ *WRAPCITY, INC. Ketchum ID		275.81
04/07	04/07	2405522FJ8AX0F4NH	SHORTY'S DINER HAILEY ID		60.00
04/07	04/07	2405522FJ8AX0F4NR	SHORTY'S DINER HAILEY ID		11.26
04/07	04/07	2405522FJ8AX0F4P8	SHORTY'S DINER HAILEY ID		10.84
04/10	04/10	2405522FM8AX0F4W2	SHORTY'S DINER HAILEY ID		11.26
04/13	04/13	2443099FRBM96230V	MSFT * E0200AOGEX 800-642-7676 WA		21.05
04/14	04/14	2405522FT8AX0F4W6	SHORTY'S DINER HAILEY ID - lunch		49.50
04/16	04/16	2405523FV2DZLN65H	WALMART.COM 8009666546 800-966-6546 AR		10.84
04/16	04/16	2443099FV2DZYE4EP	DMI* DELL SM BUS 800-456-3355 TX		53.68
04/17	04/17	2405522FW8AX0F50H	SHORTY'S DINER HAILEY ID		5.03
04/17	04/17	2469216FW2XWEFG3F	SQ *WRAPCITY, INC. Ketchum ID lunch		32.93
04/18	04/18	2443106FX0RWPZWYN	ADOBE ACROBAT STD 408-536-6000 CA		120.00
04/21	04/21	2405522G08AX0F4SM	SHORTY'S DINER HAILEY ID lunch		14.99
04/21	04/21	2443106G00RWXZ4HD	ADOBE ACROPRO SUBS 800-443-8158 CA		10.84
04/21	04/21	2443106G00RWYFE3Z	ADOBE CREATIVE CLOUD 800-443-8158 CA		50.97
04/23	04/23	2413746G300XMRH8Y	USPS PO 1507000313 BELLEVUE ID - stamps		34.99
04/24	04/24	2405522G38AX0F4ZT	SHORTY'S DINER HAILEY ID		110.00
04/28	04/28	2405522G78AX0F4SR	SHORTY'S DINER HAILEY ID lunch		10.52
04/29	04/29	2469216G82XVZ7Z8N	AMZN Mktp US*PN4UL5523 Amzn.com/bill WA Dishwashing liquid		45.81
			TOTAL \$997.52		57.20

KIMBERLY MACPHERSON / Sub Acct Ending In 2287

Wells Fargo News

What can alerts do for your business?*

Receive timely updates on your business credit card account via email or text. Alerts allow you to control and receive

<https://mail.google.com/mail/u/0/?ik=9dc34e33e3&view=pt&search=all&permthid=thread-f%3A1663247259504487250&siml=msg-f%3A16632472595...> 1/2



Planning & Marketing Committee

Regular Monthly Meeting

Wednesday, July 1, 2020, 11:00am

Teleconference: Dial: (646) 749-3112 Access Code: 868-807-477

Minutes

In attendance: Juan Martinez, Peter Hendricks, Kristin Derrig, Melody Mattson, Kim MacPherson, Wally Morgus, Tucker Van Law, Ben Varner and Stuart Gray

- 1) Call to Order
- 2) Comments from the Chair and Members
 - a. The group talked about the mask wearing ordinance that Blaine County has proposed, and the City of Hailey approved. Masks are now mandatory in Hailey.
- 3) Discuss: FY21 Service plan
 - a. Kim MacPherson and Wally Morgus spoke about the service plan for FY21. We will bring this to the August board meeting for approval.
- 4) Discuss: Tech RFP
 - a. Ben Varner gave an update on the ITS RFP process. There were 11 submissions which we narrowed to 3. We will be bringing this to the July board meeting for approval.
- 5) Discuss: updated livery designs for the BEBs
 - a. The group weighed in on the designs for the livery for the BEB's.
- 6) Discuss: Other items that may come before the Committee
- 7) Adjournment at 11:55am



Finance & Performance Committee

Regular Monthly Meeting

Wednesday, July 1, 2020, 12:30pm

Minutes

Present: Kathleen Kristenson, Tom Blanchard, Rick Webking, Grant Gager, Wally Morgus, Ben Varner, Kim MacPherson, and Tucker Van Law

- 1) Call to Order
- 2) Comments from the Chair and Members
 - a) Discussion ensued regarding masks and making them mandatory on the buses given the City of Hailey's Pubic Health Emergency Order to require masks.
 - b) Wally Morgus informed the committee Mountain Rides received concurrence for the Bellevue land purchase and gave an update on ridership.
- 3) Review: May 2020 Operating Revenue & Expense and Bills Paid
 - a) The group went over the financials and bills paid with Tucker Van Law to answer questions. Rick Webking made a motion to add this to the consent agenda to be received and filed by the board and Tom Blanchard seconded. All members approved.
- 4) Discuss: FY2021 Budget
 - a) Tucker Van Law presented the first draft of the FY2021 budget. No concerns were noted from the committee.
- 5) Discuss: FY2021 Service Plan
 - a) Kim MacPherson presented the draft FY2021 Service Plan.
- 6) Discuss: Fleet and Infrastructure Plan
 - a) The committee reviewed the plan
- 7) Discuss: Tech RFP

- a) Ben gave an update on the RFP and informed the committee it would come to the full board in July for selection and approval.
- 8) Discuss: Other items that may come before the Committee
 - a) There were none
- 9) Adjourn

Public information supporting agenda items is available at the Mountain Rides office at 800 1st Ave. North, Ketchum, or by requesting a copy by calling Mountain Rides at 208.788.7433.

Any person needing special accommodation to attend the above noticed meeting should contact Mountain Rides at least 72 hours in advance of the meeting by calling 208.788.7433.

Mountain Rides Staff Report

Date:

07/15/2020

Staff Member:

Kim MacPherson

Department:

Community Development

Department Highlights
from
the Previous Month:

Ridership continues to grow daily. Although we are not at 2019 levels, we have increased ridership quickly.
We have received comments that people really like the new schedule.

Progress
on projects/initiatives:

"Masks required" signs are in all the buses in English and Spanish.

Staff worked on the service plan for FY21 and we will bring that to one of the next board meetings.

I have spoken with ITD marketing and they are supposed to send some marketing materials to me.

I have also been in communication with the City of Bellevue regarding the bus stop at Spruce and they are trying to find a solution.

Challenges/
Opportunities:

Mountain Rides Staff Report

Date: 07/15/2020

Staff Member: Ben Varner

Department: Operations, Maintenance and Facilities

Department Highlights from the Previous Month:

Both the Operations and Maintenance Teams continue to do excellent work in dealing with the health crisis.

Progress on projects/initiatives:

The electrical engineering contract with POWER Engineers was executed. POWER issued a service order to Idaho Power for the infrastructure needs for both MRTA facilities, hitting our first major project milestone on time.

Challenges/ Opportunities:

Vendor availability for several facilities projects continues to be challenging, due to the health crisis. We do anticipate projects being able to be completed before winter.

Mountain Rides Staff Report

Date: 07/15/2020

Staff Member: Tucker Van Law

Department: Finance & Administration

Department Highlights from the Previous Month:

Fuel expenses and vehicle maintenance, two of our largest expenses, continue to be under budget

Progress on projects/initiatives:

First draft of the FY2020 budget was presented to the Finance and Performance Committee. No concerns were noted.

A final draft will be brought to the Finance and Performance Committee and Full Board for adoption in September

Challenges/ Opportunities:

Now that operations has returned to similar levels as was planned before Covid, payroll expenses are within budget in June and continue to be within budget YTD.

Mountain Rides Staff Report

Date: 07/15/2020

Staff Member: Cece Osborn

Department: Safe Routes to School

Department Highlights from the Previous Month:

Held the first hands-on educational programs with kids and now benefiting from increased visibility

Progress on projects/initiatives:

- Held bike rodeos with the Power Scholars YMCA program
- Scheduling other bike rodeos, bike rides, placemaking workshops, and traffic garden play for the next month
- Put together a traffic garden kit. Traffic gardens are miniature street networks through which children can practice safe cycling
- Working to secure funding for a bike fleet and necessary scooters
- Taking bike/ped. traffic counts to gather data around Ketchum's open street on 4th
- Gearing up for a school year with commuter, safe cycling, and interdisciplinary distance learning programs

Challenges/ Opportunities:

Biggest hiccup-- the Transportation Alternatives Program doesn't fund scooters, which are essential to including all children in SRTS educational programs. They are 1) cheaper and easier to maintain than bikes and 2) a solution for new riders and children who don't have access to a bike.

I am seeking funding through the Spur Foundation, Papoose Club, and Idaho Community Foundation. If you have any other recommendations or know of any potential donors, please reach out.

Other than that, things are feeling pretty peachy!

Mountain Rides Staff Report

Date: July 15, 2020

Staff Member: Wally Morgus, Executive Director

Department: Executive Director

Department Highlights from the Previous Month:

- 1) Concurrence from FTA-Seattle to Purchase Real Estate (Bellevue, ID) achieved.
- 2) FY21 Funding Requests preliminary approvals: Sun Valley, Bellevue, Blaine Co.
- 3) Productivity, collaboration, communication, by/among teleworking staff continues.

Progress on projects/initiatives:

Concurrence to Purchase Real Estate (117 Clover Street, Bellevue, ID) from FTA-Seattle (via ITD-PT Office) achieved. Proceeding to closing, anticipated by mid-August 2020 or earlier.

ID-DEQ VW Mitigation grant application period closed, May 31, 2020. Applications, including Mountain Rides' app, currently in-process, being reviewed and scored by ID-DEQ, with notice of awards slated for August 2020.

Awaiting response from ID-DEQ re: formal request to broaden the application of FY19 VW Mitigation grant award to the purchase of four (4) BEBs (vs. three (3) BEBs). Expect ID-DEQ's decision by end of August 2020.

FY21 Transit Service Plan FINAL DRAFT completed; with preliminary approvals by F&P Committee and P&M Committee. To Board for authorization, approval, adoption in August 2020.

FY21 Budget(s) DRAFT completed (Tucker Van Law). To Board, in duly noticed public sessions, for authorization, approval, adoption in August 2020.

Challenges/ Opportunities:

COVID-19 reaction, response & navigation.

FY21 funding.

Bellevue land acquisition.

Fleet electrification.

Technology upgrades (CAD/AVL/ITS).

Sustainable, consistent long-term funding.



U.S. Department
of Transportation
**Federal Transit
Administration**

REGION X
Alaska, Idaho, Oregon,
Washington

915 Second Avenue
Federal Bldg. Suite 3142
Seattle, WA 98174-1002
206-220-7954
206-220-7959 (fax)

July 8, 2020

Wallace E. Morgus
Executive Director
Mountain Rides Transportation Authority
PO Box 3091
Ketchum, ID 83340

Re: Administrative Settlement Concurrence
Property Owner: Heidi and Matt Dohse
Property ID/Address: 117 Clover Street, Bellevue, Idaho, 83313
Project Title: Bellevue Expansion
FTA Grant No: 1722-2020-1

Dear Mr. Morgus:

This responds to your letter dated June 23, 2020 seeking Federal Transit Administration (FTA) concurrence on an administrative settlement for the real property identified above. The property is needed for the construction and expansion of Mountain Rides Transportation Authority (Mountain Rides) existing facility. Mountain Rides is requesting an administrative settlement in the amount of \$232,000.

The property is vacant land containing an area of 0.24 acres and zoned light industrial. Mountain Rides is acquiring the entire property in fee simple. Mountain Rides initial offer of just compensation was made in mid-2018 for \$132,000. The Owner immediately rejected the low offer. In Spring 2019, Mountain Rides made another offer of \$160,000, which was rejected. In Summer 2019, Mountain Rides offered \$174,000, which was also rejected.

In December 2019, Mountain Rides met with the owners. The owners stated that in order to be motivated to sell the Property, it would require a price of \$285,000. Mountain Rides took this information under advisement. In April 2020, Mountain Rides presented the owners a letter of intent to purchase the property for \$232,000. The owners accepted, pending FTA approval.

Mountain Rides has provided information that if it were unable to purchase the property, it would need to find a replacement property similar in size to combine with their already existing adjacent property for 0.75 acres. The options for similar property in the Bellevue, Idaho area are currently valued at \$415,500 and \$299,500 for 0.66 acres and 0.58 acres, respectively. In addition, the cost

to relocate and construct a facility comparable to its current facility is estimated at \$1,591,797.

FTA has reviewed the administrative settlement justification presented by Mountain Rides, and it appears that the settlement of \$232,000 is reasonable, prudent, and in the public interest, minus any amount that is set aside by Mountain Rides for attorney fees (if any). By law, FTA cannot participate in legal fees as part of an administrative settlement outside of a jury trial as outlined in 49 CFR §24.107.

This review for an administrative settlement was conducted based on its conformance to the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended (URA), and the implementing regulations, 49 CFR Part 24. This review was not done for purposes of making a value determination.

Please contact John Witmer at 206-220-7964 or john.witmer@dot.gov if you have any questions regarding this matter.

Sincerely,

Susan Fletcher
Director of Operations and Program Management

cc: Ron Duran, ITD, Ron.Duran@itd.idaho.gov
Summer Hirschfield, ITD, Summer.Hirschfield@itd.idaho.gov

Mountain Rides Agenda Action Item Summary

Date:

July 15, 2020

From:

Executive Director

Action Item:

5. Approve/authorize Executive Director's executing contract with Ride Systems, LLC.

Committee Review:

☒ Yes ☐ No

Committee
Purview:

F&P Committee; P&M Committee

Previously
discussed at board
level:

☐ Yes ☒ No

Recommended
Motion:

I move to authorize the Executive Director to execute a contract with Ride Systems, LLC, for the provision of Intelligent Transportation Systems, with consideration agreed via said contract not to exceed \$285,000.

Fiscal Impact:

Up to \$285,000 expenditure(s) over next five (5) years, with up to 80% of said sum underwritten by FTA/ITD-PT grant awards.

Related Policy or
Procedural Impact:

Budget; Procurement

Background:

Ride Systems, LLC, selected as vendor via RFP process that included responses from 10+ respondents.

Comprehensive vetting of respondents completed over the past 2+ months by Ben Varner, Director of Transit Operations, and Kim MacPherson, Director of Community Development, each of whom maintains in-depth knowledge and hands-on usage of MRTA's incumbent ITS, and collaborated to write the specifications for the new ITS.

Staff presented overview of the RFP process and finalists in the competition to F&P Committee and P&M Committee on July 1, 2020.



Proposal for



**INTELLIGENT
TRANSPORTATION
SYSTEM**

**FOR FIXED ROUTE
RFP 2020-05-001**

209 N. State St., Suite B, Morgan, Utah 84050
+1 (888) 281.2681 | info@ridesystems.net



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Cover Letter

Enclosed herein is the proposal requested, titled:

Request for proposals, Mountain Rides Transportation Authority, Intelligent Transportation System For Fixed Route under RFP 2020-05-001.

Ride Systems acknowledges and understands that the Mountain Rides Transportation Authority (MRTA) is seeking a high-quality, thorough, detailed, and user-friendly Intelligent Transportation system that will clearly provide administrators and riders all the information they need to conveniently manage and use the transit system. Ride Systems understand the requirements outlined in the RFP, and submit this proposal with the purpose of establishing that Ride Systems is the best choice to accomplish these goals. Ride Systems provides its expertise to public agencies in particular, both large and small, and we know that we can provide an outstanding solution to MRTA as well.

Ride Systems is proud to be a Ford Mobility company, which is committed to delivering integrated solutions that support cities and their transportation systems. As an FM company, Ride Systems is able to offer seamless, productive, and accessible transportation solutions. Ride Systems' coverage now includes over 1,300 clients consisting of cities, universities, corporate campuses, hospitals, and Fortune 500 companies. Ride Systems is able to offer a full suite of services backed by the credibility and commitment of Ford Motor Company. Solutions include Trip Planning, Multi-Modal Applications, Mobile Payment Integrations, Fixed-Route Hardware and Software solutions, On-Demand platforms, First/Last Mile solutions, Scooter systems, and Autonomous Vehicles.

The financial and pricing proposal details found herein will remain valid for at least 120 days from the date of the proposal submission. We have compiled our most competitive and favorable pricing in an effort to demonstrate our strong desire to earn your trust and confidence in carrying out this project at a reasonable price. Please do not hesitate to contact us if any questions arise. We wish you the best of luck with this project and hope that we can work together in the near future.

Sincerely,

Justin Rees
Founder and CEO
Ride Systems
Phone: 888-281-2681 x7011
Email: justin@ridesystems.net
e-Fax: 206-420-0358



"This bid is subjected to the negotiation of a contract on mutually agreeable terms following award, such contract shall include negotiated indemnification, limitation of liability, confidentiality, data ownership, IP ownership, insurance, warranty, termination, and payment terms. This negotiated contract shall govern the contractual relationship between the parties."

Contact Persons

Ms. Nguyen Le, TransLoc
4505 Emperor Blvd. Suite 120
Durham, NC 27703
nguyen.le@transloc-inc.com | 919-917-3421

Mr. Thomas Standley, DoubleMap, Inc.
101 West Washington Street - Suite 700 East
Indianapolis, IN 46204
thomas@doublemap.com | 317-969-8734



Company Overview

• A brief overview of the company including history and number of years in business

History

Since 2007, Ride Systems has supported clients at over 700 locations across the United States and Canada, including major airports, municipalities, transit districts, universities, medical centers, employee shuttles, and other fleet tracking and passenger counting operations. Ride Systems' core service has always been making it easy to ride the bus by providing GPS tracking services and applications for riders as well as fleet tracking administrative services for managers and dispatchers. As technology evolved, so did Ride Systems. Ride Systems offers state-of-the-art passenger counting, stop announcement, on-demand pick-up request services and online reporting. Ride Systems' 28 employees operate mainly from its main office in Morgan, Utah.

Ride Systems continued success has led to substantial growth throughout North America, climbing to over 700 client locations in the past 12 years. Ride Systems has continued to maintain this growth through the continuous addition of clients over the years and is consistently awarded bids through the proposal process due to our products, service, and customer service. Ride Systems is experienced at implementing, training, and continually supporting clients and looks forward to the opportunity to partner with MRTA in this endeavor.

Ride Systems is constantly improving and evolving to make it easier to use transit and to provide better tools for both administrators and riders. The focus of Ride Systems development and enhancements is to uplift the quality of daily life of every transit user. Keeping riders and administrators in-the-know is vitally important to the way Ride Systems strives to improve its product offering. For riders, it means having information pushed to them with a variety of tools including mobile apps, push notifications, display signage, and real-time announcements/alerts. For administrators, it means having critical information at their fingertips, and at all times. The emphasis for administrators is to feed the most critical information straight to their eyes with live dashboards, reporting, and service exceptions. Ride Systems understands that each client is unique and readily accepts suggestions for changes and upgrades as it works with client partners to deliver a premium user experience.



Numbers of Years in Business

Ride Systems was incorporated in the year 2007 and has been in the Intelligent Transportation System (ITS) industry for the past 13 years.

Company Information

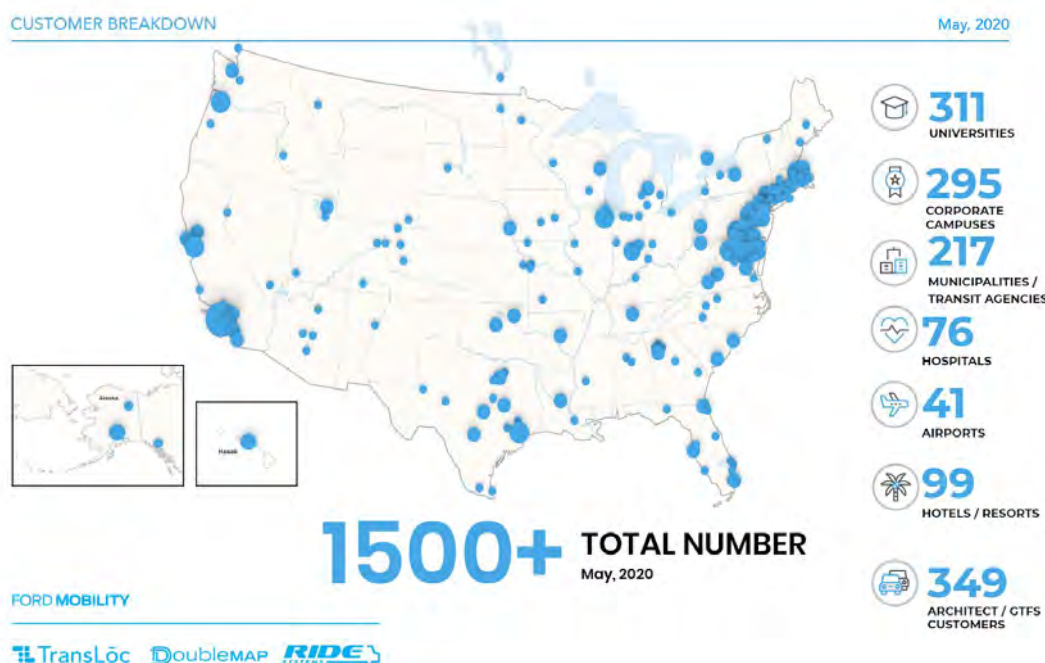
Name of Organization:	Ride Systems, LLC.
Type:	Limited Liability Corporation
Business Since:	2007
Headquarters Address:	209 N. State St., Suite B, Morgan Utah 84050
Federal Identification No.:	26-0328136
Dun & Bradstreet Number:	79-2510070
Telephone number:	1-888-281-2681
Email address:	info@ridesystems.com
Contact for this Proposal:	Ms. Nguyen Le, TransLoc nguyen.le@transloc-inc.com 919-917-3421
	Mr. Thomas Standley, DoubleMap, Inc. thomas@doublemap.com 317-969-8734



Qualifications & Experience

• Qualifications and experience in implementing similar projects

Ride Systems has the needed qualifications to complete this project. Below are some of Ride Systems qualifications.



Experienced

Ride Systems is an established CAD/AVL provider with a rapidly expanding client base utilizing the best hardware on the market. Ride Systems' software is web-based, accessible from any device and webkit-enabled devices/phones (any smartphone or phone that has access to the internet). Ride Systems' software has the ability to be configured from client to client, has an open API, and each client owns their own data. With solutions for administrators, drivers, and passengers backed by Ride Systems' support, the Mountain Rides Transportation Authority can know their transit needs will be met. Passengers will be able to receive the information they need 24/7/365 in order to travel around the city and the surrounding areas in the most informed and safest manner possible. Ride Systems takes its commitment to riders seriously and the solutions have allowed millions of riders to access both public and private transit with confidence and safety in its dependable ETAs, passenger notification, alerts, and announcements.

Please refer to **Sections - Key Project Personnel** and **References** for details related to team qualifications and some similar projects executed by us successfully, in the past.



Reliable

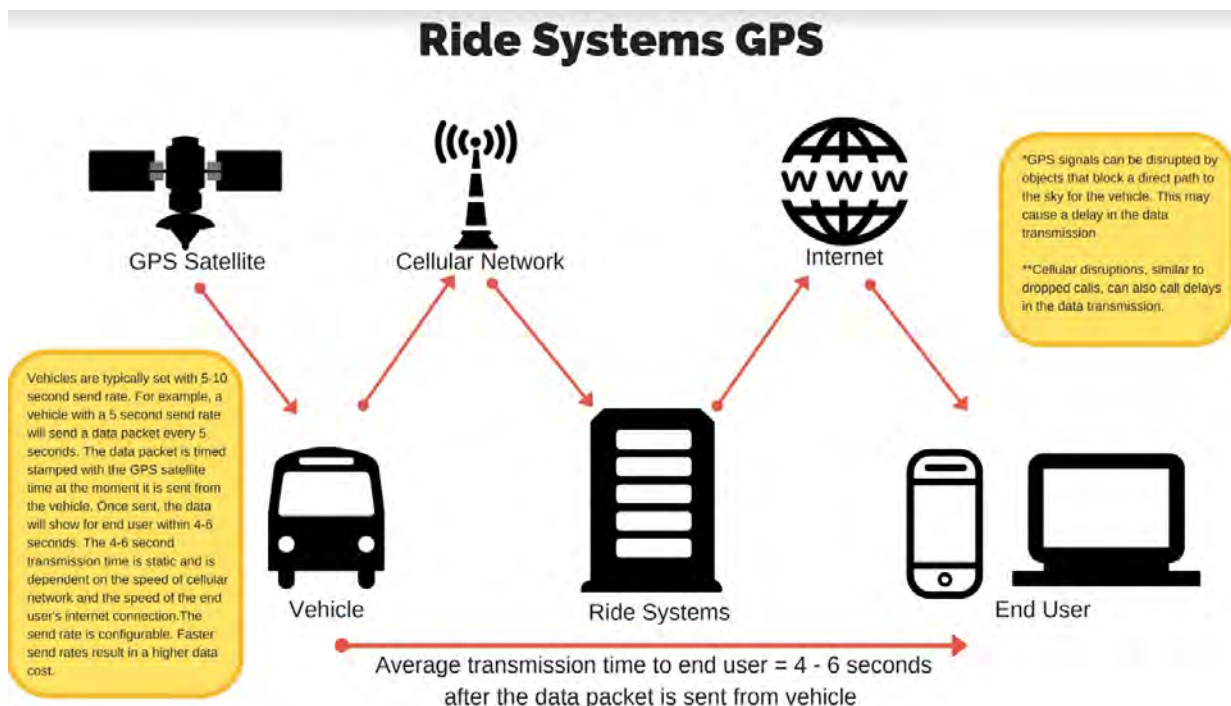
The proposed systems are stable, rugged and reliable. These systems have been tested to ensure they perform well under adverse transit environmental conditions in fixed route services for various agencies. The Peplink Pepwave 4G LTE router is the most dependable GPS fleet tracking router on the market. The MDT will be secured by a mount with locking capabilities. The mount is wired to the vehicle fuse panel to allow for a constant charge of power with a quick connect magnet.

Integrations

Ride Systems has an open API that can be shared at no additional cost. The Ride Systems' solution was designed with flexibility in mind. In the transit CAD/AVL sphere it is critical that solutions have the flexibility to accommodate integrations, expand the solution with a number of admin logins, add vehicles, **and still maintain the integrity of the system** without rehauling the whole system, which is costly and time-consuming. Ride Systems has a proven track-record of doing this and can provide MRTA with a system that has the ability to successfully integrate and expand as needed.

Transmitting Information

All Ride Systems' software is web-based and doesn't require any software to be downloaded onto a computer or workstation. This transfer of information occurs in seconds. This is how Ride Systems ensures that both administrators and passengers are receiving the information they need. Admins and dispatchers always know where their vehicles are and have control of updating the system at any time, day or night. They can view important vehicle information on the admin dashboard and re-route vehicles at a moment's notice if needed. Additionally, passengers do not waste time standing at bus stops or miss their bus as they can view the vehicles in real-time and receive alerts and updates via push notifications and SMS texts upon subscription.





Robust Data Engine

Ride Systems has a robust database engine that hundreds of our clients use daily to run their reports and operate their systems in the most efficient way. All data is backed up so that no data is lost. In addition to running reports, admins and dispatchers can view historical “breadcrumb” routes of each and every vehicle to see where they were, what their speed was, and more. This is extremely helpful if a passenger calls in to make a complaint and dispatchers need to check what was happening during a certain date and time.

Work Plan

- *A detailed work plan that outlines how the company plans to fulfill the scope of work and meet MRTA's ITS requirements*

Please refer to Attachment A: Gantt Chart.



ITS Hardware & Software

- Description of all ITS hardware and software needed to fulfill the scope of work including anticipated integration capabilities

The Ride System's proposed solution to MRTA includes

Hardware:

The **Pepwave GPS router** acts as the main hub for several services including: GPS tracking, Wi-Fi Hotspot, and communication device for Automated Passenger Counters (APC). The Peplink Pepwave 4G LTE router is the most dependable GPS fleet tracking router on the market that has a multi-purpose function to support all of MRTA's requirements.

Ruggedized Mobile Data Terminal (MDT) - an Android-based Samsung device with a cellular capability. The tablet allows for driver features such as Driver Assisted Passenger Counting, map view and messaging. The tablet is secured by a mount with locking capabilities. The mount is wired to the vehicle fuse panel to allow for a constant charge of power with a quick connect magnet.

*Ride Systems can also provide MRTA with the option to acquire the MDTs on their own if so desired.

Software:

Ride Systems has designed the administrator platform to work on any office computer and display seamless vehicle locations on a map interface in **real-time**. Additionally, all software is **web-based**, meaning that no software has to be uploaded to computers.

Warranty:

Ride Systems has included our warranty information in this proposal to ensure you are covered and comfortable with your system.

Training:

Ride Systems knows that no agency is the same. That's why our tried and true training sessions are customized for each and every client. As the Project Manager and Account Manager listen to what is important to the agency, what items are high priority vs. low, and what their goals are, the training is modified to provide the best and most informative training possible. Just as the system Ride System's is providing is uniquely yours, so is the training of the system.

This proposal included responses to each of the requirements detailing how Ride Systems meets or surpasses each one. Our **Proposed Solution** is included in the appropriate section.



Ride Systems is happy to provide a presentation and demonstration of the system at MRTA's request.

5 Phase Implementation

Ride System's project management procedures can be summarized in five holistic phases, which take us from initial, basic ITS discussions through the project's overall acceptance and the "Go-Live" phase.



Phase 1: Initiate – "Notice to Proceed" - Ride Systems and CARTA will discuss the project scope, goals and deliverables. Ride Systems proposes a rigid timeline for data migration, training, installation, testing and go-live phases. Recurring meetings are scheduled, and the appropriate CARTA staff are assigned to specific project needs and/or oversight. "Accepting Testing Procedures" approved. Ride Systems also collects any GTFS, routing, scheduling and existing manifests for use in the new overall ITS system.



Phase 2: Design – Ride Systems' development and operations teams will cleanse and import critical data to the new CAD/AVL module. If no such data exists, these teams will work alongside CARTA staff to analyze, design and input the necessary data. This is where the "System Design Document" will be approved. The resulting CAD/AVL system framework will be launched internally, although the system will not be functional until phase 3 is complete.



Phase 3: Build & Deploy – "Factory Acceptance Testing" completed and Mobile Data Terminals (MDTs) are installed with software modules at this point. Next, the physical installation and on-board wiring takes place for each vehicle, directly followed by training of the Ride Systems' system and "System Documentation Approved". The system collects historical timing data for use in Ride Systems' estimated time of arrival (ETA) algorithms.



Phase 4: System Acceptance – "Pilot Fleet Testing" completed followed by "Full Fleet Testing". of the whole system takes place. The respective staff members join Ride Systems in monitoring the deployed system in real-time for feedback and system acceptance. ETA predictions will be released internally, for review and acceptance, prior to public launch. "System Acceptance Testing" and "Operation Period Testing" will be completed at this time.



Phase 5: Go-Live – System Live map, mobile website, and smartphone apps will be released to your riders. ETA predictions will also be available on all Ride Systems interfaces for public use. CARTA staff will be presented with bus stop branding options, and any public facing kiosks or displays can be used to showcase the real-time tracking technology.

System Requirements & Vendor Responsibilities

2.3 System Requirements and Vendor Responsibilities

The ITS vendor will be expected to provide the following products and services:

Administrative Reporting Tools

- Administrative reporting tools including:

Customization of Reports

- o Customizable reports for specific time periods (annually, weekly, daily, hourly) and the ability to filter data by weekday service, Saturday or Sunday service, or all service days.

Ride Systems is able to comply with this requirement. Below is a sample screen on how the Ride Systems's Reporting Suite can customize and filter the report according to date.



Reporting Suite

Unique parameters for each report allow for customizable data

Export reports in multiple formats

Visual graphs vary by report types

The screenshot shows the Reporting Suite interface with various report categories on the left: General Reports, Arrivals and Departures (By Route and Stop), Arrivals and Departures (By Route and Vehicle with Loop Time), Employee Assignments, Vehicle On Route, Vehicle Service Report, Vehicle_Assignment_Report_Ver2, and Performance Reports. The main area displays a form for generating a report, including fields for Start Date, End Date, Routes, Stops, Seconds For Early, Seconds For Late, Status Based On, Status, Group Data, Force Assign Block, and Hours. A 'View Report' button is visible. A dropdown menu for export formats is open, showing options: Word, Excel, PowerPoint, PDF, TIFF file, MHTML (web archive), CSV (comma delimited), XML file with report data, and Data Feed. A bar chart is visible on the right side of the interface.

Reporting Suite provides customizable parameters for all data collecting needs

Ridership Reports

o Ridership reports that can be aggregated by stop, route, or trip.

Ride Systems is able to comply with this requirement. A wide range of APC reports are available for MRTA's administrators to oversee the actual ridership numbers including, but not limited to, ridership by vehicle, passenger miles, daily ridership counts, hourly ridership counts, and more.

Comprehensive "Canned" reports for real-world applications are available for viewing and download. Below is an overview of some of the available reports.

- Raw Ridership Report
 - o This report captures the total APC counts both on and off and displays them by route, stop, date and time.
- Average Ridership Report
 - o Report captures all counts and provides averages.
- Ridership Counts - Daily
 - o Report provides all counts both on and off and displays them as a daily breakdown.
- Ridership Counts - Hourly
 - o Report provides all counts both on and off and displays them as an hourly breakdown.
- Ridership Summary Report



- Report shows all counts both on and off with granular detail for individual riders on vehicle, route, stop, date, time.
- Ridership with Occupancy
 - Report shows ridership counts as well as vehicle occupancy by time of day.
- Weekly Summary
 - Report provides a weekly summary snapshot of all ridership activity.

Below is a screenshot of a sample weekly summary report:



Ridership Weekly Summary Report For The Week Starting 01/20/2019 — Atlanta

Report Generated Time: 2/1/2019 10:26:20 AM ET

Key Metrics

57,281	56,101	56,506	59,278	-3.37%
Entries Reporting Week	Exits Reporting Week	Average Weekly Entries (Last 6 Weeks)	Entries Previous Week	Increase In Entries From Previous Week

Rolling 6 Weeks



Counts by Day of Week

		Week Start													
		12/16/2018		12/23/2018		12/30/2018		1/6/2019		1/13/2019		1/20/2019		Total	
Week Day	Entries and Exits by Week	Entries	Exits	Entries	Exits	Entries	Exits	Entries	Exits	Entries	Exits	Entries	Exits	Entries	Exits
Sunday		7,664	7,602	6,615	6,371	7,658	7,358	7,922	7,325	7,897	7,592	7,036	6,892	44,792	43,140
Monday		8,458	8,335	6,564	6,631	8,070	7,897	8,600	8,307	8,652	8,587	7,607	7,417	47,951	47,174
Tuesday		8,650	8,531	6,201	5,958	8,109	8,009	8,818	8,600	8,356	8,285	9,759	9,558	49,893	48,941
Wednesday		8,414	8,493	7,261	7,218	8,936	8,762	8,489	8,424	8,564	8,604	8,487	8,179	50,151	49,680
Thursday		8,053	8,029	7,447	7,348	8,831	8,537	9,195	9,050	9,336	9,214	8,428	8,386	51,290	50,564
Friday		6,804	6,848	8,228	8,148	8,594	8,390	8,679	8,587	8,822	8,573	8,599	8,384	49,726	48,930
Saturday		7,154	6,946	7,700	7,393	7,783	7,504	7,581	7,663	7,651	7,533	7,365	7,285	45,234	44,324
Total		55,197	54,784	50,016	49,067	57,981	56,457	59,284	57,956	59,278	58,388	57,281	56,101	339,037	332,753



Counts by Route

Route	Entrys and Exits by Week	Week Start													
		12/16/2018		12/23/2018		12/30/2018		1/6/2019		1/13/2019		1/20/2019		Total	
		Entrys	Exits	Entrys	Exits	Entrys	Exits	Entrys	Exits	Entrys	Exits	Entrys	Exits	Entrys	Exits
GSE		144	128	128	112	245	232	636	663	14	21	149	92	1,316	1,248
E Route		10,712	10,228	10,756	10,655	11,031	10,902	9,616	9,553	9,992	9,762	9,929	9,834	62,036	60,934
Delta North		944	933	580	536	938	926	1,118	1,066	1,094	1,092	987	985	5,661	5,538
Landside		4,363	4,592	3,957	4,127	6,101	6,069	6,607	6,722	6,181	5,990	5,764	5,678	32,973	33,178
A Route		7,867	7,494	6,476	6,426	7,652	7,490	6,803	6,436	7,203	7,272	6,890	6,697	42,891	41,815

Export Reports

o Ability to export reports in Excel, PDF, and GIS data formats.

As part of its core service, Ride Systems offers multiple report types to MRTA administrators. All reports are accessible through a web browser for viewing and accessing historical information. These reports are accessible remotely and can be pulled by time, date, date range, route, stop, bus, bus driver, or any combination of these criteria. Ride Systems can support formats such as Excel, CSV, Word, PDF, MHTML, TIFF file, and XML.

Ride Systems can support in converting standard export formats into the preferred GIS format as needed by MRTA.



Reporting Suite

Unique parameters for each report allow for customizable data

Export reports in multiple formats

Visual graphs vary by report types

The screenshot shows a web-based reporting interface. On the left, a sidebar lists report categories: General Reports (Arrivals and Departures, Employee Assignments, Vehicle On Route, Vehicle Service Report, Vehicle_Assignment_Report_Ver2), Performance Reports (On Time Performance), and a 'Complete listing of' section. The main area displays a form for generating a report. The form includes fields for Start Date (5/14/2020 12:00:00 AM), End Date (5/20/2020 11:59:59 PM), Routes (Red Detour, Red, Green, Purple), Stops (Union, Warnock (N), MEB (N), U), Seconds For Early (30), Seconds For Late (300), Status Based On (Departure), Status (On Time, Early, Late, Missing), Group Data (True/False), Force Assign Block (True/False), and Hours (0-11). A 'View Report' button is in the top right. Below the form, a dropdown menu shows export options: Word, Excel, PowerPoint, PDF, TIFF file, MHTML (web archive), CSV (comma delimited), XML file with report data, and Data Feed. On the right, a bar chart titled 'Visual graphs vary by report types' shows data for five items, with Item 5 having the highest value.

Reporting Suite provides customizable parameters for all data collecting needs

Computer Aided Dispatching/Automatic Vehicle Location (CAD/AVL) System

- Computer Aided Dispatching/Automatic Vehicle Location (CAD/AVL) system that includes:

Cloud-hosted Solution

o A cloud-hosted platform with an intuitive, web-based user interface that displays, at a minimum, the following information:

Driver ID & Vehicle ID

- Driver ID and vehicle ID

Ride Systems makes a note of this requirement. Vehicle IDs are included in the real-time tracking vehicles which are displayed on the administrative portal. Driver IDs are currently not included in the tracking or reporting of information.

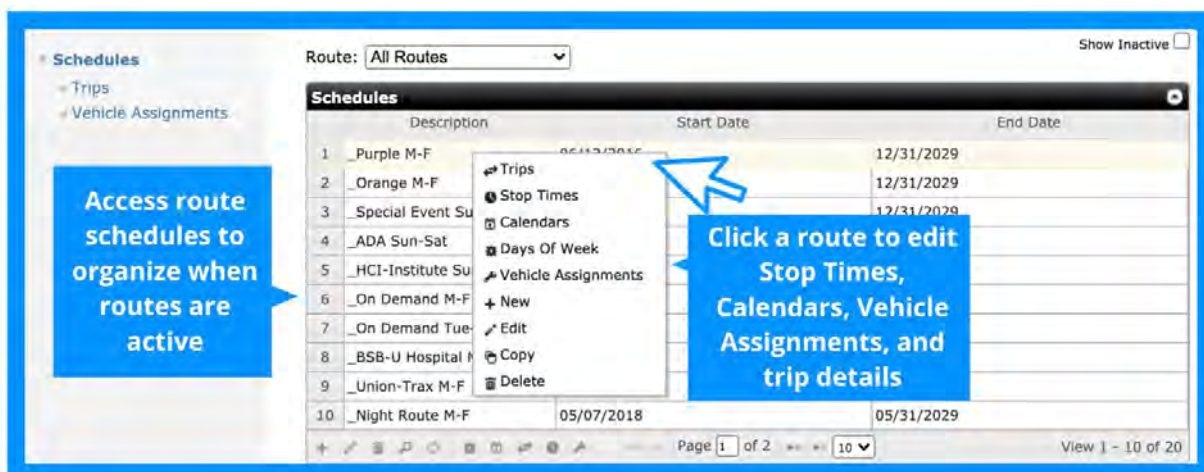


Dispatch front-end interface provides easy access and view of everything

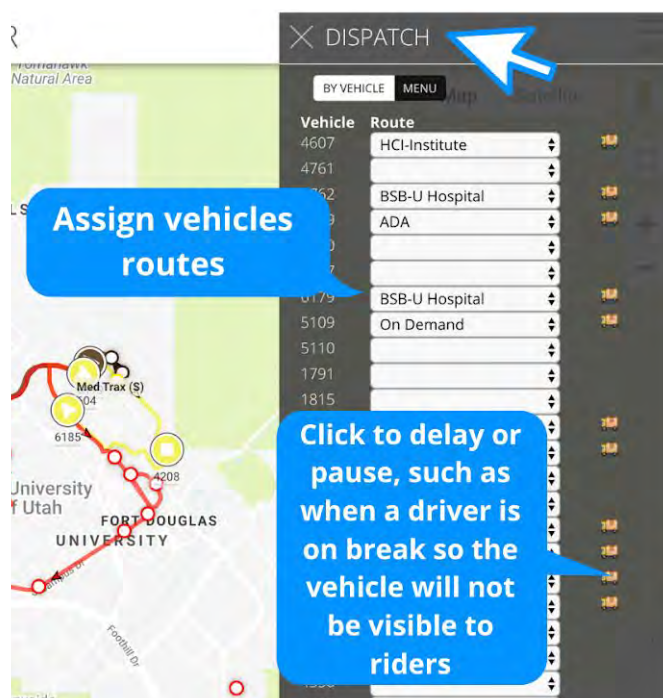
Work Information

- Work information (run, block, route, etc.)

Ride Systems is able to comply with this requirement. The scheduling interface allows administrators to conveniently view route schedules, blocks, and trips in a simple calendar view. Dispatchers can easily assign their vehicles to particular routes and schedule in advance. The Block Scheduling feature is used as a means to auto-assign daily work assignments to vehicles for drivers to log in to and service that day. This helps free up dispatch from tedious tasks such as constantly routing vehicles and the many different route patterns or directions that the vehicle may make throughout the course of the day.



Access route schedules directly through the dispatch interface and edit stop times, calendars, vehicle assignments and more



Assign vehicles to routes as needed

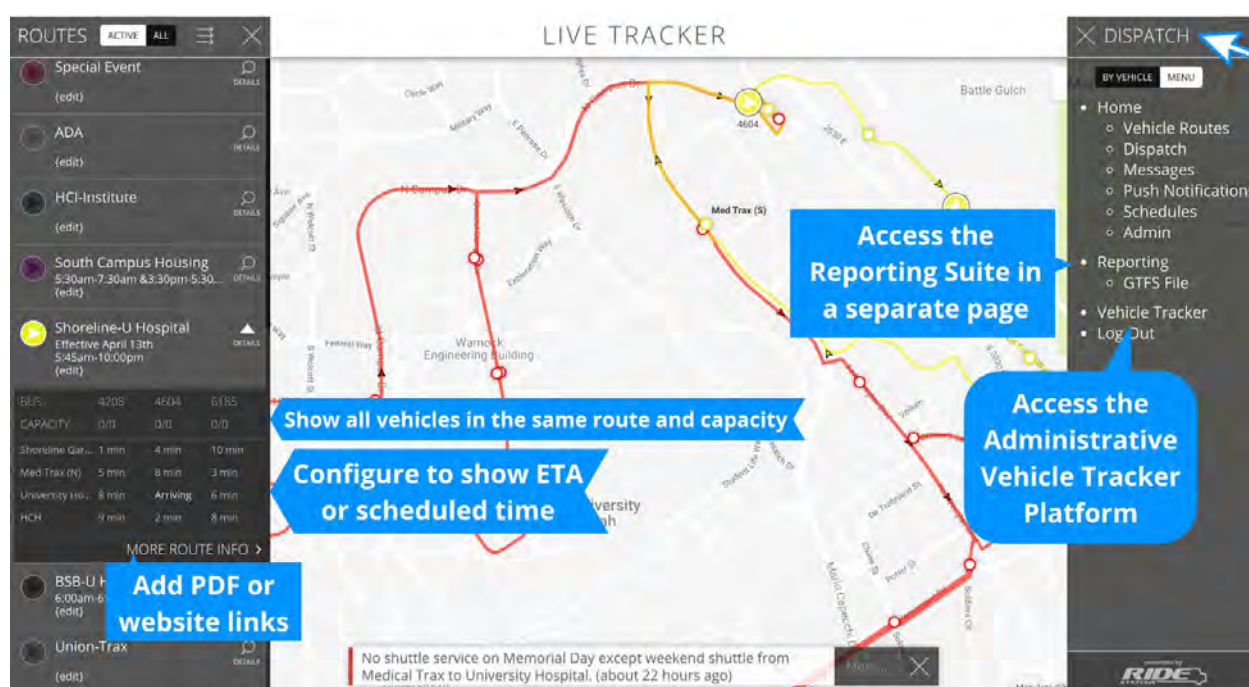


Route & Bus Stop Overlays

- Route and bus stop overlays on an easy-to-read map. Users should be able to view routes and stops individually or as an entire system or fleet

Ride Systems is able to comply with this requirement. The administrative portal tracks vehicles on a map interface in real-time with an auto refresh rate of every 3-5 seconds. The map shows the current location of all vehicles on route. Route and vehicle icons are color-coordinated for easy identification and the user can choose to view just one or multiple routes at the same time.

Ride Systems' maps are powered by GoogleMaps and include the most updated map details possible. Users can zoom in and out, scroll, and pan in order to see an overview of the map, a street level view, and everything in between. The map may be refreshed at any time by the user.



Dispatch front-end interface provides easy access and view of everything

Vehicle Location

- Vehicle location, direction of travel, speed, and status (on-time, late, early)

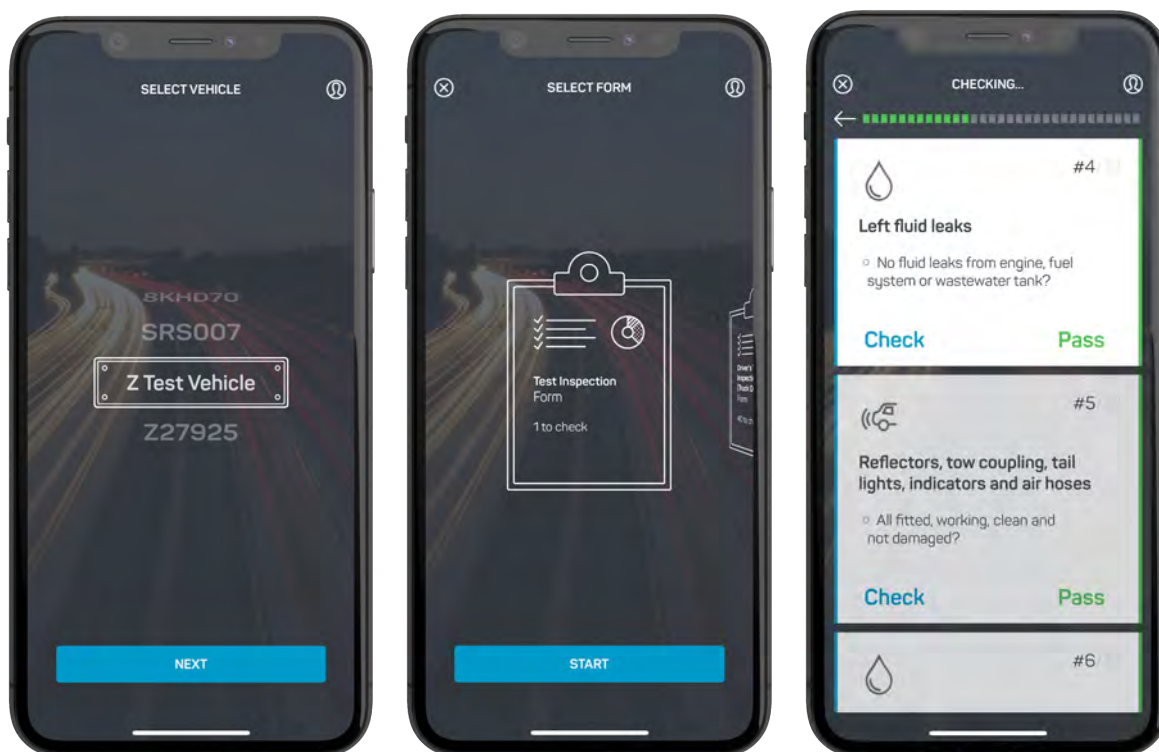
Ride Systems is able to comply with this requirement. The Ride Systems administrative backend will display a color-coded on-time or early indication for the administrator and dispatchers to be able to quickly assess the fleet with a glance. On the passenger-facing interface, an ETA is displayed based on where each vehicle is located in conjunction with the scheduled time.



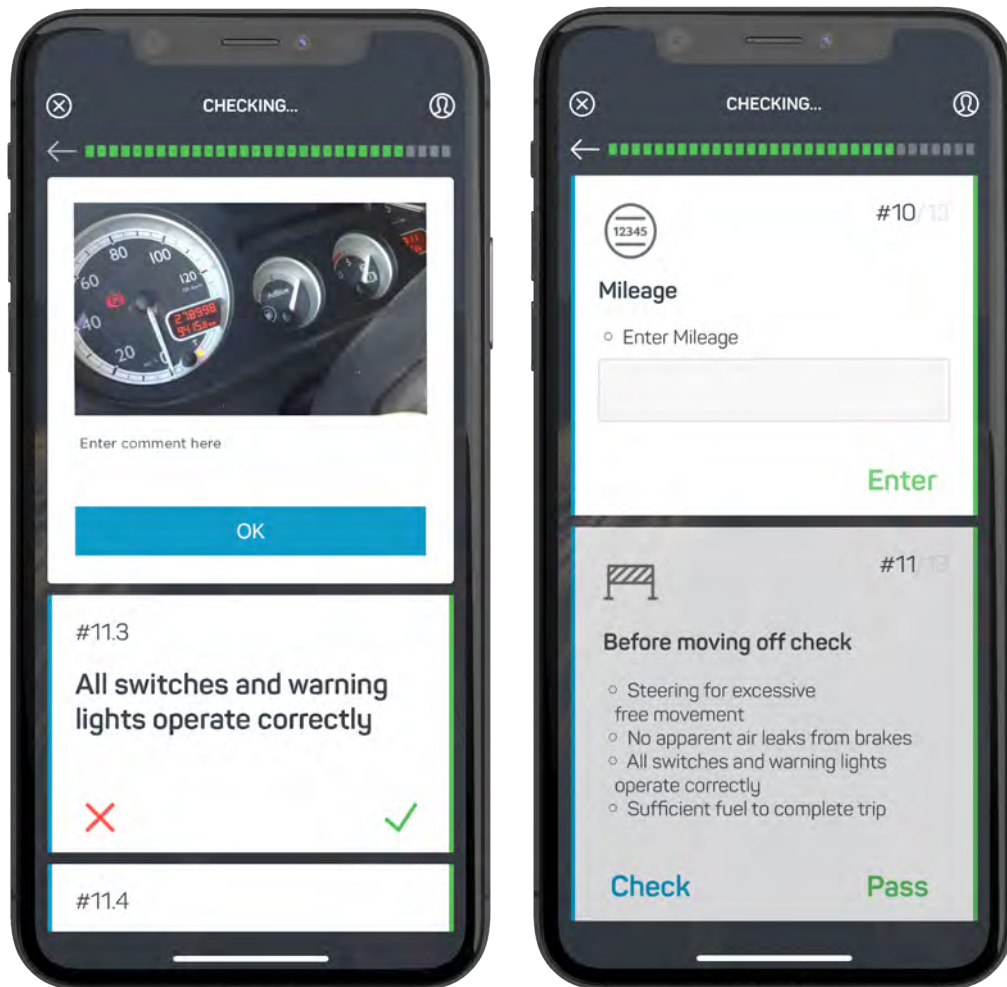
Vehicle Health Monitoring (Preferred)

- Vehicle health monitoring status and electric bus battery level indicator (preferable)

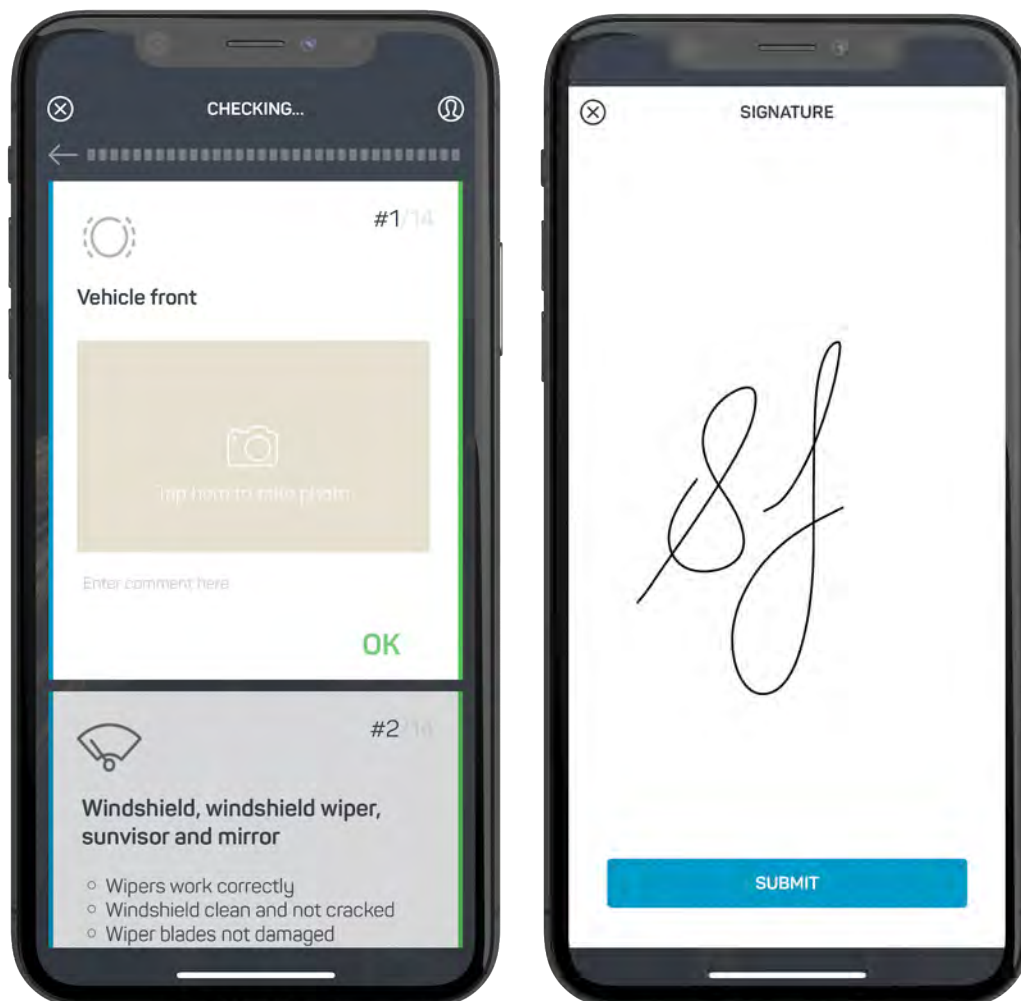
Ride Systems will utilize the Whip Around application as a pre-and post-trip inspection. Each driver will sign into the application with their credentials. They will then select the appropriate vehicle and then find the correct pre-trip or post-trip form. The driver will then be able to go through simple Pass/Fail cards and check the needed/required features they are told to check.



The application will walk drivers through the process by clicking on the "X" or "✓" buttons, and will allow them to take pictures of the vehicle when applicable. There will be a space for mileage to be entered.



The below images show the ability to take pictures of certain areas of the vehicle. Once the inspection is complete, the driver will sign and submit.



The reports will instantly be sent to the designated administrators who will then be alerted about any damages or defects and well as all the updates and measurements the driver is required to make.

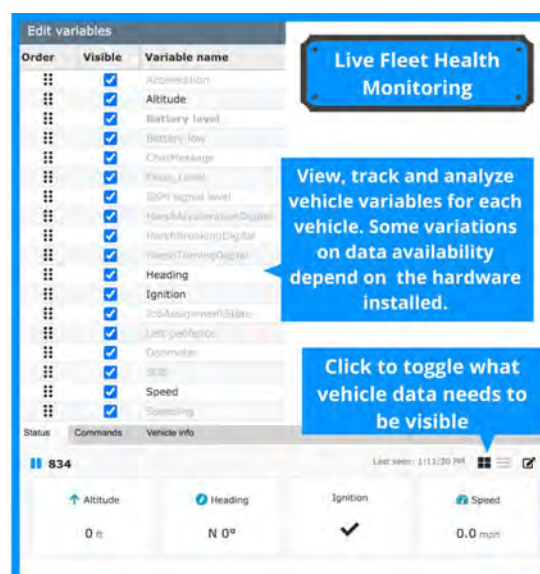
Once the driver selects the vehicle at the start of the process they may see the last inspection for that vehicle appear. In order to stay compliant, the driver must review the previous inspection carried out on the vehicle they are about to drive. Whip Around allows drivers to quickly and easily see the last inspection before they carry out a new one.

Any found faults or defects will appear in an easily recognizable color-coded system. Red for "this fault has not yet been managed," Orange for "this fault is in progress and has been acknowledged," and Green for "this fault has been repaired or addressed."



Additionally within the Ride Systems Vehicle Tracker Panel, both live and past vehicle health data can be viewed, tracked and analyzed with the ability to filter vehicles by specific variables and export data. The main vehicle live health and status variables that can be viewed, tracked and analyzed are:

- Acceleration
- Altitude
- Battery level
- GSM signal level
- Heading
- Ignition
- Odometer
- Speed

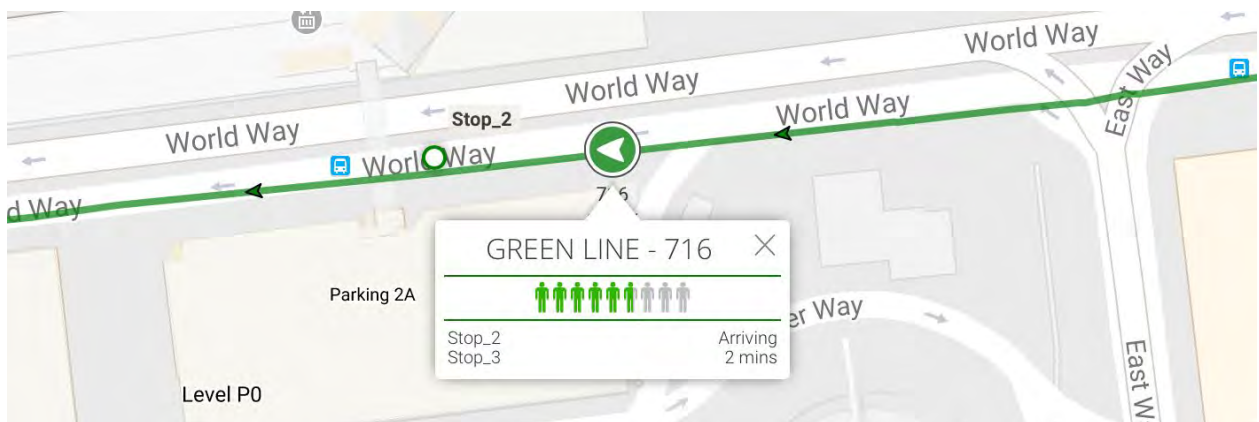




Real-time Passenger Load (Preferred)

- Real-time passenger load (preferable)

Ride Systems is able to comply with this requirement. The capacity of each vehicle can also be shown on the live GPS tracking site when a user selects a vehicle. In addition to showing the bus arrival time, the live GPS map will show riders the occupancy of the vehicle on a graphical display. Data from the APC and GPS are collected and stored on the onboard systems as well as transmitted to the cloud in real-time. More importantly, Ride Systems APC sensors integrate with the GPS router and transmits the data packets to our server in real-time upon the closing of the door. It is through this method that we are able to provide the unique view of real-time vehicle capacity.



Passenger Map with Vehicle Occupancy

Display & Management of Vehicle Events

o Display and management of vehicle events such as:

Service Alerts & Equipment Failures

- Service alerts and equipment failures

Ride Systems has exception reporting that can be emailed to a customizable recipient list.

Operator Log-on/Log-off

- Operator log-on and log-off

Ride Systems is able to comply with this requirement. The operator will login and assign him or herself to the route block via the Mobile Data Terminal. If MRTA has already established names and codes Ride Systems can display that via the MDT.



Schedule Deviations & Off-route Notifications (Preferred)

- Schedule deviations and off-route notifications (preferable)

Ride Systems is able to comply with this requirement. Different events can be set up to monitor the day to day operation of the fleet including schedule and route deviation. The Events tab shows incoming alarms from your devices. In the Events panel you can see if there are active events/alarms. You can close an open alarm by clicking on the Close alarm button on the right side of the desired alarm. Click on the alarm to view additional details.

Additionally, geofences can be set up, such as for idle and speed alert geofences, which would trigger an event and provide notifications depending on the criteria set by MRTA. This feature may be disabled or customized by the administrator.

The screenshot displays the Ride Systems web application. At the top, there's a 'Map' tab and a 'Vehicles (44)' dropdown. A 'Track Replay - Paused' window is open, showing a timeline from 5/19/2020 4:49 AM to 5/19/2020 9:31 AM. Below the timeline, a table lists vehicle events:

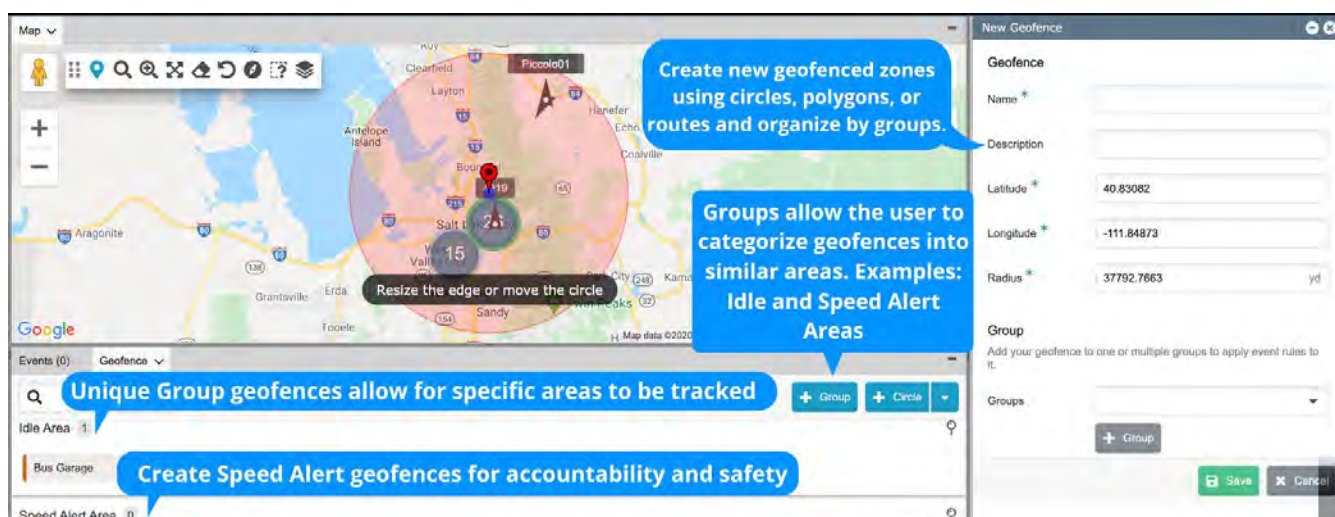
Started	Finished	Vehicle	Duration	Event
<input type="checkbox"/>		4817	790 days*	3 min Idle
<input type="checkbox"/>		Career day1	1081 days*	3 min Idle
<input type="checkbox"/>		4734	1104 days*	Inside Geofence

Below the table, the 'Status' section for vehicle 4555 shows: Altitude (0 ft), Heading (S 179°), Ignition (checked), and Speed (21.1 mph). On the right, a 'Track points' dropdown and an 'Export' button are visible. A 'Start' section shows a list of dates from 5/19/2020 to 5/19/2020.

Annotations on the screenshot:

- All historical vehicle activity can be replayed and is stored in the cloud** (points to the Track Replay window)
- System shows how long and where vehicles sat idle during chosen time ranges. Example: vehicle sat idle in 2 spots for a total of 26 minutes** (points to the map showing idle spots with durations like 1 hour, 46 min, 26 min, 14 min, and 3 min)
- View vehicle Status at specific points in the past** (points to the Status section)
- View notable events the vehicle underwent such as when it became idle or passed through marked geofenced areas** (points to the Events table)

Detailed information on the status and history of fleet activity



Geofencing customization allows for multiple use-cases

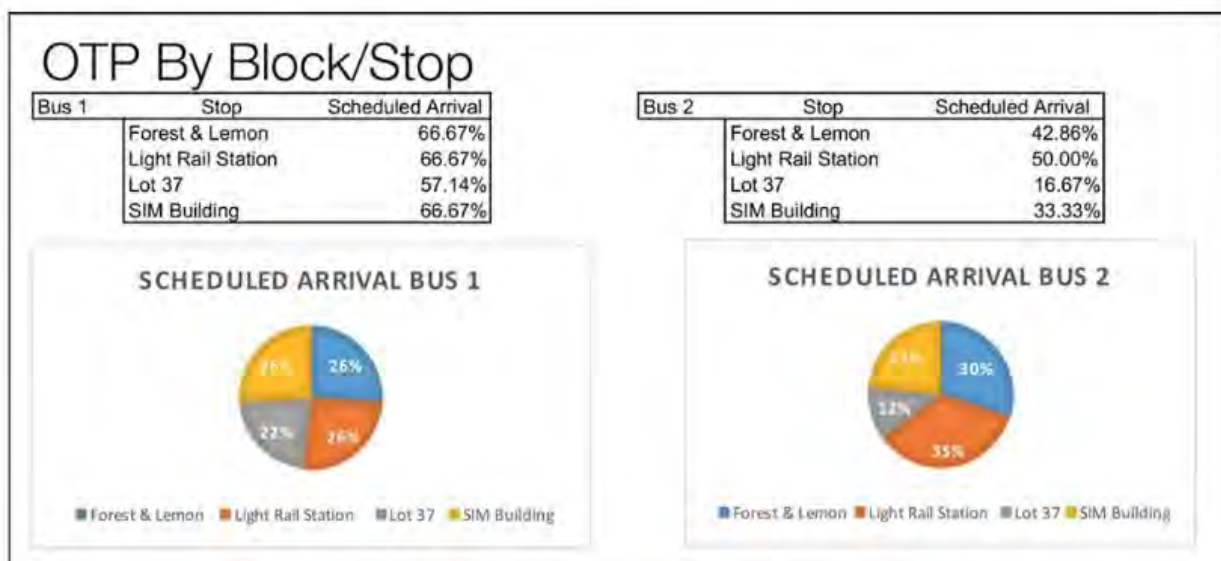
Reporting Module

o A reporting module that includes the following reports and features:

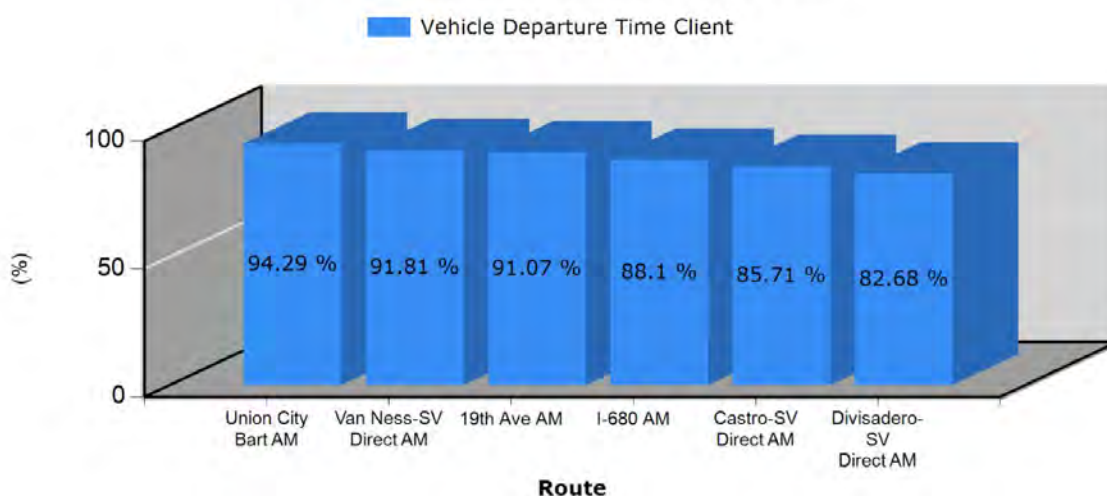
Schedule Adherence by Route

- Schedule adherence by route

Ride Systems is able to comply with this requirement. Ride Systems provides an interactive schedule adherence platform that utilizes real-time AVL information to relate overall system performance and schedule on-time adherence. The on-time performance tool is capable of producing reports based on full route or by individual stop/vehicle on the selected route or for the full fleet. This tool then allows administrators to select a date range and on-time threshold. Screenshots of several of these reports can be seen below:



On Time Performance Summary Chart



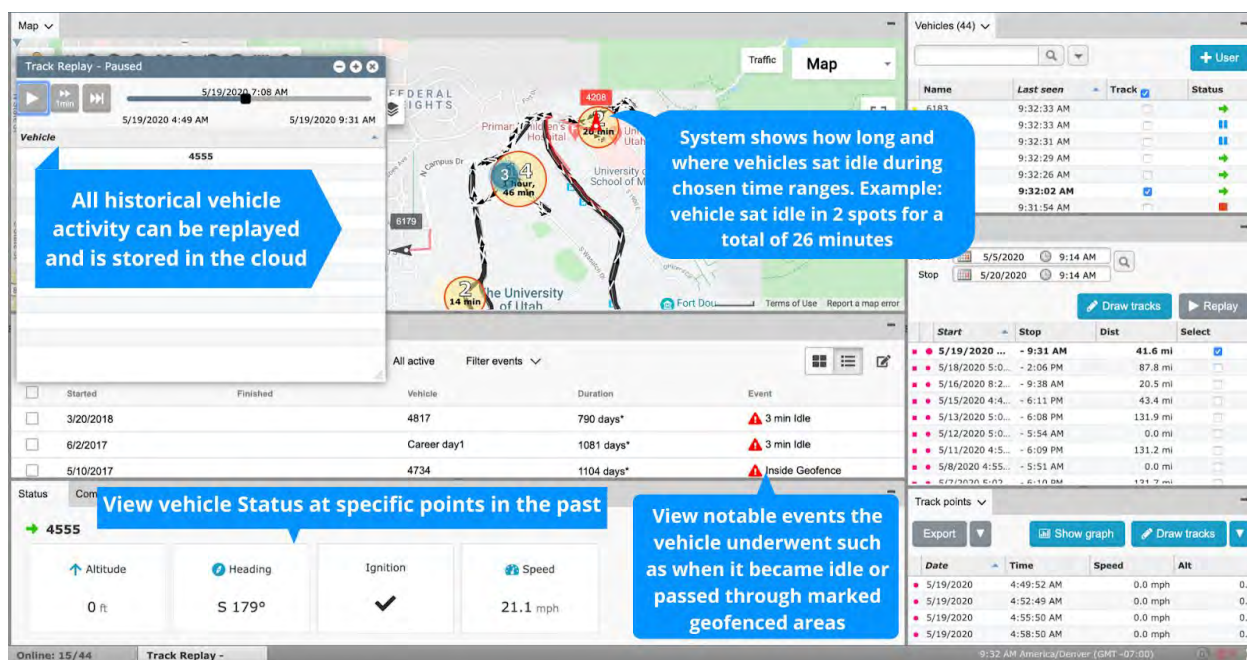
Historic Vehicle Playback

- Historic vehicle playback

Ride Systems is able to comply with this requirement. Ride Systems also offers historical playback with a breadcrumb-style playback tool for all vehicle data transmissions as well as a conventional report for logon/logoff data and alarms. This tool allows administrators to rewind a single bus location or select a route and view the exact locations of multiple buses over a precise period of time. Administrators can select a specific, date, time, route, and range to observe a vehicle's exact location. Ride Systems displays the actual GPS point, so administrators have millions of data points to utilize



when determining a vehicle's location, speed, idle time, and heading. This bus history information and playback is immediately available for the life of the contract.



Detailed information on the status and history of fleet activity

On-time Performance

- On-time performance

Ride Systems is able to comply with this requirement. Please refer to the details under *Schedule Adherence by Route*.

Logged Driver Time

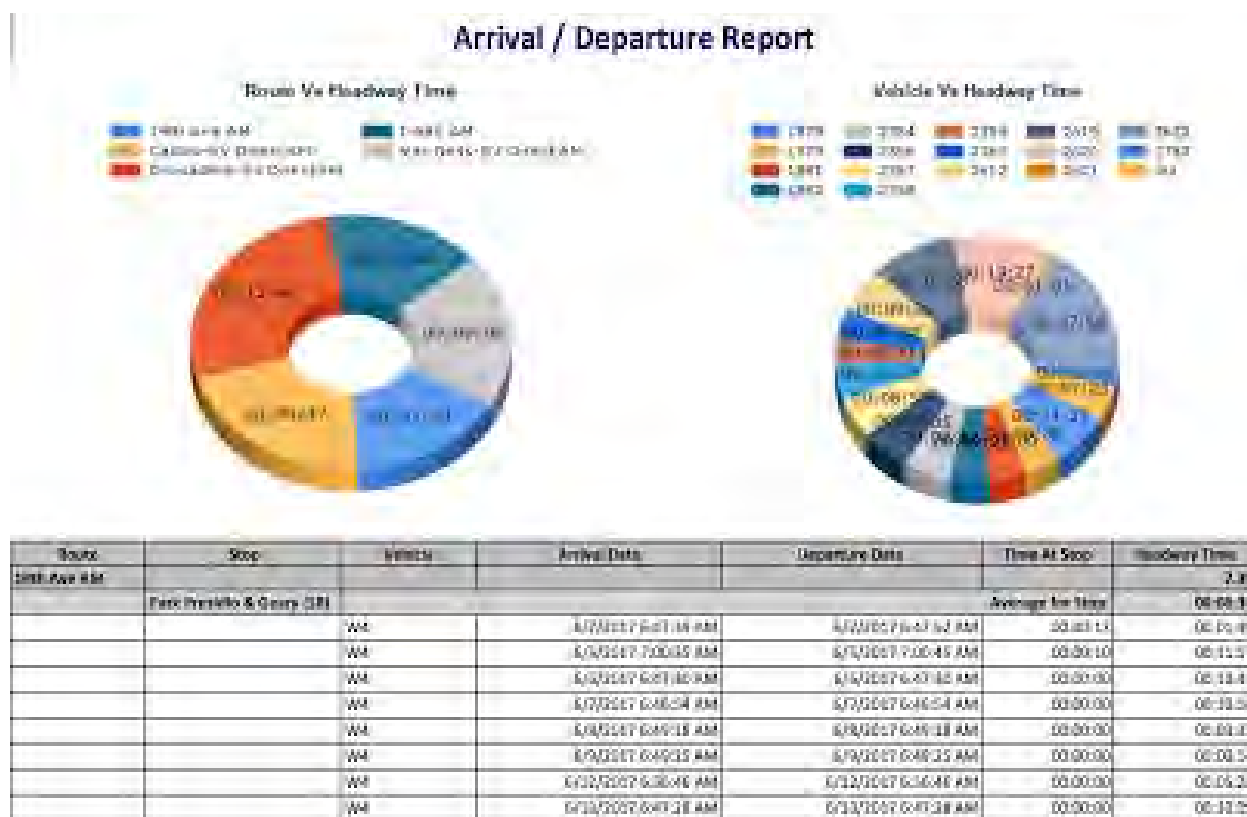
- Logged driver time

Ride Systems can provide who logged the bus on and off the route through the vehicle assignment report. This provides information on who made the assignment, the time the bus was assigned, and what time the bus came off of assignment. This will show the driver if they were the ones who built the bus assignments.

Vehicle Arrival & Departure Times

- Arrival and departure times for any vehicle

Ride Systems is able to comply with this requirement. Below is a sample arrival/departure report available from the reporting suite.



2 Years CAD/AVL Data

- CAD/AVL data should be available for at least 2 years

Ride Systems is able to comply with this requirement. Data is kept for the life of the contract.

Export Reports in Formats

- Reports should be exportable in standard formats, i.e. Excel, PDF, and/or GIS

As part of its core service, Ride Systems offers multiple report types to MRTA administrators. All reports are accessible through a web browser for viewing and accessing historical information. These reports are accessible remotely and can be pulled by time, date, date range, route, stop, bus, bus driver, or any combination of these criteria. Ride Systems can support formats such as Excel, CSV, Word, PDF, MHTML, TIFF file, and XML.

As for GIS format, it is pretty generic and could be a huge number of formats, so we don't directly export to a GIS format. One of our standard export formats may be able to be updated/converted to their preferred GIS format by the customer but that would be for the customer's responsibility.



Backend Administrative Tools

o Backend administrative tools that can be accessed from any location and at any time

Ride Systems is able to comply with this requirement. Ride Systems software solution is cloud-based and can be accessed from any phone, tablet, or desktop, connected to the internet. Furthermore, the application is web-based and available to all users as a service (SaaS application). No additional resources will be required to access the application, other than a standard web browser. Users will have their unique username and password to login to the system. There is no limit to the number of admin/dispatcher logins.

Modify Bus Routes, Stops, Data, Schedules etc.

o The ability for MRTA staff to easily modify bus routes, stops, vehicle data, and schedules without having to contact the vendor

Ride Systems provides a dedicated Account Manager to each client. The AM will modify bus routes and stops as needed for MUTD and add and edit vehicle data and schedules. This has been the most effective and efficient way Ride Systems has found over the past 13 years with over 700 clients. In special circumstances, Ride Systems can provide direct access for edits/modifications to be made.

User Accounts & Maintenance

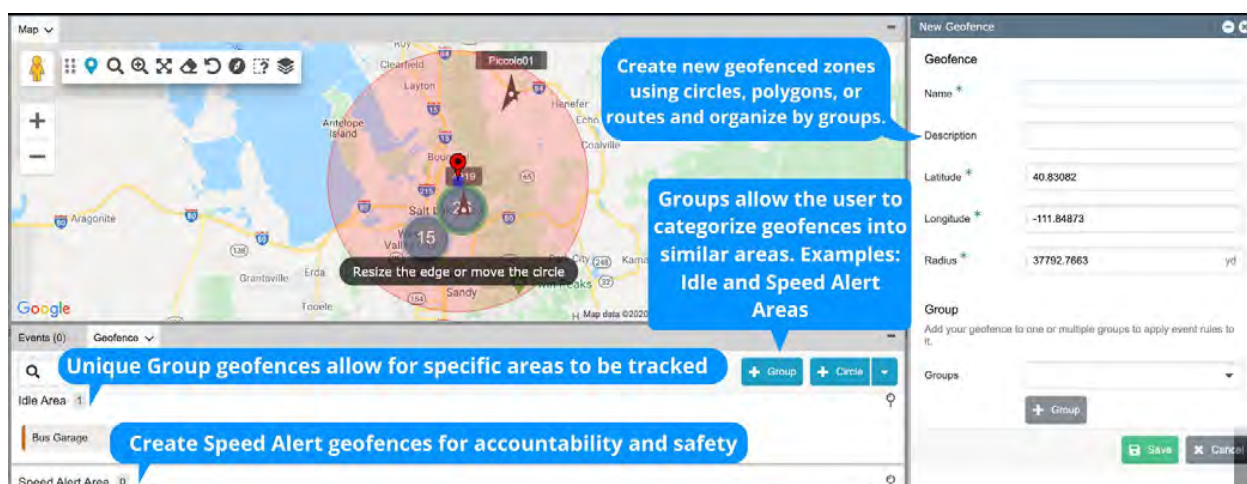
o Easy and quick account creation and deletion. Unlimited accounts should be assigned different access levels i.e. administrator, dispatcher, and viewer at no extra cost.

Ride Systems makes a note of this requirement and is able to comply. Users will have their unique username and password to login to the system and there is no limit to the number of admin/dispatcher logins that can be created. Ride Systems offering varying levels of privileges: View Only; Assign Vehicle Routes; Push Notifications; and Admin.

Geo-fencing (Preferred)

o The ability to set boundaries around fixed routes for off route notifications(geo-fencing) (preferable)

Ride Systems is able to comply with this requirement. Boundaries can be set up using the Geofence functionality of Ride Systems. This can be very useful for setting up alarms that would be triggered whenever vehicles go off route.

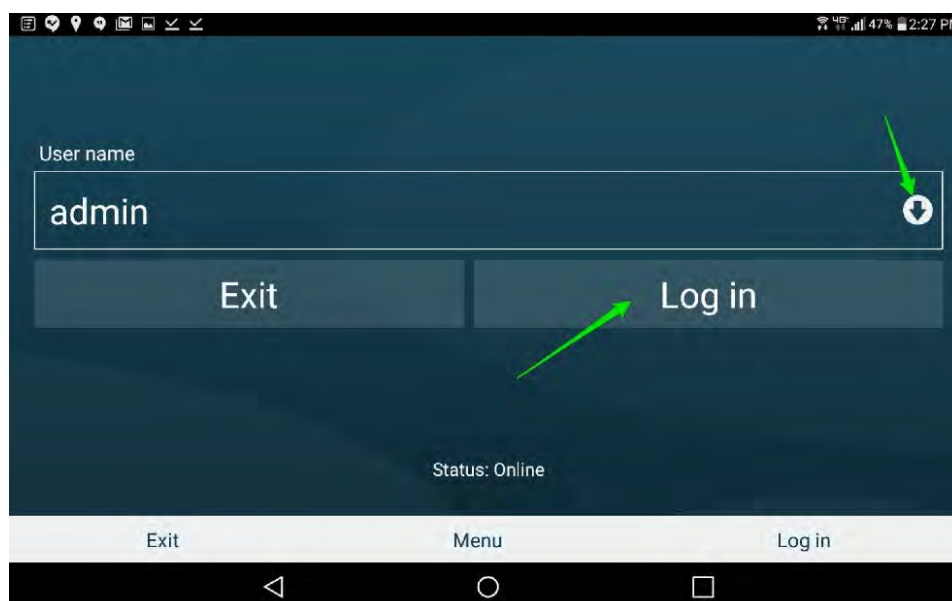


Geofencing customization allows for multiple use-cases

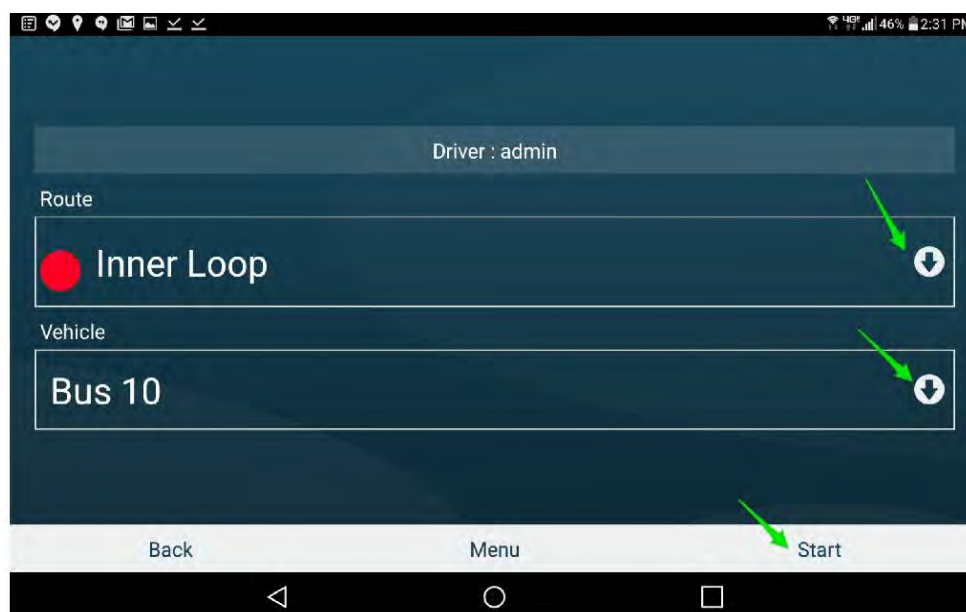
Driver Login

o The ability for drivers to log in to any route in any vehicle at any time

Ride Systems is able to comply with this requirement. The driver will login and assign him or herself to the route block via the Mobile Data Terminal. If MRTA has already established names and codes Ride Systems can display that via the MDT.



Logging in to the MDT



Choosing Route

Live Bus Tracking

o Live bus tracking that updates no more than every three seconds while the vehicle is in operation

Ride Systems is able to comply with this requirement. The administrative portal tracks vehicles in real-time with an auto refresh rate of every 3-5 seconds. The administrative portal easily allows dispatchers to keep track of the fleet status, monitor on-time performance, and make quick route change assignments to vehicles. With just a mouse click, dispatchers can make changes to routes the vehicles are assigned to. Next stop ETAs are displayed and off-route vehicles are clearly visible.

On-board Hardware

o On-board hardware that is reliable, low-maintenance, and easy to update. Hardware that can be updated remotely is preferred. Hardware that can withstand very hot and very cold operating environments required.

Ride Systems is able to comply with this requirement. The on-board hardware is designed and tested specifically for the transit industry and works reliably even in tough operating environments (temperature, humidity, vibration, etc.). The onboard hardware will consist of the Ruggedized Mobile Data Terminal, Tablet Case and Mount, AVA Internal LED Sign, Stand Alone Speakers, and the Pepwave. Additionally, the Pepwave GPS Router meets the industry standards for operating temperatures and is installed inside the vehicle. Operating Temperature is from -40 degrees Fahrenheit to 149 degrees Fahrenheit and -40 degrees Celsius to 65 degrees Celsius, while Humidity operation can range from 15% to 95% (non-condensing). Ride Systems has used the Pepwave in



hundreds of successful implementations with continuing support. Additionally, utilizing the Pepwave allows for remote troubleshooting to be performed if needed.

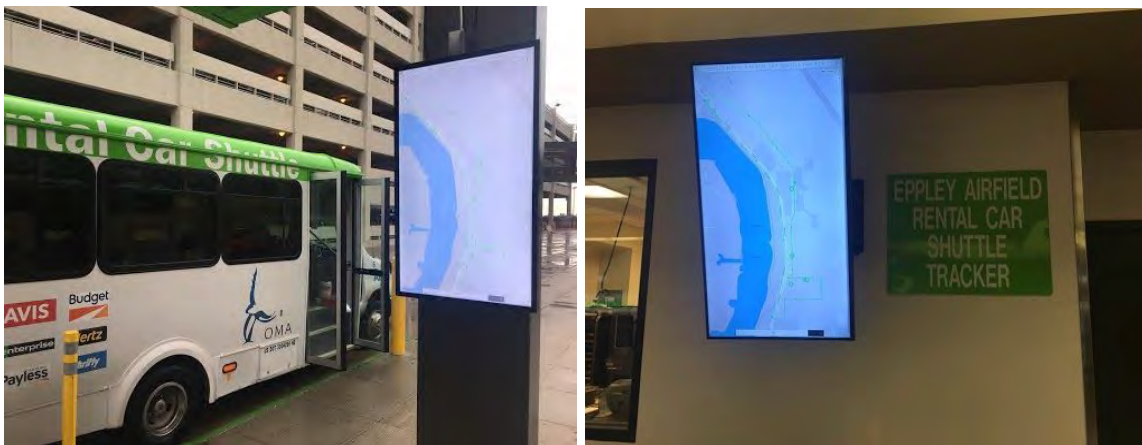
Signage Integration & Replacement

o Replacement or integration with digital wayside signage depending on the cost, and the ability to add additional wayside signs in the future

Ride Systems makes a note of this requirement and is able to comply. Ride Systems can study the possibility of integrating with existing wayside signages but would need additional details such as make and model. Alternatively, Ride Systems can offer new additional wayside signages for MRTA.

Bus Stop Signage

Ride Systems provides both indoor and outdoor versions of LCD panel displays. The outdoor versions are climate controlled and can be located anywhere that has an available power supply (standard 110/120 volt AC power).



Live display screens at Eppley Airfield in Omaha, NE

Passenger Display Systems

Ride Systems' information can be displayed on multiple types of both indoor and outdoor monitors. Internet enabled monitors or tablets may be installed by CyRide at bus stops or other central indoor locations to provide bus riders information regarding bus locations, arrival predictions, and other transit information. Ride Systems provides the data feed for these transit display signs or monitors.



The LCD displays are available in 26", 32", 42", 52", 55" versions and larger if required versions for both the indoor and outdoor options. Please refer to the section on Pricing for more details.

[Accurate Arrival Predictions](#)

o Accurate, real-time arrival predictions

Ride Systems makes a note of this requirement and is able to comply. The predictive arrival algorithm uses scheduled data and bus location as a basis for estimations, and weighs the current situation into near-term predictions, along with historical data. The algorithm updates the estimated time of arrival (ETA) every 3 to 5 seconds and the bus's GPS device checks in. For anomalous situations, such as off-route buses or unplanned detours, the algorithm will give a best-effort prediction and then re-do the predictions once the bus has returned to its designated route path.

[API & Developer Documentation Access](#)

o The capability of offering a real-time transit data API and associated developer documentation

Ride Systems is able to comply with this requirement. Ride Systems has an open API that can be shared for onward integrations, at no additional cost. The Ride System's solution is highly flexible. In the transit CAD/AVL sphere it is critical for solutions to have the flexibility to accommodate integrations, support expansions with unlimited number of admin logins, add vehicles, **and still maintain system integrity** without rehauling the entire system, which is expensive and time-consuming. Ride Systems has a proven track-record of doing this and can provide MRTA with a system that has the ability to successfully integrate and expand, as required.

[GTFS-RT Data Feed](#)

o GTFS-RT data feed and static GTFS export capability

Ride Systems is able to comply with this requirement. The dispatch interface allows MRTA to export static GTFS Files. *Professional services for managing GTFS feeds can be performed by Ride Systems.



Ride Systems is equipped with GTFS (static) and GTFS-RT capabilities. Below described is the process Ride Systems follows to provide this capability and professional service.

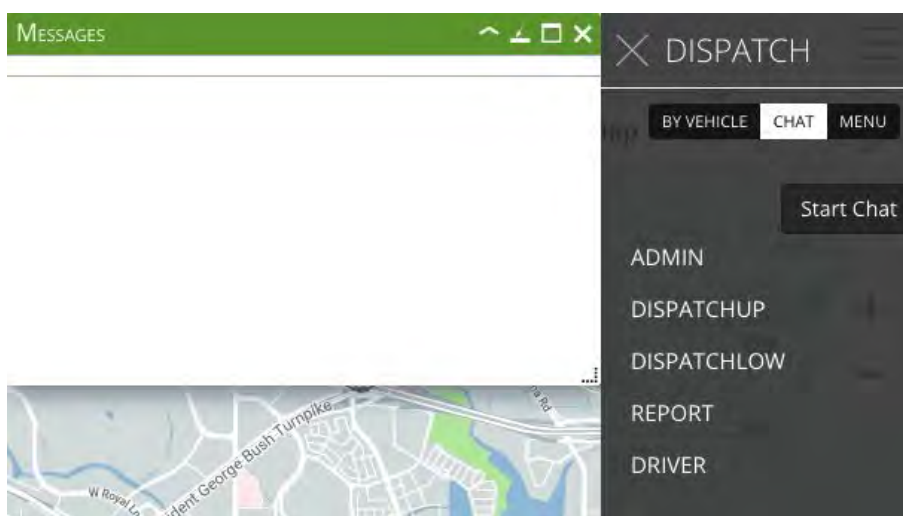
- 1) GTFS report is exported from the applicable client's secure site.
- 2) GTFS report is run through a GTFS validator tool to look for any errors. This is normally performed by Ride Systems.
- 3) Any errors are corrected.
- 4) GTFS file can then be uploaded to Google. (Ride Systems can manage this as a professional service for an additional cost)
- 5) Anytime there are route, stop, schedule adjustments, a new GTFS file needs to be created and the process starts over.
- 6) Once the client has an approved GTFS feed Ride Systems can then give the client the GTFS-RT link to give to Google or Apple.

Two-way Text Communication

o Two-way text communication through operator MDTs that include common, pre-defined phrases, quick yes/no driver responses, and priority level options (critical or standard). Text message function should be disabled while the bus is in motion (preferred option)

Ride Systems is able to comply with this requirement through the "Messages" portal on the admin dashboard. The messaging tool is built to facilitate seamless communication between drivers and dispatchers. This feature allows dispatchers to communicate to drivers when necessary--dispatchers are able to choose from predefined canned messages or create a custom message depending on the need. Additionally, dispatchers are able to see when a driver has read a message.

Drivers are able to review the message sent from dispatch on the tablet and respond with a canned message or a custom message depending on the situation. Currently, the messaging isn't disabled while the bus is in motion. This can be covered with the Drivers in the training under best practices.



Sending Drivers Message via the Admin Portal



VoIP Communication (Preferred)

o Option for voice over IP (VoIP) communication (preferable)

Ride Systems is able to comply with this requirement. Both the admin and the driver have the capability for VoIP communication.

Admin

If an alert needs to be addressed immediately, dispatchers can initiate a voice call through the Ride Systems dashboard. Ride Systems can provide seamless voice communication between dispatchers and drivers.

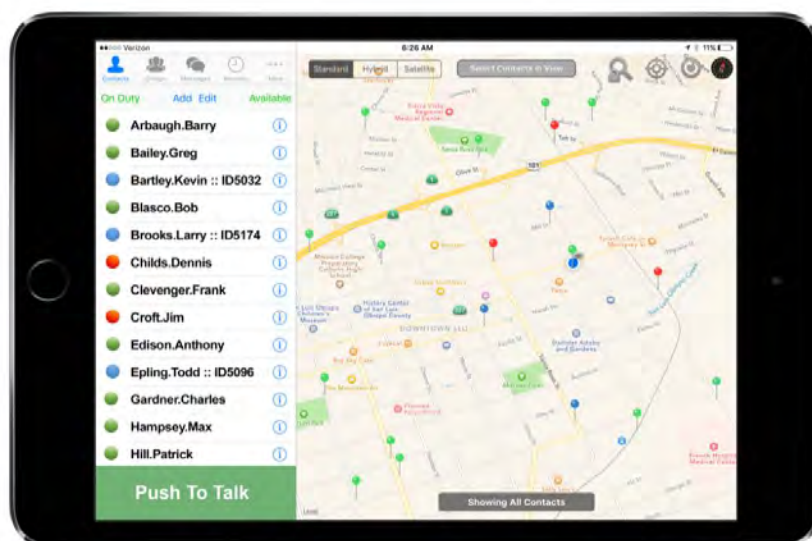
Dispatchers can make Private (1:1) IVC Calls from the Map Tab by tapping a map Pin. This will show the Contact Name in an “info-box” above the Pin. Pressing the IVC button with a single Pin selected will initiate a Private IVC Barge Call. Pressing the “info-box” for a full second will open a new menu with additional options, including; initiating a Private Alert IVC Call, sending a secure Text/Image Message, initiating a phone call or launching navigation to the Contact.

If no Pins are selected on the Map, adhoc IVC calls can be initiated using the screen area as a geofence. Admins can scroll and zoom on the Map to cover an area of interest. The view will include all Contacts shown on the Map into an adhoc IVC Call when the IVC button is pressed.

Initiating IVC calls from the map tab is particularly beneficial when dispatching users based on their location vs their name.

Drivers

Drivers can make Private (1:1) IVC Calls from the Map Tab by tapping a map Pin. This will show the Contact Name in an “info-box” above the Pin. Pressing the IVC button with a single Pin selected will initiate a Private IVC Barge Call. Pressing the “info-box” for a full second will open a new menu with additional options, including; initiating a Private Alert IVC Call, sending a secure Text/Image Message, initiating a phone call or launching navigation to the Contact.



Mobile Data Terminals (MDTs)

- Mobile Data Terminals (MDTs) that include the following features:

Seamless Functionality

- o Seamless functionality with CAD/AVL software and hardware

Ride Systems is able to comply with this requirement. The MDT is fully integrated with the Ride Systems' CAD/AVL software. The mobile data terminal allows driver features such as map view and messaging and controls the AVA system.

Unique Driver Login & Route/Block Selection

- o Unique driver login and route/block selection

Ride Systems is able to comply with this requirement. The MDT supports unique driver login and the driver can assign him or herself to the route block via the Mobile Data Terminal.

Intuitive Display Features

- o An intuitive display that includes a route ladder of upcoming stops, next stop arrival times, turn-by-turn route navigation (preferred), and on-time performance

The Mobile Data Terminal (MDT) will display the previous stop, current stop, and the next stop with schedules. Ride Systems has On-Time Performance reports as well as a feature that can be used to eliminate bus bunching. Ride Systems is currently working on schedule adherence for agencies that utilize schedules.



Covert Emergency Alert (Preferred)

o Covert emergency alerting with the ability to turn on a live audio stream with dispatch(preferred)

Ride Systems does not currently offer this feature.

Durable Design

o Durable design that is shock-proof, waterproof, and resists extreme temperatures, sunlight, vibration, and impact

Ride Systems is able to comply with this requirement. Ride Systems hardware is specifically designed to withstand the transit environment.

Mounting Docks

o Vendor-supplied docks that mount easily to the bus

Ride Systems is able to comply with this requirement. The tablet is secured by a mount with locking capabilities. The mount is wired to the vehicle fuse panel to allow for a constant charge of power with a quick connect magnet.

Pre-trip Inspection (Preferred)

o Pre-trip inspection module (preferred)

Ride Systems is able to comply with this requirement. Ride Systems will utilize the Whip Around application for this purpose. For details, please see the section under *Vehicle Health Monitoring*.

Digital Voice Annunciation System (DVAS)

• Digital Voice Annunciation System (DVAS) that features (option to add in future preferred):

Automatic Internal & External Announcements

o Automatic internal and external announcements that are triggered by bus location and user-defined GPS geofences

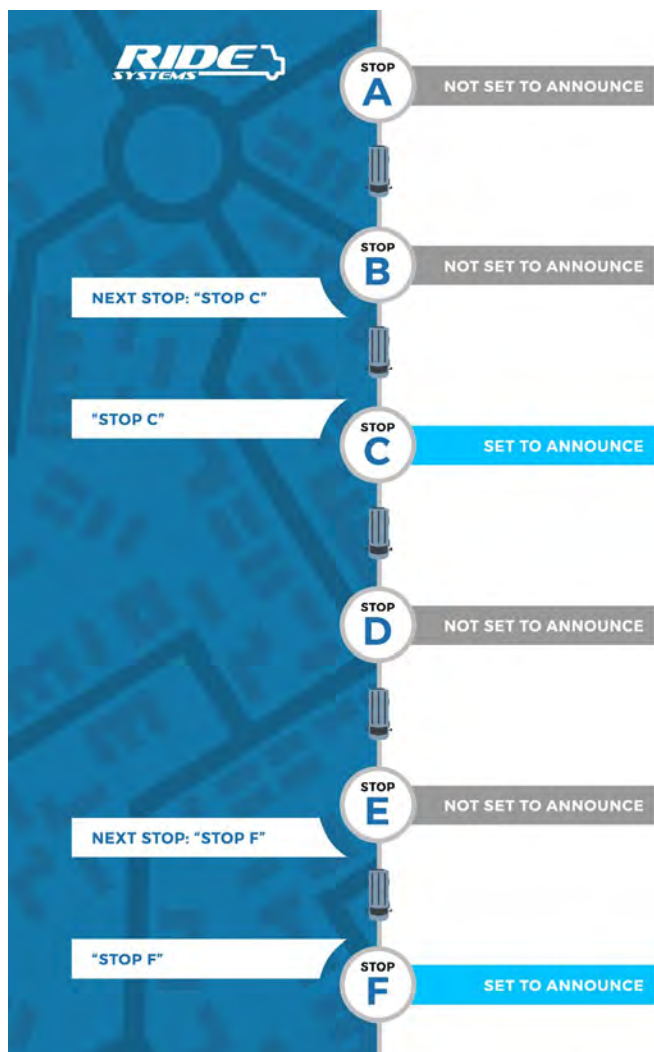
Ride Systems is able to offer an automated voice annunciation (AVA) system which is fully automated and in line with the Americans with Disabilities Act of 1990 (ADA). The proposed AVA system uses audible and visual announcements inside the bus as well as audible announcements outside the bus using speakers. The audio announcements coordinate with the interior next stop signs to provide riders all of the information they need to effectively utilize the transit system.

The audio annunciation system may operate with either pre-recorded audio files or through text-to-speech technology and MRTA may choose which option will work best for them.

Pre-recorded audio files often offer the best and clearest announcements, but with text-to-voice technology, administrators can easily adjust announcement content and can configure announcement geo-triggers in-house without having to go through the recording process. The system supports MP3 audio file formats.



As the bus is running it's routes, it will trigger announcements by driving into geofences.



The system will then play the corresponding announcement.

Administrators can input traffic flow arrows to prevent triggering stop announcements if the vehicle is going the opposite direction on a route.

They can also easily adjust the diameter of the announcement field circle to change how close to the stops announcements are made. The dedicated Ride Systems account manager will also make these changes as part of the service if needed.



Stop Announcement Administrator Setup

Ride Systems will utilize the vehicle's existing audio system to announce the next stops and other messages. In the rare case that the vehicle does not have a compatible audio system, Ride Systems can provide audio equipment (graphic included below).



Ride Systems will provide state of the art signage that will work in tandem with the audio annunciation system to provide ADA compliant visual display messages to riders that correspond with audio announcements.



The AVA solution can make the following announcements. Along with each announcement, corresponding text is displayed on the interior sign.

- Stop announcements when approaching selected stops, triggered by location of the vehicle
- Current route and destination on the interior speaker at the first stop of a trip when the door closes.
- Public safety messages when selected by the vehicle operator
- Periodic messages as scheduled by the dispatcher



Between stop announcements the system displays the current date and time, and the current route and destination of the vehicle on the interior sign. Driver PA announcements will override any announcement being made by the AVA system.

Web-based DVAS Management

o Web-based DVAS management platform that allows MRTA staff to configure when and where stop announcements occur and to program voice announcements phonetically using text-to-speech technology

Ride Systems is able to comply with this requirement. System administrators can create and schedule messages not only on public services but also for advertising, to generate additional revenues.

For this, the administrator must create invisible stops in the system. Invisible stops are stops that can only be viewed on the admin site by administrators. A stop can be made invisible by unchecking the "visible" box at the bottom of the New Stop or Edit Stop screen. This will cause the stop to still collect valuable data for reports, but not be visible to the public.

Invisible stops can be used for announcements and/or advertisements. The announcements act the same as a regular stop, however you can change the announcement to whatever you like. For example, if you would want to advertise your local sports team, when passing the stadium you can add an announcement such as "Now passing Vivint Smart Home Arena, Home of the Utah Jazz." Or, if you are passing a popular park or hotspot the announcement would say, "Now passing local attraction...."

Edit Stop Announcement	
Stop	Merlin Olson Park
Play Announcement	<input checked="" type="checkbox"/>
What to say	Now passing local attractic
File To Play (clear what to say to play this)	/ridesystemsconfig/park.m
Radius (in feet)	300
Ignore Heading	<input type="checkbox"/>
Heading (in degrees)	91
Heading Offset	45
<div>Save Cancel</div>	

Advertisement Announcement at Invisible Stop



Seamless Integrations with the CAD/AVL Systems & Signages

o Seamless integration with CAD/AVL system and interior bus LED signs

Ride Systems is able to comply with this requirement. The AVA system will be fully integrated with the Ride Systems CAD/AVL system and the interior bus LED signs.

ADA Compliance

o Americans With Disabilities Act (ADA) compliance

The Ride Systems AVA system is in line with the Americans with Disabilities Act of 1990 (ADA).

Change Announcements Voices (Preferred)

o Ability to change announcement voices is preferred

Ride Systems is able to comply with this requirement. Pre-recorded audio announcements are possible and customizable.

Automatic Passenger Counting (APC) System

• Automatic Passenger Counting (APC) System that includes (option to add in future preferred):

Tracking Passenger Boarding & Alightings

o Tracking of passenger boardings and alightings through sensors installed at the front and rear doors. Data should be recorded as a function of stops, routes, and runs

Ride Systems is able to comply with this requirement. Ride Systems is able to offer automatic passenger counting units using 3D imaging to reliably detect passenger directional entry and exit movement with 97% or higher accuracy, a much higher degree of accuracy than the older infrared beam sensor technology. The units transmit passenger counting data in real-time to administrators for immediate reporting and send real-time counts to administrators based on location and stop. The APC units also have the ability to be remotely adjusted or configured for optimal performance without taking a vehicle out of service. Additionally, ridership reports as a function of stops, routes, and runs are available on Ride Systems' Reporting Suite.

Highly Accurate Data Collection

o Highly accurate data collection that meets or exceeds FTA requirements, demonstrates the ability to discriminate between passengers and non-passengers, and detect double-backs, re-crossings, and sensor obstructions

Ride Systems is able to comply with this requirement. The proposed passenger counter defines a new level of precision in electronic people counting, with accounting accuracy of close to 100% – even under difficult conditions. The counter's outstanding quality is anchored in image processing and 3D-camera technology. The counter detects without fail the number of passengers entering and exiting a public transit vehicle, as well as the number of persons currently present within a defined area. The device is primarily designed for buses and trams, but may be used in a wide range of applications.



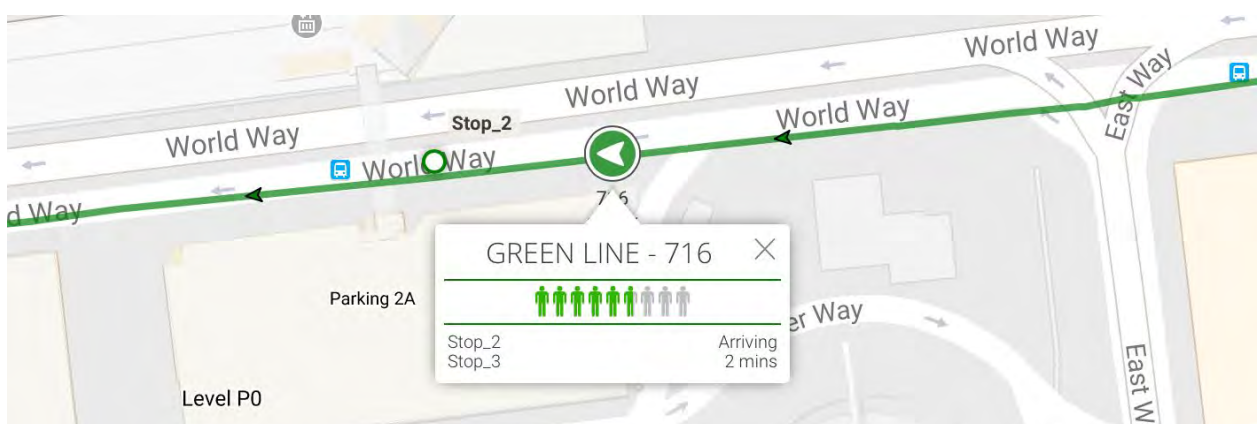
Additionally, the proposed APC system is designed and tested to produce highly accurate passenger counts. It also has the ability to discriminate valid passengers from non-passenger objects. The APC sensors are designed to detect human bodies as they enter and exit the vehicle. Therefore, the automated sensors are not configured to detect bikes, wheelchairs or other objects. This allows the ridership counts to be very accurate in detecting only the number of people on the bus. If MRTA desires to count bikes, wheelchairs, and other categories, Ride Systems can provide driver passenger counting via the use of a mobile data terminal (tablet).

Further, Ride Systems confirms that the APC system can accurately detect double-backs and re-crossings. The sensors can differentiate this through the use of two lines. If the exterior line is crossed first, the system knows someone is onboarding. If the internal line is crossed first then the system knows someone is departing.

Configurable System for Real-time Passenger data

o Configurable to push real-time passenger load data to the CAD/AVL system and bus tracking applications

Ride Systems is able to comply with this requirement. The capacity of each vehicle can also be shown on the live GPS tracking site when a user selects a vehicle. In addition to showing the bus arrival time, the live GPS map will show riders the occupancy of the vehicle on a graphical display. Data from the APC and GPS are collected and stored on the onboard systems as well as transmitted to the cloud in real-time. The onboard storage devices are equipped with sufficient storage space for storing registered data, based on time intervals and number of stored records etc. More importantly, Ride Systems APC sensors integrate with the GPS router and transmits the data packets to our server in real-time upon the closing of the door. Therefore, there should not be a concern that counts have the potential to be lost or run out of storage capacity considering that all counts are being sent to Ride Systems servers throughout the day in real-time. It is through this method that we are able to provide the unique view of real-time vehicle capacity.



Passenger Map with Vehicle Occupancy



Data Assignment based on Driver Login & Route Selection

o Assignment of data based on driver login and route selection

Ride Systems is able to comply with this requirement. APC data is assigned based on vehicle assignment.

Error / Failure Logs

o Error/failure log and the ability to adapt and manage outlying data due to routing changes, vehicle tradeouts, detours, etc.

If vehicles are reassigned by dispatch, the ridership information will then match the newly assigned route. If they are assigned to the wrong route, there is no feature that will detect this.

Web-based APC Reporting

o Web-based APC reporting module that includes the following features:

Easy to use User Interface

- *Easy to use, straightforward user interface*

Ride Systems is able to comply with this requirement. The Ride Systems Reporting Suite is easy to use and straightforward. It provides both graphical and tabular report formats for easy viewing.

Accurate Reports

- *Accurate reports that have been cleaned of all errant data*

Ride Systems is very proud of its APC system and the reliability and accuracy of its data. Various agencies have consulted with Ride Systems to understand the best-in-class solution for consistently and automatically counting passengers for both boarding and alighting shuttle buses. Some of those agencies and current Ride Systems customers include: Los Angeles International Airport, Woodlands Township, Hartsfield-Jackson Atlanta International, Walmart Corporation, and more. These agencies sought to overcome the issue of drivers manually counting passengers using pen and paper. The feedback from the aforementioned customers, among others, is that the Ride Systems APC system has streamlined the passenger counting process, made reports easier to generate and understand, decrease driver safety issues, and increase driver and administration job satisfaction. The Ride Systems reporting dashboard allows administrators to generate passenger count reports and export them to Microsoft Excel for easy interpretation and sharing.

Track & Report all NTD Data Requirements

- *Ability to track and report on all current NTD data requirements including vehicle revenue miles (VRM), vehicle revenue hours (VRH), deadhead miles, deadhead hours, deadhead miles, unlinked passenger trips (UPT), and passenger miles travelled (PMT)*

Ride Systems is able to comply with this requirement. This feature is in Ride Systems roadmap and will be live for MRTA by the end of 2020.



1-click NTD Reporting (Preferred)

- *1-click NTD reporting is preferred*

NTD reporting is available in S-10 form.

Wheelchair Lift & Bicycle Rack Use Reports (Preferred)

- *Wheelchair lift and bicycle rack use reports is preferred*

Ride Systems acknowledges the request to account for bicycle rack and wheelchair lift usage. Utilizing Digital Passenger Counting, drivers can count the wheelchairs and bicycles for each vehicle. Once the counts have been entered via DPC, all counts flow into the ridership reports that are available for the agency.

Web & Mobile Apps

- *Web and Mobile Apps that feature:*

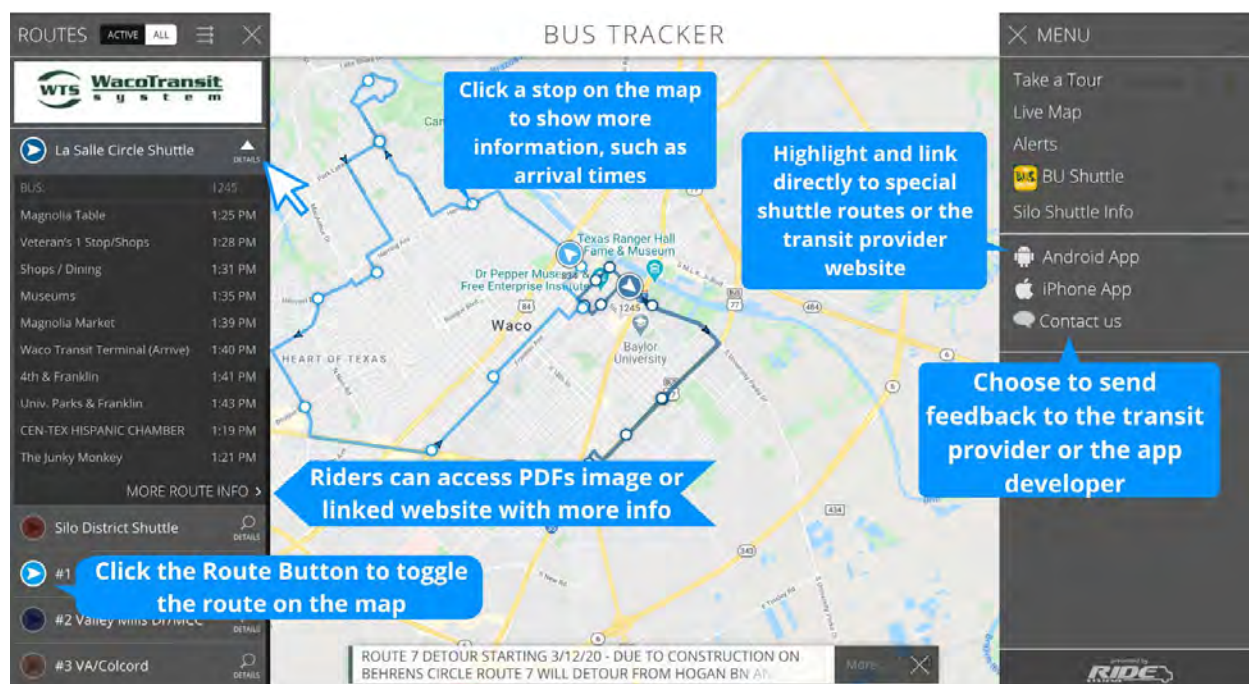
Mobile Apps for iOS, Android & Windows devices

o *Ability to use on Apple iOS, Android, and Windows operating systems with iPhone, Android, and mobile website apps offered free to the customer*

Ride Systems is able to comply with this requirement. Ride Systems offers multiple customer interfaces for viewing transit data, including a live public map, a mobile app, and display signage feeds. Ride Systems has developed an updated mobile app version that is available to riders and provides a very user-friendly and aesthetic experience. The Ride Systems mobile app is free to download from Google Play and from the Apple App Store.

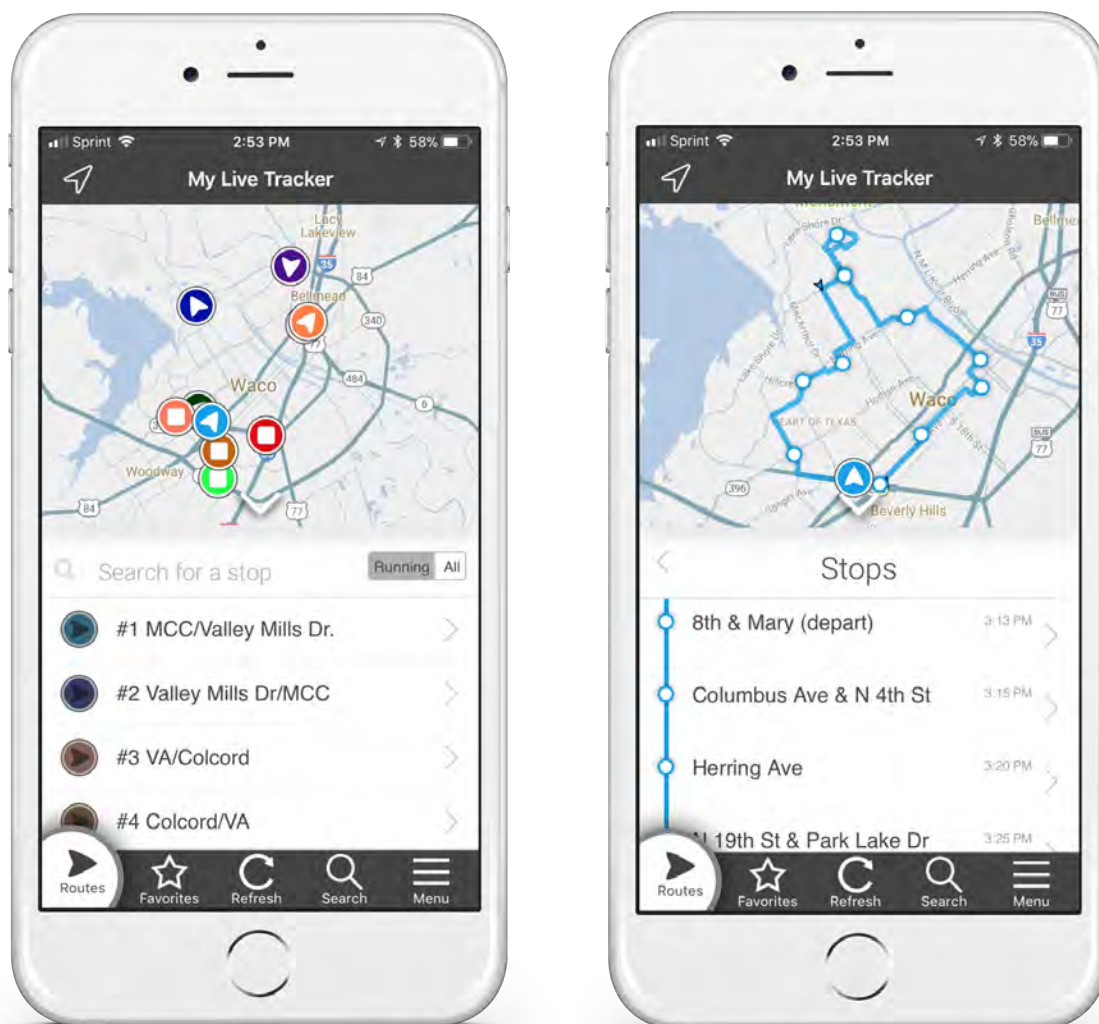
The live public map shows the current location of all vehicles on route. Route and vehicle icons are color-coordinated for easy identification and the user can choose to view just one or multiple routes at the same time.

The map website will have a custom URL name with free access to the public and will be branded for MRTA. The public map also features an alert text window that administrators can use to display messages they wish the users to read. Users can also click on routes, vehicles, or stops to get real-time ETA and next bus information. The website can be used with an existing domain using a subdomain or iframe.



Web browser rider facing interface breakdown

Ride Systems has developed an updated mobile app version that is available to riders for free and provides a very user-friendly and aesthetic experience.



Compatibility with Browsers

o Compatibility with standard browsers, i.e. Firefox, Chrome, Internet Explorer, Safari, and Android's native browser

Ride Systems is able to comply with this requirement. Ride Systems confirms the following browsers are supported: Firefox, Chrome, Internet Explorer, Safari, and the Android's native browser.

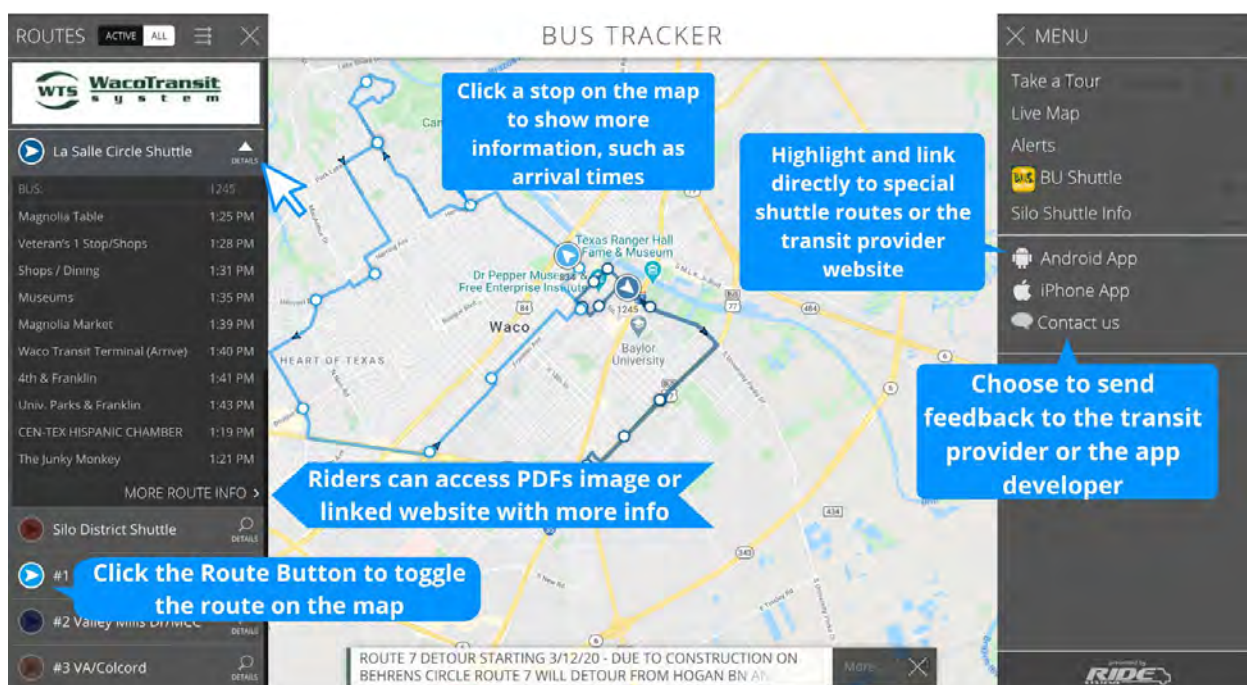


Real-time Bus Location Display

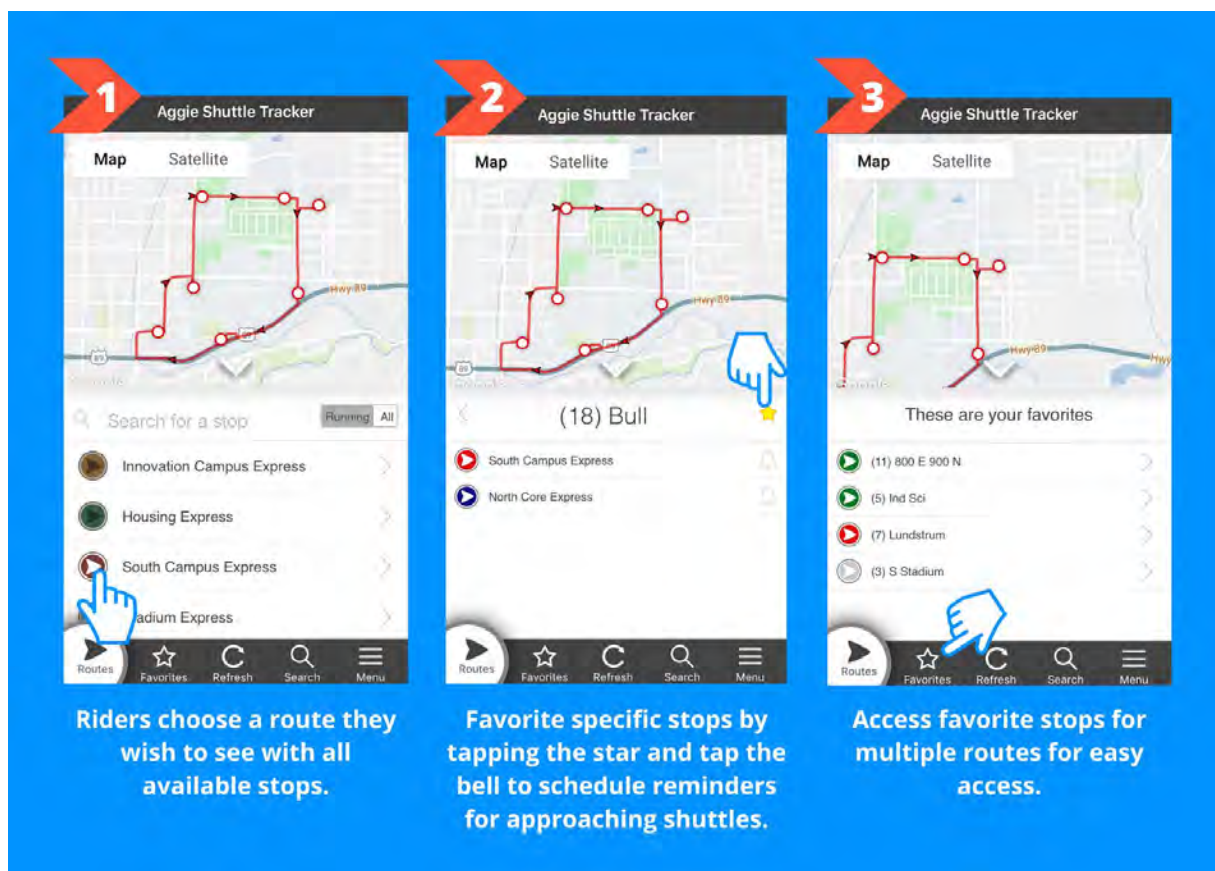
o Apps should display real-time bus locations, ETAs, bus stops, and routes on a familiar web map i.e. Google Maps, Mapbox, Apple Maps, etc. Routes should be able to be viewed individually or as the entire system

Ride Systems is able to comply with this requirement. Real-time vehicle information is available to the riders and displayed on the customer-facing apps. Real-time information includes bus locations, bus stops, routes, and ETAs which are displayed on a live map.

Ride Systems' maps are powered by GoogleMaps and include the most updated map details possible. Users can zoom in and out, scroll, and pan in order to see an overview of the map, a street level view, and everything in between. The map may be refreshed at any time by the user.



Web browser rider facing interface breakdown



Simple front-end route and stop search and favorite interface with 3-step tap

Input & Display of Route Schedules

o Input and display of route schedules

The Sidebar on the live public map dashboard allows you to view the details of that route. It shows the bus number, the bus capacity, as well as upcoming stops with a correlating ETA.

Embedded Rider Alerts & Notifications

o Embedded rider alerts and notifications

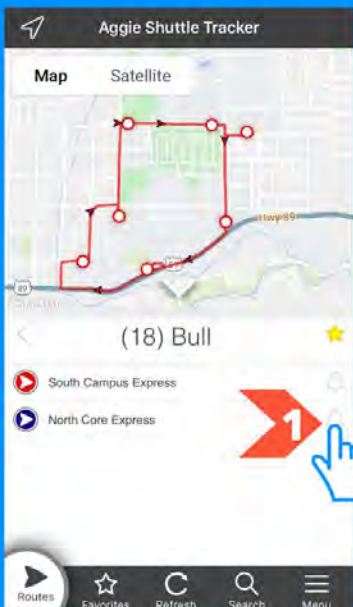
Passengers will be able to subscribe to push notifications based on applicable routes. For example, a rider may get a push notification or text message on their mobile device when a route is delayed due to weather or maintenance issues. The below screenshots show how a user can select a stop and view the upcoming ETAs. Clicking on a stop will

	Red	
	{edit}	
BUS:	4410	SIGNTESTER
CAPACITY:	0/20	
Union		
Univ Hospital		
Medical Towers (5)		
Heritage		
Hunstman Center	2 min	
Social Work	4 min	
Carlson	7 min	
Park	9 min	
MEB Lower	13 min	




then let users click the star symbol to add it as a Favorite, and they can click on the bell icon to select either a number of minutes in advance to be notified, or set a custom time (see below).

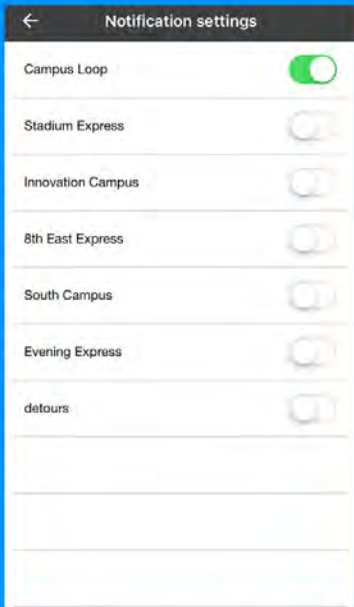
Mobile App Notification Options



Choose stops you wish to set reminders for



Choose a time or schedule custom timed notification alerts



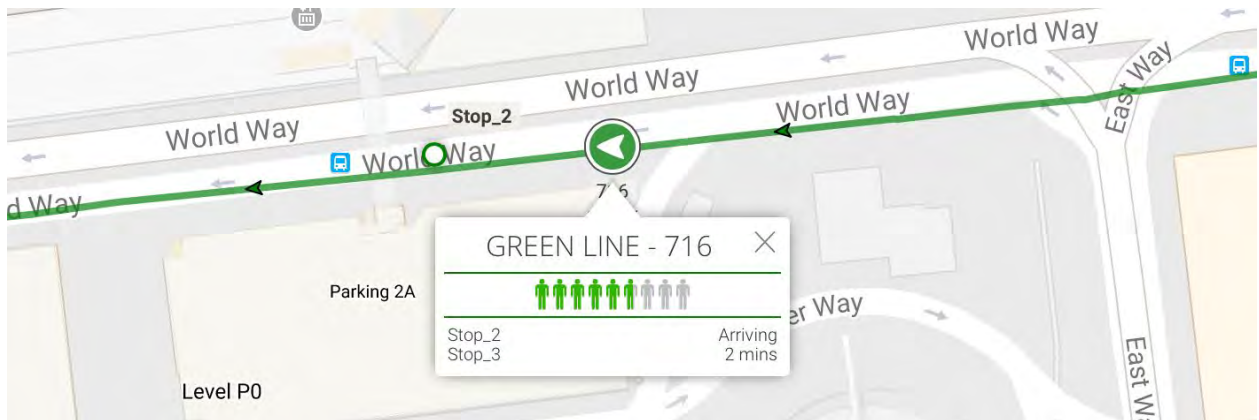
Alternatively, choose to receive notifications for entire routes

Setting and receiving an alert. Several notification alert options allow for riders to customize reminders

Integration with APCs (Preferred)

o Integration with APCs to show passenger load and bike rack load information is preferred

Ride Systems is able to comply with this requirement. The Ride Systems APC is fully integrated with the customer facing app. The capacity of each vehicle can be shown on the live GPS tracking site when a user selects a vehicle. In addition to showing the bus arrival time, the live GPS map will show riders the occupancy of the vehicle on a graphical display. Currently this does not include bike rack load.

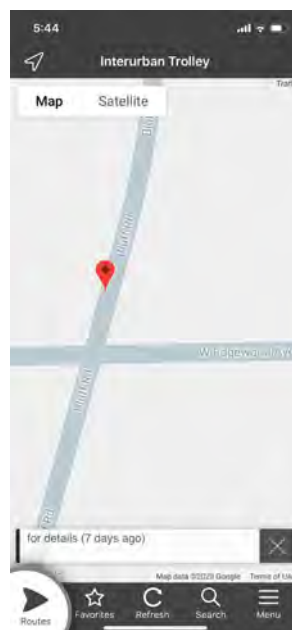


Passenger Map with Vehicle Occupancy

Geolocation Functionality

o Geolocation functionality – allow users to view their current location on a map

Ride Systems is able to comply with this requirement. When riders click the little arrow icon on the top left of the screen, it will center on the users location. Then the user can zoom out to find the closest stops and buses to their current location.

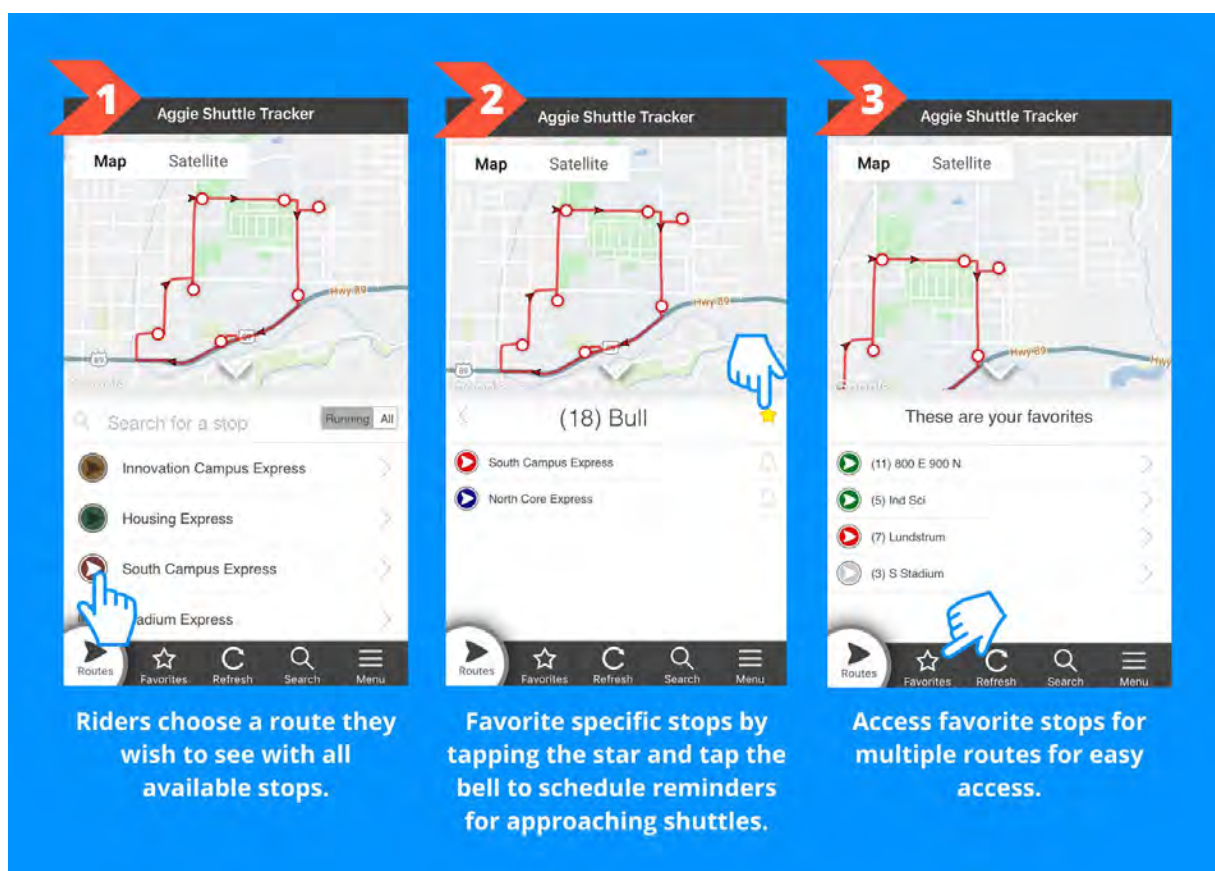




User Favorite Routes & Stops

o User-designated favorite routes and stops that can be easily accessed for fast display

The rider facing app will allow users to set favorite routes and stops which will set map positions and zoom levels appropriately. This does not apply to the desktop map.



Simple front-end route and stop search and favorite interface with 3-step tap

Full ADA Accessibility

o Full ADA accessibility

Ride Systems is currently working on meeting WGAC 2.0 compliance, and will have it met by the end of 2020.

Upload & Display Custom Bus Icons

o Ability to upload and display custom bus icons

Ride Systems is able to comply with this requirement within the live web display map only.



Flashing Beacon to Alert Operator at Night (Preferred)

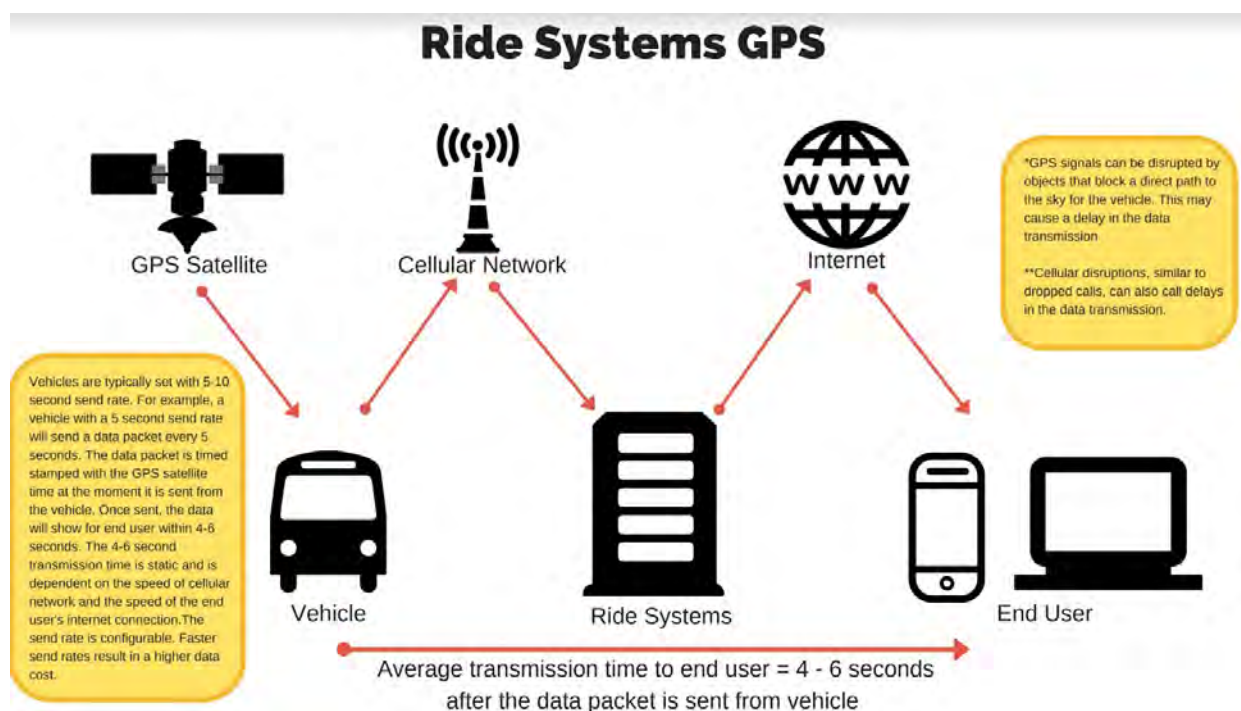
o A flashing beacon display that riders can use to alert bus operators at night is preferred

Ride Systems currently does not meet this preferred requirement.

Data Management & Updates

o Quick and easy data management and updates. Apps should be directly linked to the CAD/AVL system so that only one set of data needs to be updated when changes are made to routes, stops, schedules, etc.

Ride Systems is able to comply with this requirement. The Ride Systems customer facing apps, including the public website and the mobile app, are fully integrated with Ride Systems CAD/AVL system. All CAD/AVL data are sent to Ride Systems servers. This transfer of information occurs in seconds. This is how Ride Systems makes sure that both administrators and passengers are receiving the information they need. Admins and dispatchers always know where their vehicles are and have control of updating the system at any time day or night. They can view important vehicle information on the admin dashboard and re-route vehicles at a moment's notice if needed. Additionally, passengers do not waste time standing at bus stops or worse, miss their bus as they can view the vehicles in real-time and receive alerts and updates via push notifications and SMS texts upon subscription.





SMS Bus Location Messaging Service (Preferred)

o Option for SMS bus location messaging service (preferred)

Ride Systems is able to comply with this requirement. Ride Systems offers a text system which allows users to place a text to a 4440 number and receive a “next bus” arrival response. Ride Systems can also provide a chat message that allows the rider to submit a question or comment to the dispatcher/admin inbox.

Vendor's Responsibilities

The vendor's responsibilities during the initialization of ITS shall include, but are not limited to, the following:

System Engineering, Design, Installation

- *System engineering, design, installation, and when possible, integration with current MRTA components*

Ride Systems makes a note of this requirement and will need details on the specific components in order to access what integrations are needed. Ride Systems does have an open API.

Initialization of ITS with Existing Data

- *Initialization of the ITS using existing vehicle information, route schedules, bus stop locations, ridership data, etc. Initialization using existing data shall be done in a way that does not compromise the integrity of the data. MRTA reserves the right to not import historic data and begin a new with this ITS install.*

Ride Systems makes a note of this requirement and is able to comply. Ride Systems will work closely with the MRTA to fundamentally understand the existing operations. This may include interviews with Schedulers, Planners, Dispatchers, Maintenance, and Drivers. This ensures the workflow of Ride Systems' solution fits the existing operational workflow of the client. In addition, the client will need to provide Ride Systems with existing data pertaining to their operations. This data includes, but is not limited to, existing route information and existing schedule information. Ride Systems' development and operations teams will cleanse and import critical data to the new CAD/AVL module. If no such data exists, these teams will work alongside the MRTA staff to analyze, design and input the necessary data.

Supply all Equipment & Documentation for ITS

- *The vendor shall supply all equipment needed to successfully implement a functioning ITS and documentation for all vendor-supplied hardware and software.*

Ride Systems makes a note of this requirement and is able to comply. All proposed components of the ITS system shall be supplied by Ride Systems. Additionally, Ride Systems understands that knowledge is power and to keep your agency up and running, training should be continually provided. Ride Systems conducts regular training and webinars on the Ride Systems system and feature upgrades. Ride Systems also provides electronic access to helpful documentation including best practices, diagrams, how-to's, training videos, and many more resources.



MRTA will also be provided with access to Ride Systems' help tools conveniently located on Google Drive. These include:

Admin Help Videos

- *Announcements*
- *Buses*
- *Dashboard*
- *History Report*
- *Logins*
- *Reports Page*
- *Route Creation*
- *Stop Creation*
- *Stops Main Page*

Documentation

- *Adding Buses to the Admin Site*
- *Administrative Site Reference Guide*
- *Approach Headings*
- *Manually Updating Ride Systems*
- *Mobile App Rider's Guide*
- *Mobile Data Terminal (MDT) Install Guide for AVL*
- *Reports Write Out*
- *Tablet Bus Number Pairing*
- *Tablet Settings for Integrations*
- *Tablet Troubleshooting*

OEM Integrations of ITS equipment for future Procurements

• *With future vehicle procurements, the vendor will work with vehicle manufacturers to ensure OEM integration of ITS equipment.*

Ride Systems is able to comply with this requirement.

System Installation & Deployment

2.4 System Installation and Deployment

Proposals shall include a deployment schedule that outlines the number of weeks from Notice to Proceed to project completion and meets the following deployment requirements:

Please refer to Attachment A: Gantt Chart.



Pilot Program

Pilot Program

The project plan shall include a pilot installation on 2 buses within 30 days of Notice to Proceed as a precondition for full system deployment. MRTA will give the approval to move forward with full system installation only after a successful deployment of the pilot program.

The pilot installation shall observe the following schedule:

Installation of ITS Hardware & Software

- Installation of ITS hardware and software within 30 days of Notice to Proceed

Ride Systems is able to comply with this requirement.

Functionality Test

- A two-week test period to ensure full functionality of the system

Ride Systems is able to comply with this requirement.

Correction of Issues

- Two weeks to correct any issues with the system

Ride Systems is able to comply with this requirement. Dependent upon any outside suppliers/company's COVID restrictions.

Full-System Implementation

Full-System Implementation

Removal of Current ITS Components

- Removal of current ITS components and a fleet-wide installation of ITS hardware and software will occur no later than Sept. 30, 2020

Ride Systems is able to comply with this requirement. Dependent upon a timely award and signing of contract.

Testing & Troubleshooting

- Following fleet-wide installation, the vendor will be given 30 days to test and troubleshoot the ITS and 45 days to fix any issues with the system

Ride Systems is able to comply with this requirement.



Training

2.5 Training

The vendor shall provide comprehensive, on-site training programs that prepare MRTA staff for the operation, administration, and troubleshooting of the ITS. Vendor trainings should include, at a minimum:

CAD/AVL/APC System Training

- CAD/AVL/APC system training

Ride Systems makes a note of this requirement and is able to comply. This training covers all CAD/AVL components, all AVA access/tools, Google Transit administration, and any other proposed topics. This course is highly technical, and is proposed as a 1-hour training module for administrative access users. Topic can include, but are not limited to:

Admin Dashboard Overview	-Blocks
Fleet Management	-Daily Schedules
-Alerts	Reporting
-Buses	-Reporting Suite
-Drivers	-Bus History
-Messages	Managing Users
Service	Help Center
-Stops	Virtual Tour of Communities Portal
-Routes	

Operator Training

- Operator training

Ride Systems makes a note of this requirement and is able to comply. Most drivers will have an identical user experience, so Ride Systems takes this time to ensure all drivers are aware of what input protocols are needed to have the system run smoothly. Ride Systems also covers relevant FAQs which Ride Systems has seen across the existing client base. This is proposed as a 1-hour training course for all drivers. Topics can include, but are not limited to:

Overview of Ruggedized MDT	Pre-Post Trip Inspection
Driver Best Practices	Badge Readers
Route Selection	Fare Collection
Taking Breaks	Ticket Inspection
Schedule Adherence Feature	Digital Passenger Counting
Messages Feature	



Road Supervisor Training

• *Road supervisor training*

Ride Systems makes a note of this requirement and is able to comply. This can be described as a “Train-the-Trainer” course. This session ensures the agency supervisor has full knowledge of the system so they can empower their drivers, admins, and additional staff to succeed each day. This training is proposed as a 1-2 hour module and can accommodate multiple attendees.

Reporting & Analytics Training

• *Reporting and analytics training*

Ride Systems makes a note of this requirement and is able to comply. The focus of this course is to provide training on all back-end reporting and statistical tracking methods for the agency's system. As these metrics govern daily operations and future budgetary plans, Ride Systems ensures the staff understands how to utilize the system in order to gather the needed information to run most effectively. This includes, but is not limited to:

On-Time Performance Reporting	Speeding Reports
Vehicle Mileage Analysis	GTFS Exporting Package (for Google Transit/Trip Planning)
Off-Route Reporting	Headway Analysis and Reporting

Maintenance Training

• *Maintenance training*

Ride Systems makes a note of this requirement and is able to comply. This training course provides an overview of the Mobile Data Terminal operation for drivers as well as supervisor best practices to ensure minimal disruption of the system when in operation. Automatic Voice Annunciators and Passenger Counters will also be covered if those options are selected or added at a future date. For this module, Ride Systems provides this training during installation to ensure all maintenance staff and crew are best equipped to work with the system as they will in the day-to-day operation.



Warranty & Support

2.6 Warranty and Support

The initial contract shall include a warranty of a minimum of one (1) year for all hardware and software beginning at final acceptance and pricing for the first five (5) years of maintenance and support. Additionally, the vendor shall provide service contract requirements and anticipated costs beyond the initial three (3) year contract.

MRTA expects a high level of customer service and product support from the vendor and requires that any issues with the ITS be resolved in a timely fashion with minimal system downtime. The vendor's customer support should be available between the hours of 7AM to 7PM (MST), Monday through Friday, with access available on weekends. If hardware failures occur, replacement parts should be readily available and able to be obtained quickly.

The selected Vendor shall make parts and components available for repairs and replacements through the useful life benchmark of each bus the system is installed into.

Ride Systems makes a note of this requirement and is able to comply. Below are the details of Ride Systems warranty and support offerings.

Service and Warranty

The life expectancy of the hardware is at least 5 years. Ride Systems provides a one year warranty on all hardware according to the stipulations described in the warranty agreement included below. Normally, the process for replacing hardware, if necessary, is very quick, and Ride Systems can have new hardware to the MRTA within days of the initial notification. Ride Systems can also provide extended warranties if desired.

Ride Systems Consumer Limited Warranty

Ride Systems products are warranted to be free from defects in materials or workmanship for one year from the date of purchase or longer, depending on extended warranty periods. Within this period, Ride Systems will, at its sole option, repair or replace any components that fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labor, provided that the customer shall be responsible for any transportation cost. This warranty does not apply to: (i) cosmetic damage, such as scratches, nicks and dents; (ii) consumable parts, such as batteries, unless product damage has occurred due to a defect in materials or workmanship; (iii) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes; (iv) damage caused by service performed by anyone who is not an authorized service provider of Ride Systems; or (v) damage to a product that has been modified or altered without the written permission of Ride Systems, or (vi) damage to a product that has been connected to power and/or data cables that are not supplied by Ride Systems. In addition, Ride Systems reserves the right to refuse warranty claims against products or services that are obtained and/or used in contravention of the laws of any country. This product is intended to be used only as a transit aid and must not be used for any purpose requiring precise measurement of direction, distance, location or topography. Ride Systems makes no warranty as to the accuracy or completeness of map data in this product.

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. THIS



WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE.

IN NO EVENT SHALL RIDE SYSTEMS BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES FOR ANY TRAFFIC FINES OR CITATIONS, WHETHER RESULTING FROM THE USE MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

Ride Systems retains the exclusive right to repair or replace (with a new or newly overhauled replacement product) the device or software or offer a full refund of the purchase price at its sole discretion. SUCH REMEDY SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY.

To obtain warranty service, contact your Ride Systems Product Support for shipping instructions. Securely pack the device and a copy of the original sales receipt, which is required as the proof of purchase for warranty repairs. Send the device, freight charges prepaid, to Ride Systems at:

Ride Systems Product Support
PO Box 68
Morgan, UT 84050

Support

Ride Systems offers best-in-industry customer service and support as part of its basic service at no additional cost for any contract type or length. Any Ride Systems client can expect live 24X7, U.S. based support through our customer support line and immediate response to any time-sensitive issues at no additional cost. In addition, Ride Systems assigns one individual to be the primary customer service manager for each client. These dedicated customer service managers develop great relationships with the clients they serve and the clients can go to them at any time for individual support or may call our general support line.

Toll free customer service is always available at 888-281-2681 and when necessary, Ride Systems offers web meetings through web conferencing via join.me to resolve or explain issues more thoroughly. There is no additional cost for after-hours or weekend customer support. Ride Systems is able to support transit staff through remote configuration of the hardware. Set-up, updates, and other needed system configurations can be accomplished remotely without significant transit staff involvement.



Support Structure Schedule

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8AM - 8PM	Email Support	Email Support	Email Support	Email Support	Email Support	Email Support	Email Support
	Phone Support	Phone Support	Phone Support	Phone Support	Phone Support	Phone Support (on call)	Phone Support (on call)
	Project Manager	Project Manager	Project Manager	Project Manager	Project Manager	Project Manager (on call)	Project Manager (on call)
8PM - 1AM	Email Support	Email Support	Email Support	Email Support	Email Support	Email Support	Email Support
	Phone Support (on call)	Phone Support (on call)	Phone Support (on call)	Phone Support (on call)	Phone Support (on call)	Phone Support (on call)	Phone Support (on call)
	Project Manager (on call)	Project Manager (on call)	Project Manager (on call)	Project Manager (on call)	Project Manager (on call)	Project Manager (on call)	Project Manager (on call)
1AM - 8AM	Email Support	Email Support	Email Support	Email Support	Email Support	Email Support	Email Support
	Phone Support (on call)	Phone Support (on call)	Phone Support (on call)	Phone Support (on call)	Phone Support (on call)	Phone Support (on call)	Phone Support (on call)
	Project Manager (on call)	Project Manager (on call)	Project Manager (on call)	Project Manager (on call)	Project Manager (on call)	Project Manager (on call)	Project Manager (on call)

Service Levels

2.6 Service Levels

MRTA requires that the system and services provided by the vendor shall be available 99.9% of the time, excluding scheduled maintenance, and downtime resulting from outages of third-party connections or utilities. For each period of downtime lasting longer than 30 minutes, MRTA will request a credit or refund of 5% of the annual service fee, but not more than once per day. Downtime shall begin to accrue as soon as MRTA recognizes that downtime is taking place and will continue until the availability of the Services is restored. MRTA will notify the vendor within 24 hours from the time of downtime, and failure to provide such notice will forfeit the right to receive downtime credit.

Ride Systems' Services shall be online and available 99.5% of the time, excluding Exempt Downtime, as calculated for each calendar month. Ride Systems standard service levels can be summarized as follows: If the Services are available between 99.0% and 99.5% of the time, a Basic Service Level Failure shall be deemed to have occurred; If the Services are available between 98.5% and 98.99% of the time, two Basic Service Level Failures shall be deemed to have occurred; If the Services are available between 98.0% and 98.45% of the time, a Critical Service Level Failure shall be deemed to have occurred; If the Services are available less than 98.0% of the time, two Critical Service Level Failures shall be deemed to have occurred, and no fees shall be due to Service Provider from Client for the month that such failures have occurred. Failure by Service Provider to produce an Incremental Backup shall result in one Basic Service Level Failure. Failure by Service Provider to produce a Weekly Backup shall result in one Critical Service Level Failure. Ride Systems monitors system outages and will notify clients within 24 hours if an issue is identified.

Any credits or penalties must be negotiated between MRTA and Ride Systems upon award of bid.



• • • • ● **Anticipated Timeline**

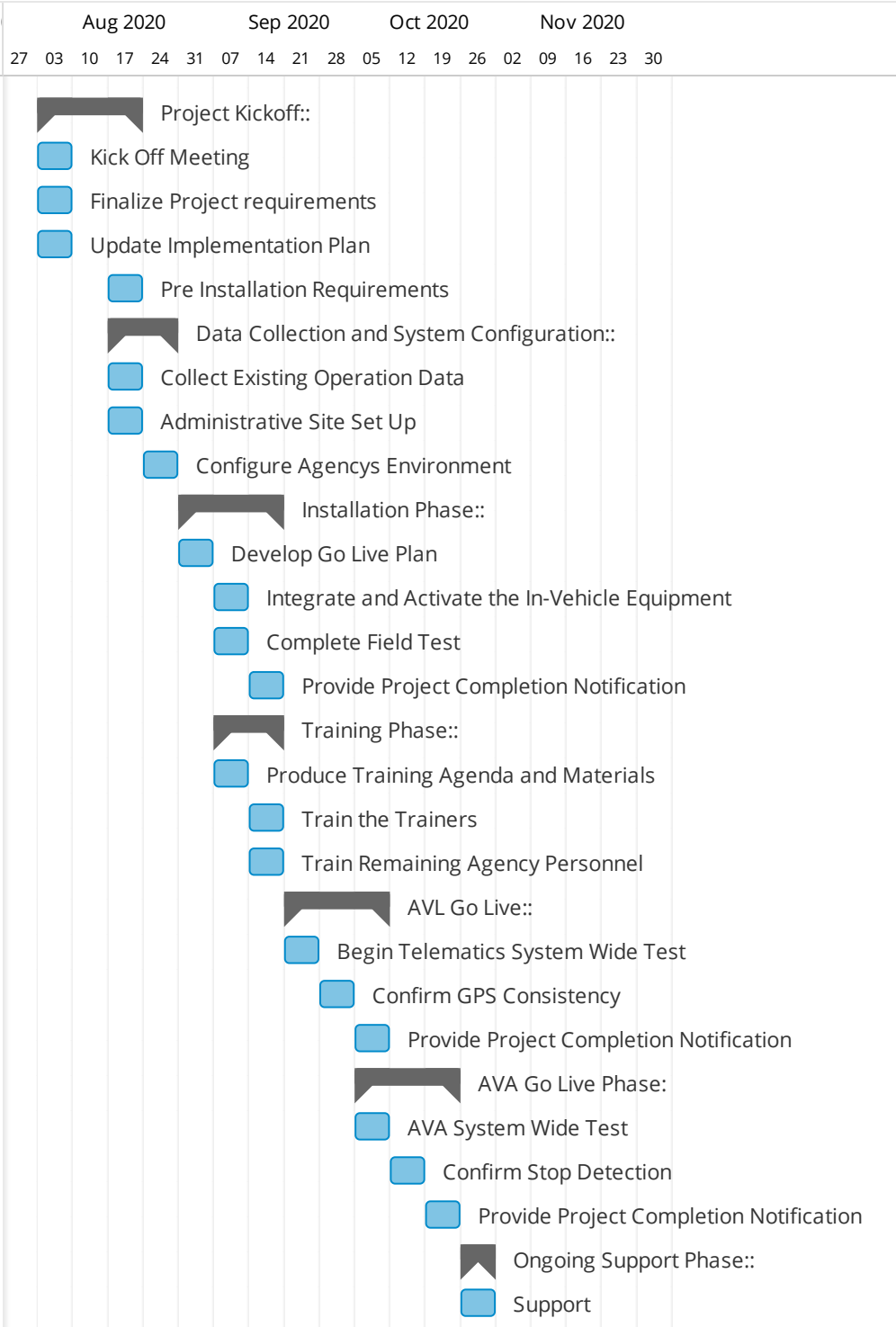
- *Anticipated timeline for the completion of all required work*

Please see the attached Gantt Chart.

MRTA Gantt Chart

Read-only view, generated on 16 Jun 2020

	ACTIVITIES	ASSIGNEE	EH	START	DUE	%
	Project Kickoff::		-	03/Aug	17/Aug	0%
1	✔ Kick Off Meeting	Unassigned	-	03/Aug	03/Aug	0%
2	✔ Finalize Project requirements	Unassigned	-	03/Aug	03/Aug	0%
3	✔ Update Implementation Plan	Unassigned	-	08/Aug	08/Aug	0%
4	✔ Pre Installation Requirements	Unassigned	-	17/Aug	17/Aug	0%
	Data Collection and System Co...		-	17/Aug	24/Aug	0%
6	✔ Collect Existing Operation D...	Unassigned	-	17/Aug	17/Aug	0%
7	✔ Administrative Site Set Up	Unassigned	-	17/Aug	17/Aug	0%
8	✔ Configure Agencys Environ...	Unassigned	-	24/Aug	24/Aug	0%
	Installation Phase::		-	31/Aug	14/Sep	0%
10	✔ Develop Go Live Plan	Unassigned	-	31/Aug	31/Aug	0%
11	✔ Integrate and Activate the I...	Unassigned	-	07/Sep	07/Sep	0%
12	✔ Complete Field Test	Unassigned	-	07/Sep	07/Sep	0%
13	✔ Provide Project Completion ...	Unassigned	-	14/Sep	14/Sep	0%
	Training Phase::		-	07/Sep	14/Sep	0%
15	✔ Produce Training Agenda a...	Unassigned	-	07/Sep	07/Sep	0%
16	✔ Train the Trainers	Unassigned	-	14/Sep	14/Sep	0%
17	✔ Train Remaining Agency Pe...	Unassigned	-	14/Sep	14/Sep	0%
	AVL Go Live::		-	21/Sep	05/Oct	0%
19	✔ Begin Telematics System W...	Unassigned	-	21/Sep	21/Sep	0%
20	✔ Confirm GPS Consistency	Unassigned	-	28/Sep	28/Sep	0%
21	✔ Provide Project Completion ...	Unassigned	-	05/Oct	05/Oct	0%
	AVA Go Live Phase:		-	05/Oct	23/Oct	0%
23	✔ AVA System Wide Test	Unassigned	-	05/Oct	09/Oct	0%
24	✔ Confirm Stop Detection	Unassigned	-	12/Oct	16/Oct	0%
25	✔ Provide Project Completion ...	Unassigned	-	19/Oct	23/Oct	0%
	Ongoing Support Phase::		-	26/Oct	26/Oct	0%
27	✔ Support	Unassigned	-	26/Oct	26/Oct	0%





Exceptions to Scope of Work

- *List of exceptions to the requirements listed in the scope of work that cannot be met by the company*

Ride Systems is able to meet the requirements listed in the scope of work. Any needed work arounds have been detailed in our answers to each specific requirement.

Legal Exceptions

Section 1.14 Federal Clauses and Requirements

We are unable to review these requirements as the link provided states, "page not found". Please allow negotiations following award.



Key Project Personnel

• Key personnel who will be involved with the project

Key personnel for this project include Mr. Dan Leathers (Installation) and Mr. Gifford Bott (Project Manager), who will be the most involved in the project implementation process. Mr. Bott will be the Point of Contact for inquiries and will provide his phone number and email. Mrs. Rebecca Johnson (Director of Implementations) will oversee the implementation process to ensure a successful and seamless commissioning.

After moving from Implementation into the Support Phase, MRTA will have a dedicated Account Manager as well as a Customer Service Representative. Ride Systems places the utmost importance upon clients being able to receive support from a friendly human whose name is known to the client and not a distant team or answering service that replies with generic answers.

Rebecca Johnson

Director of Implementation, Ride Systems

Mrs. Johnson oversees all aspects of operational installments, including customer support and training during and after system implementations. She ensures the project manager, technical project manager (installer), and hardware/software lead deliver on the client agreement in a complete and timely manner. Additionally, she is responsible to ensure that training is fully conducted whether in person or remotely, and that after the go-live date, the client is smoothly transitioned into support with a dedicated account manager and support staff.

Mrs. Johnson joined the Ride Systems team in 2016 as a project manager. She has over six years of professional experience in positions as program director, project manager, and program coordinators where she honed her skills in oral and written communication, organization and management, project planning and coordination, risk management, marketing material development, project growth analysis, and relationship building. Mrs. Johnson's success as a project manager resulted in her 2018 promotion to the current role of Director of Implementations.



Education

Bachelors of Arts in Telecommunications - Indiana University, College of Arts and Sciences.

Business Foundations Certificate - Kelley School of Business.

Client Experience

Ms. Johnson has overseen installations and ongoing support/maintenance at Ride Systems sites including Mississippi State University, Yale University, and Citibus in Lubbock TX



Gifford Bott

Project Manager, Ride Systems

Mr. Bott oversees the activities for system implementations at transit agencies and universities by planning, organizing and scheduling with the client's project team and DoubleMap staff. He leads the implementation team in the areas of installation, quality assurance, system acceptance and system production. Mr. Bott is the designated point-of-contact between the client and Ride Systems throughout all phases of system implementation from planning and communicating phases to monitoring day-to-day performance, and ensuring the Service Level Agreement commitments are maintained. Mr. Bott plans, budgets, oversees, and documents all aspects of contract deliverables for 8-12 projects at a time. He oversees communication and logistics of contract deliverables for on-boarding new clients. Ride Systems system implementations involve hardware and software integrations with existing transit systems. He monitors and controls project budgets and implementation timelines in order to communicate and effectively manage client expectations to project completion.



Education

Bachelor's Degree, Sales and Service Technology,
Weber State University

Client Experience

Gifford has managed many projects including Delta Airlines, Allegheny Health Network, City of McAllen, University of Houston, and Salt Lake International Airport

Dan Leathers

Technical Project Manager, September 2016 - Present

Mr. Leathers is the lead project manager responsible for hardware installation on vehicle fleets. He has successfully installed Ride Systems hardware at over 75 client locations. Mr. Leathers is an expert in installation, component testing and maintenance. He has a professional background rooted in transit operations management, TDM experience, and transit supervisor training/compliance experience which provides him with incredible insight and an invaluable point-of-view when conducting transit system hardware installations. Due to Mr. Leathers dedication and expertise Ride Systems's implementation success rate is 100%. Mr. Leathers manages new hardware implementations as well as troubleshooting existing hardware. He is the Ride Systems point of contact for technical advice for both hardware development and hardware testing. He utilizes both his years installing with Ride Systems and his supervisorial background in bus service in order to provide the most efficient and successful implementations.



Education

Indiana University
Bachelor's Degree

Client Experience

Mr. Leathers has performed installations at over 75 Ride Systems sites including
-Bloomington Transit
-Stanford University Hospital
-Beaumont Transit



Account Manager

Chad Harding

Mr. Harding will work closely with the project manager in order to ensure a smooth transition from implementation to support. He will be responsible for overseeing training, documentation, and customer support. Depending on the contract, Mr. Harding will provide either on-site or remote training class for all needed agency employees including but not limited to, supervisors, dispatchers, and drivers. Mr. Harding is qualified and experienced in training agencies of mid to large size and will also make sure documentation for training, system features, hardware, and more is provided to the agency. Mr. Harding manages the Support Team and ensures all issues are responded to within three hours of client submittal. He will be the agency's Point of Contact for warranty and on-going support. Mr. Harding has supported clients such as Butte County, City of Billings, City of Eau Claire, Kitsap Transit, and Mississippi State University.

Customer Success Representative

Dan Agerter

Mr. Agerter oversees all current client relationships and the introduction of new DoubleMap features. Mr. Agerter facilitated the launch of DoubleMap's mobile ticketing platform. During his time at DoubleMap he has helped build and maintain healthy client relationships that have excelled for years. In addition to building client relationships, Mr. Agerter works diligently with clients to identify new features that would benefit their system. Mr. Agerter has been with DoubleMap since February 2017, and has worked with all sizes of clients such as Bloomington Transit (Bloomington, IN), Yale University, Ohio State University (Columbus, OH), Kitsap Transit in Orlando, Florida and more. Mr. Agerter is based in DoubleMap's headquarters in Indianapolis, IN.

Support Team

The Tier One team assists Mr. Harding in handling customer support. They assist with gathering customer information, troubleshooting, and identifying the solution. Tier-one Support acts as the first layer of support for clients. Tier One is dedicated to Front communication and ensures client inquiries are responded to within three hours of initial post.

Contract Support Team

The contract support team manages all financial documents, invoices, and creates pricing templates. The team is also responsible for internal cost accounting, project valuations, and inventory.



References

• Three client references, including point of contact, agency name, address, and phone number

City of Cheyenne, WY

Renae Jording, Director

rjording@cheyennecity.org

307-637--6384

Public Web Page: www.cheyennetransit.ridesystems.net

Length of Service: May 2018 through Present

Services: AVL, Public Interface, Automatic Passenger Counting, Automatic Stop Announcements

City of St. George, UT (SunTran)

Fred Davies, Manager

fred.davies@sgcity.org

435-627-4013

Public Web Page: www.suntranutah.com

Length of Service: April, 2016 through Present

Services: AVL, Public Interface, AVA and Passenger Counting

City of Durango, CO

Kent Harris

kent.harris@durangogov.org

970-759-4308

Public Web Page: www.durangobus.com

Length of Service: December 2012 through Present

Services: AVL, Public Interface, Driver Assisted Passenger Counting, and Automatic Passenger Counting

Implementation Time: 2 Months



• • • • ● **Litigation & Professional Liability**

• *Documentation of any history of litigation associated with project performance and/or professional liability*

None.



Financial Standing & Insurance

• *Documentation of the firm's financial standing and insurance coverage*

A COIC has been provided in this bid.

The bidder is a wholly owned subsidiary of Ford Motor Company which is a publicly traded company listed on the NYSE. Annual reports, SEC filings, and financial statements are found there. <https://fmcc-sec-filings.ford.com/sec-filings/default.aspx>.



Pricing

3.2 Pricing

Pricing options should include:

- *Hardware and software needed to fulfill the Scope of Work*
- *Installation and deployment of all equipment*
- *Subscription costs (annual service fees, maintenance fees, data management fees, or any other recurring costs) for the first five (5) years*
- *Recommended schedule for long-term hardware replacement*
- *Training and customer support*
- *Per-vehicle installation price for new vehicles added to the fleet within the next 5 years.*



209 N. State Street, Suite B
Morgan, Utah 84050

Pricing Exhibit - Confidential

DATE: June 17, 2020
TO: MRTA

*Prices will remain firm for 60 days

LN	Note	Hardware	Item	Qty	Price	Subtotal	
						Capital	Subscription
1			<u>GPS/AVL Tracking</u>				
2	a.	x	Onboard Tracking Unit	19	\$ 400.00	\$ 7,600.00	
3			Installation (Labor & Travel)	19	\$ 200.00	\$ 3,800.00	
4	b.		AVL Subscription & Support	19	\$ 400.00		\$ 7,600.00
5							
6			<u>Schedule Adherence/Driver & Dispatcher/Pre-Post Trip</u>				
6	a.	x	Ruggedized Mobile Data Terminal (MDT)	19	\$ 665.00	\$ 12,635.00	
7	a.	x	Tablet Case & Mount	19	\$ 170.00	\$ 3,230.00	
8			Installation (Labor & Travel)	19	\$ 180.00	\$ 3,420.00	
9			Driver/Dispatcher Messaging	19	\$ 100.00		\$ 1,900.00
10			Schedule Adherence Subscription & Support	19	\$ 100.00		\$ 1,900.00
11			Pre/Post Trip Inspection Module Implementation	1	\$ 950.00	\$ 950.00	
12			Pre/Post Trip Inspection Module Subscription & Support	19	\$ 100.00		\$ 1,900.00
13							
13			<u>Text Messaging</u>				
14			Text Messaging Setup Fee	1	\$ 650.00	\$ 650.00	
15			Text Messaging Subscription	1	\$ 1,400.00		\$ 1,400.00
16							
16			<u>Automated Voice Annunciation (AVA)</u>				
17	a.	x	Interior LED Sign	19	\$ 985.00	\$ 18,715.00	
18	a. c.	x	Stand Alone Speakers	19	\$ 235.00	\$ 4,465.00	
19			AVA Setup Fee	1	\$ 1,000.00	\$ 1,000.00	
20			AVA Hardware Installation (Labor & Travel)	19	\$ 300.00	\$ 5,700.00	
21			AVA Licensing & Support	19	\$ 1,250.00	\$ 23,750.00	
22							
23			<u>Automatic Passenger Counting (APC)</u>				
24	a. c.	x	APC Hardware - Single Door	6	\$ 1,275.00	\$ 7,650.00	
25	a. c.	x	APC Hardware - Double Door	13	\$ 2,300.00	\$ 29,900.00	
26	c.		APC Hardware Installation - Single Door (Labor & Travel)	6	\$ 500.00	\$ 3,000.00	
27	c.		APC Hardware Installation - Double Door (Labor & Travel)	13	\$ 550.00	\$ 7,150.00	
28	c.		APC Subscription	19	\$ 270.00		\$ 5,130.00
29							
30			<u>Digital Signage Hardware - Headsigns</u>				
31		x	Integration with Existing Headsigns	1	\$ 2,000.00	\$ 2,000.00	
32	a.	x	Integration Hardware	19	\$ 185.00	\$ 3,515.00	
33			Hardware Installation	19	\$ 200.00	\$ 3,800.00	
34			Headsigns Subscription & Support	19	\$ 75.00		\$ 1,425.00
35							
36			<u>Existing Digital Signage</u>				
37	d.	x	Integration with Existing Wayside Displays	3	\$ 500.00	\$ 1,500.00	
38	d.	x	Integration with Existing LCD Displays	3	\$ 500.00	\$ 1,500.00	
39			Existing Digital Signage Subscription & Support	6	\$ 400.00		\$ 2,400.00
40							
41			<u>On-Site & Virtual Trainings</u>				
42			Virtual Training Workshop Sessions	5	Included	Included	
43			On-Site Training	1	\$ 1,750.00	\$ 1,750.00	
44							
45			<u>Cellular Data</u>	19	\$ 180.00		\$ 3,420.00

Notes	
a.	Includes: all necessary cabling & hardware
b.	Includes: Project Management, Server Hosting & Licensing, In system messages/notification & Run/Block scheduling setup
c.	Optional - Not included in Total Costs
d.	Additional signage options available upon request
x	hardware - invoiced upon shipment to Customer

Quote Summary	
Capital Costs	\$ 95,515.00
Subscription Costs	\$ 21,945.00
Total for First Year	\$ 117,460.00
Total for 5 Years	\$ 205,240.00



Appendix

Fixed to Flex

Essential Demand Response Services

COVID-19 is having a devastating impact on transit and Ride Systems is here to help. Your mission critical service is the backbone of our communities, and we want to support you during our nation's time of need. Right now we are offering selected transit providers three months of free demand response software and planning services to help you be nimble in serving your riders. You make the world a better place and we salute you.

What's the Offer?

Free demand response software and planning services to help you move your community safely.

- No cost
- No strings attached
- Three months FREE

Due to high demand and the comprehensive nature of the services, this offer awards will be made while supplies last, and decisions will be made on a case-by-case evaluation of factors including the use case and availability. Initial supply is limited to twenty participants, but may vary in our sole discretion.

PACKAGE INCLUDES:	
✓	Comprehensive Service Analysis
✓	Trip/Route Recommendations
✓	Service Cost Analysis
✓	System Design/Redesign Recommendations
✓	Transportation Technology Recommendations
✓	Fleet Management Plan
✓	Marketing Support



Fixed to Flex Program Benefits

- Ability to shift to OnDemand services at moment's notice with cloud-based services
- Reduction in the number of shared rides to help increase safety
- Provide safe, no-contact and efficient transportation services.
- Partner with our experts to determine optimal services areas for your OnDemand and Fixed-Route needs.

Applying for the Fixed to Flex Program

1. Apply Online - [Application Form](#)
2. Fixed to Flex committee with review as applicants submit
3. Awarded transit agencies will be contacted. We reach out to you with next steps.



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

6/16/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER NFP Property & Casualty Services, Inc. 8900 Keystone Crossing Suite 1200 Indianapolis, IN 46240	CONTACT NAME: Melissa Iserloth PHONE (A/C, No, Ext): (317) 808-7143 FAX (A/C, No): (317) 972-7158 E-MAIL ADDRESS: melissa.iserloth@nfp.com
INSURER(S) AFFORDING COVERAGE	
INSURER A : Travelers Property Casualty Company of America	
NAIC #	
25674	
INSURED Journey Holding Corporation DoubleMap, Inc. Ride Systems, LLC 101 W Washington St, Suite 700 East Indianapolis, IN 46204	INSURER B : INSURER C : INSURER D : INSURER E : INSURER F :

COVERAGES**CERTIFICATE NUMBER:****REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC OTHER:			ZLP71N04832	11/5/2019	11/5/2020	EACH OCCURRENCE \$ 1,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000
							MED EXP (Any one person) \$ 10,000
							PERSONAL & ADV INJURY \$ 1,000,000
							GENERAL AGGREGATE \$ 2,000,000
							PRODUCTS - COMP/OP AGG \$ 2,000,000
							EBL \$ 1,000,000
A	<input type="checkbox"/> AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			BA8L572935	11/5/2019	11/5/2020	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000
							BODILY INJURY (Per person) \$
							BODILY INJURY (Per accident) \$
							PROPERTY DAMAGE (Per accident) \$
							\$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input checked="" type="checkbox"/> RETENTION \$ 10,000			CUP8L606181	11/5/2019	11/5/2020	EACH OCCURRENCE \$ 3,000,000
							AGGREGATE \$ 3,000,000
							\$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) <input type="checkbox"/> Y / N If yes, describe under DESCRIPTION OF OPERATIONS below						PER STATUTE <input type="checkbox"/> OTH-ER <input type="checkbox"/>
							E.L. EACH ACCIDENT \$
							E.L. DISEASE - EA EMPLOYEE \$
							E.L. DISEASE - POLICY LIMIT \$
A	TECHNOLOGY E&O			ZPL31N05524	11/5/2019	11/5/2020	Aggregate 10,000,000
A	CYBER LIABILITY			ZPL31N05524	11/5/2019	11/5/2020	INCLUDED IN TECH E&O

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER**CANCELLATION**

Mountain Rides Transportation Authority PO Box 3091 Ketchum, ID 83340	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE
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Mountain Rides Agenda Action Item Summary

Date:

From:

Action Item:

Committee Review:

Yes

No

Committee
Purview:

Previously
discussed at board
level:

Yes

No

Recommended
Motion:

Fiscal Impact:

Related Policy or
Procedural Impact:

Background: